



OFFICE OF THE COUNTY EXECUTIVE

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JACKSON COUNTY COURTHOUSE

415 EAST 12TH STREET
KANSAS CITY, MISSOURI 64106



EXECUTIVE ORDER #11-22

**TO: MEMBERS OF THE LEGISLATURE
CLERK OF THE LEGISLATURE**

**FROM: MICHAEL D. SANDERS
JACKSON COUNTY EXECUTIVE**

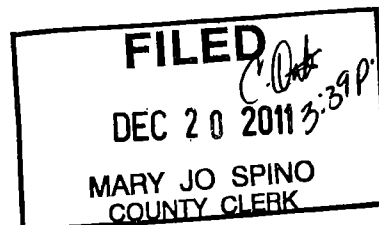
DATE: DECEMBER 20, 2011

RE: APPOINTMENT OF DIRECTOR OF INFORMATION TECHNOLOGY

I hereby appoint Bill Noll as Director of Information Technology, effective January 3, 2012. A copy of Mr. Noll's resume is attached.

Michael D. Sanders, County Executive

Dated: 12/20/2011



Bill Noll

1228 Granada Dr., Raymore, Mo. 64083

785-215-1640 (mobile) 816-331-4865 (home) wjnoll@gmail.com

Senior Information Technology leader with exceptional ability to formulate and implement economically prudent IT strategies. Skilled at aligning technology in support of strategic business objectives. Offer a uniquely broad and detailed knowledge of technology and business.

Strengths: Strategic Planning, Organizational Transformation & Technology Management,

Career Experience

CIO / Director IT - Kansas Department of Corrections, Topeka Ks.

2004 – Present

Responsible for all Information Technology and voice services for nearly 3,000 employees, serving 8 primary and multiple satellite correctional facilities, 18 Parole Service offices and over 50 Community Correction offices. Directing over 50 employees focusing upon lower cost technologies and agile systems deployment strategies.

- Developed strategy and secured initial funding for the replacement of the 2 primary legacy application systems, beginning effort to deploy IBM portal software to serve as bridge with legacy systems and new systems development
- Established a project governance model
- Established new IT Architecture emphasizing Open Source software technologies
- Developed an award winning Enterprise Architecture
- Resolved significant issues with Nextgen EMR Electronic Medical Records; now established as a long term solution.
- Deployed 12 Data Warehouse and associated visualization tools for investigations.
- Developed strategy, enabling end user reporting along with associated Business Intelligence tools, leading towards future Data Warehousing capabilities.
- Deployed new voice (VoIP) and data communication systems with limited Unified communications capabilities
- Deployed a new ERP/MRP system for Kansas Correctional Industries.
- Resolved Enterprise Document Imaging problems related to performance, function and operational value.
- Successfully implemented a new Learning Content Management System
- Deployed first networked systems for inmate use, yielding improved officer productivity.
- Deployed advanced network security capabilities in support to support inmate based network usage
- Deployed Web Content Mgt. transitioned content editing to end users along with new collaboration tools.
- Deployed an active Disaster Recovery capability improving our business continuity ability.

Director Technical Development - Interstate Software, Kansas City

2003 – 2004

Software training company providing instructor led training on Open Source Technologies and development of custom applications. I was responsible for the development of technical/architectural strategies for client projects and the development of marketing plans of our training offerings.

Senior Manager Systems Development - Sprint, Overland Park, Ks.

1998 – 2003

Responsible for Business Intelligence/Information Delivery within Corporate Data Warehouse group. Identified new approaches to organization structure, application architecture, and the use of lightweight and agile development methodologies while leveraging newly evolving Java based technologies.

- Developed Enterprise Information Portal for Corporate Finance while supporting a portal for the Sales and Marketing.
- Successfully managed the development and deployment of a Data Mart housing unassigned payments.
- Managed the development of an Interactive rules based Contract Management system. Enabled custom negotiated contracts leveraging standardized contract clauses interfacing with back office billing systems. \$1mm + annual savings.

- Directed R&D related to Knowledge Management and data mining Integration with portal capabilities.
- Managed the development and implementation of a Data Warehouse and three Data Marts to support Information needs of all transacted business with branches of the Federal government.
- Transitioned two development staffs to using rapid agile iterative development methodologies. Carefully designed training and mentoring programs were designed to retrain the employees in the new technologies.
- Managed the Sales force compensation application system for 3000+ sales associates in the Global Business Markets.

Director of Information Services - House of Lloyd, Grandview, Mo. 1993 – 1998

Manager Application Development 1990 - 1993

Project Manager 1988 - 1990

Directed a staff of over 50 associates; responsible for all aspects of corporate computing and telecommunication services in a highly dynamic business environment consisting of seven different lines of business. Mission critical functions supported; financial, HR, order/cash/credit card payment processing, order fulfillment, warehousing/distribution/shipping, sales force reporting/management, retail sales, Call Center, direct mail catalog and an international sales and shipping effort.

- Successfully managed a multi-million dollar project that provided vast new capabilities in order entry, cash payment and the first ever support of credit card payments. The project consumed over twenty person-years of effort consisting of both House of Lloyd associates and contractors. The new system processed over ten various order types in a highly flexible environment decreasing the time to process certain order types by up to 1.5 weeks
- Re-architected the order fulfillment and Sales force compensation systems resolving processing performance and operational flexibility problems
- Successfully managed the first implementation of client server technology, deferring for four years an upgrade to the mainframe resulting in a savings of over \$2,000,000.
- Directed the justification, approval and implementation of a new Wide Area Network and Internal data network.
- Chaired and championed the corporate Internet committee. Results include the implementation of an encompassing corporate web site, order entry, order status information and the ability to email customer service
- Negotiated telecommunications contract, improving customer service, cost savings of 20%, generating over \$500,000 of revenue.
- Implemented an automated outbound call system, enabling mass distribution to sales force.
- Outsourced payroll processing, achieving an 18 month payback with improved service.
- Transitioned mainframe financial systems to a Distributed systems network achieving a 20 month payback.

Project Mgr. / Sr. Systems Analyst - Russell Stover Candies, Kansas City, Mo. 1986 – 1988

Programmer/Analyst/Laborer - Rockwell International, Atchison, Kansas 1979 – 1986

Technologies

Process: Agile Development, Enterprise Architecture, Program Management, Governance
Applications: IBM Enterprise Portal, Enterprise Content Mgt., EMR, Collaboration, Learning Mgt.
Data Warehousing / Business Intelligence: Oracle, Teradata, OLAP, SAP, ETL, I2, ETL
Communications: Voice / Data, VoIP, Call Center support, WAN, LAN, PBX
Language/Systems: Java J2EE, Lotus Notes/Domino, PHP, Python AS400, Linux/Unix, Mainframe

Education

B. S. Business Administration Missouri Western State College Majors: Business Management, Economics