

THI "KIM" DANG

A Senior WD Project Manager and Testing Manager with a balance of functional (business) and technical experience. Deep HR business process knowledge and Technology experience in Workday implementations. Expert knowledge with Workday Methodology: Launch & Your Way. Over 8 Years' experience in Workday HCM Modules, Financials, Payroll, Mobile and Integration testing. Deep understanding of Business processes with the ability to translate processes to Workday HCM Modules.

CONTACT

EMAIL:
kdang@remycorp.com

WORKDAY CERTIFICATIONS

PM Certification
Launch Certification
HCM Certification

WORKDAY MODULES

HCM Core
Absence Mgmt.
Advance Compensation
Benefits
Financials
Talent Optimization
Time Tracking
Learning
Mobile
People Experience
Payroll
Reporting
Security

WORKDAY PROJECT ROLES & RESPONSIBILITIES

Workday Project Manager (Contractor/Consulting)

Current (10+ Years)

Responsible for the project life cycle from conception to go-live and post support. Responsibilities include but are not limited to:

- Design and execute deployment roadmap strategy, Enterprise Resource Planning (ERP); optimization related to Information Technology (IT) operations, business process design & development, security design & development, data integrity management for the Workday applications.
- Participate in the initial sales cycle to gather requirements, architect design, to develop SOW & SLAs.
- Measure project performance using appropriate tools and techniques to monitor the progress of the project, identify and quantify variances, perform required corrective actions, and communicate to all stakeholders.
- Work with implementation project manager to identify/resolve all issues impacting project scope and/or timeframes.
- Manage changes to the project scope, schedule, and costs using appropriate verification techniques to keep the project plan accurate, updated, and reflective of authorized changes as defined in the change management plan; facilitate customer acceptance.
- Manage the integration development process, coordinating schedules and managing outsourced partner resources to ensure timelines are met in scope.
- Work with business users to support requirements & data gathering, support discussions and act as escalation point for functional and technical specifications.
- Support Cutover and go live activities
- Develop Mergers & Acquisitions Playbook as needed.

Workday Test Lead - (Independent Contractor/Consulting)

Current (8+ Years)

Serve as the overall Testing Manager/Lead. Responsible for assembling and managing project testing team; assigning individual responsibilities and enforcing accountability; developing and maintaining test strategy and schedule to ensure timely completion of Testing activities.

- As the overall Test Manager/Functional Test Lead: responsible for testing administration tasks & execution; development testing tools; testing preparation/resource planning & scheduling, status/metric updates, and overall incident reporting.
- Provide guidance on the development of testing strategies, planning and scenario design
- Guide the Client to define business processes and map test scenarios to business processes in preparation for testing.
- Ensure entry and exit criteria (s) are met for each test cycle.
- Work with the Client Subject Matter Experts to ensure all test scenarios are executed and results documented in each cycle: unit testing, end-to-end testing, user acceptance testing, parallel testing, regression testing and performance testing.

- Consult with functional work stream leads and Business Owners to understand testing scope across all applications
- Work with the QA Test team providing leadership and guidance on prioritization based on cross functional project deliverables and timelines.
- Oversee project test cycles to include functional, technical, integration and reporting
- Establish and evolve formal QA processes, ensuring project teams are applying industry-accepted best practices
- Oversee all aspects of quality assurance including establishing metrics, applying, and developing new tools and processes to ensure quality goals are met
- Provide regular status reports to the core team members and provide mitigation approach for testing risks and issues
- Manage and oversee daily triage meetings on testing results to determine severity and resolution with stakeholders
- Document test incidents, escalate and report test defects, and ensure incidents are resolved and retested as appropriate

Post Support (Optimization, Phase II Projects)

Current (8+ years)

Responsible for providing vision, leadership, planning, project coordination, and optimization management for the development of a cost-effective HCM.

- Manage the day-to-day activities to support clients within the scope of Workday Applications
- Develop & execute optimization road map
- Managed Workday Release enhancement/features to include in road map future deployments
- Accountable for ensuring continuity and successful delivery of functional services to users throughout the organization

WD Integration Test Support (Payroll/HCM/Benefits)

Responsible for assuring and/or creating test scenarios for the Systems, Integration, User Acceptance (UAT) and End to End (E2E) testing phases

- Develop Testing Playbook for Integrations & Functional testing
- Participate in the Design, Build, Test and Deploy activity of each integration as needed and/or act as escalation point for decisions, issues/concerns from client and/or implementation staff.
- Manage vendor/partners to deliver against service level agreement target measurements
- Assist with Integration design & development, and execution of the Integration test plan to ensure completion of all tasks within the scheduled time,
- Ensuring business requirements (assigned to integrations) are thoroughly tested and meets vendor/client expectations.

User Acceptance (UAT) & User Experience Training

- Provide support to Change Management & Training Team to develop and execute MSS/ESS test scenarios
- Provide guidance and assist with communication, scheduling/planning, and defect management

CONSULTING WORK EXPERIENCE (WORKDAY)

- Phase I Implementation
- Phase II/Phase X Implementation
- Optimization & Enhancements (Post Go Live)
- Mergers, Acquisitions & Divestiture
- Projects included moving clients from PeopleSoft/Oracle, SAP/ADP to Workday HCM/Payroll/Financials

FORMER OR CURRENT CONSULTING IMPLEMENTATION PARTNERS

- REMY Corporation
- Workday
- Huron Consulting
- Aon/Alight
- Collaborative Solutions
- KPMG
- PWC
- Accenture
- AVAAP
- ALKU

WORKDAY INDUSTRY EXPERIENCE

- Commercial, Healthcare & Manufacturing Sectors
- Financial/Banking Sectors
- Higher Education
- Local & State Government
- Technology/ E Commerce, E Business
- Global (APAC, EMEA) US/MEX/CAN

EDUCATION

- B.S Psychology
- MBA
- Master Project Management (Certification)
- Workday Training and/or Certifications (HCM, PM, PEX, Absence, Time Tracking, Payroll, Reporting, Talent)

References available upon request.