R. 20694



Price Quote - License

Prepared for

Mark Lang

Jackson County

Ву

Todd Coulombe Questica Ltd.

April 21, 2021



JUN 2 4 2021

MARY JO SPINO COUNTY CLERK



Quote/Estimate for Licenses & Services

Quotation ID#: 03122021 Rev V4 April 21, 2021

Requirement:

45 additional Operating Licenses. 5 additional Personnel Licenses.

Licenses can be reconfigured between these two modules in a one time move when requested.

Description:

Forty-Five (45) Operating Licenses plus Annual Maintenance and Support. Five (5) Personnel Licenses plus Annual Maintenance and Support.

Limitations:

Anything not explicitly mentioned in the above specification cannot be assumed as part of the work to be performed.

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Fixed Price Items

Description	Qty	Total
Operating License Seats	45	\$44,887.50
Salaries License Seats	5	\$4,987.50
Capital License Seats	0	\$0.00

Incremental Software:	(one-time fee)		\$ 49,875.00
Incremental Annual Maintenance & Support	,		\$12,468.75
Discount			(-\$24,937.50)
		Total Fixed Price:	\$ 37,406.25

Pricing Notes

Quotation ID#: 03122021 Rev V4 April 21, 2021

- Pricing valid through: June 18, 2021
- · Above pricing in USD dollars
- Applicable Taxes Extra
- Fixed Price Items:
 - o Terms of Payment:
 - Software License
 - To be charged in full on the Quote Acceptance Date
 - Annual Maintenance/Software Subscription (including annual maintenance, support, and hosting services):
 - Year 1 to be charged on a pro-rated basis based on time from Quote Acceptance Date to the anniversary date of the master agreement, due on Quote Acceptance Date.
 - Year 2 to be added to the already existing annual maintenance/subscription fee, subject to any applicable annual increases, and due in full on the existing Contract Renewal Date and annually thereafter.



General Terms and Conditions

ID: 03122021

April 21, 2021

General Terms and Information:

<u>Terms of Service:</u> The services and any related software are provided under the original license and/or service and/or subscription agreement which is hereby deemed to be fully incorporated into this Quotation.

<u>Taxes:</u> The pricing on this Quotation is exclusive of all sales, use or other taxes, customs duties and similar levies, if any, payable in or to any jurisdiction or authority whatsoever. Such taxes (other than the taxes on the net income of Questica) shall be the responsibility of the Customer.

<u>Payment:</u> Payment is required in the currency noted. Unless detailed otherwise in this Quotation, terms are net-30 days from the later of a) the date of receipt of invoice, or b) the invoice date.

<u>Customer Responsibility:</u> Efforts detailed in this Quotation are presented as a solution to a business issue you have described to us. It is based on our understanding of the business issue and may or may not address all of your concerns. It is your responsibility to review and understand this solution, what it includes and what it does not, and ensure it is suitable for your needs.

Acceptance of Custom Work: This Quotation may include the scoping, designing and development of product customization, custom reporting, data import services or technical assistance as detailed in this Quotation and/or in an attached scope of work. Within fifteen (15) business days from the completion and delivery of each individual custom work, the Customer/Licensee shall, in its sole discretion, review the product customization and notify Questica whether it finds the customization satisfactory or unsatisfactory. If it is determined that the customization is unsatisfactory, then it shall state in writing the reasons for its determination, including identifying any nonconformance with the Licensee's specifications or expectations. Questica will promptly correct the deficiencies and reinstall the customization, and the approval procedure shall be reapplied until Licensee finally declares the customization satisfactory. In the absence of a written response within 15 business days after the delivery of the customization or once the Licensee has declared the customization satisfactory, the customization shall be considered 'accepted'.

<u>Limited Warranty:</u> Questica provides a limited warranty on custom reporting and product customizations for a period of six months from the 'Acceptance' of the report or customization. Modifications to reports and customizations to support upgrades of Questica within this six-month period are also included in this Limited Warranty. Enhancements or modifications outside the scope of the accepted specification, scope of work, or authorized change requests are not warranted.

Consulting, Training or Implementation Time Invoicing: Only activities approved in an approved scope of work shall be invoiced. A mutually determined change control mechanism will be used to accommodate modifications to the scope of work.

<u>Travel Costs:</u> Unless noted otherwise, this Quotation does not include any travel, lodging, or on-site expenses. If such travel is required and subsequently authorized, Questica's standard travel and per diem rates shall apply. Air travel, rental car (with associated fuel, parking, and insurance costs), and lodging costs shall be reimbursed at cost. Questica is not responsible for unpredictable (including commercial airline travel) delays which may increase travel cost.

Acceptance
Quotation ID#: 03122021 Rev V4 April 21, 2021
Authorized Signature:
Authorized Name: Bob Crutsinger
Organization Name: Jackson County PO/Reference:
Date: 6-17-2021
Upon accepting this offer, please scan and email back all pages of the signed Quotation and include an authorized purchase order, if applicable.
QUESTICA, Ltd.
Authorized Signature: Wendie Leest
Wendie Leest Authorized Name: Director, Customer Success
Organization Name: Questica Ltd.
Date:
APPROVED AS TO FORM County Counselor ATTEST: Clerk of the Clerk of