

**CHANGE REQUEST (CR)****MANATRON, INC.**

(Hereafter "Aumentum Technologies" or "Aumentum Tech")

Customer Name: Jackson County, Missouri

Project Name: Jackson County MO2018.001SCH201

Change Request (CR) Number: 03

Date Submitted: June 12, 2025

Original Master Agreement Contract Number: MO2018.001SCH201

This change request is an addendum to Customer's existing Master Agreement with Aumentum Technologies. All the terms and conditions of that agreement will pertain. If there is a conflict between the terms in the Master Agreement and terms in this agreement the terms in this agreement will control.

Aumentum Tech Project Manager: Joshua Twitchell

Description of Change: TeamSupport Ticket #199839 | ADO # 1163337 (See Exhibit A for Full Details)

Public Access to Display Official Aumentum Receipts to Show All PIN Details Enabling Vehicle Owners with Details to Renew Tag Registrations

Change Request Pricing (include any travel/other expense): \$42,900, discounted 100% for No Charge

Change Request Impact to Schedule / Estimated Delivery Dates: TBD for a post go live maintenance release

List any other Change Request Impacts (development, testing, training, customer responsibilities):



Aumentum Technologies Change Request Submission Approval (*obtain before submission to Customer*):

Judy Peikert
Judy Peikert, Aumentum Technologies VP Professional Services

6/11/2025
Date

Hani Bahabeel
Hani Bahabeel, Aumentum Technologies VP RD

6/11/2025
Date

Andrew Wright, Aumentum Technologies EVP

Date

Customer Approval:

☐ Approved as written ☐ Rejected -- If Rejected, please explain:

Customer Name, Title & Signature

Date

Andrew Wright, Aumentum Technologies EVP

Date

Pricing and estimated delivery dates are valid for 30 calendar days from Change Request Date Submitted. If this change request has not been approved in writing by the Customer within 30 calendar days, Aumentum Technologies reserves the right to re-estimate the scope, timeline and pricing.

Payment Terms: 100% of total fee will be due and payable upon Customer approval/signing of this change request. Travel related expenses will be invoiced at completion of travel.

All on site travel will be mutually agreed upon prior to making any travel arrangements, and the Customer will authorize all travel. The Customer will be expected to reimburse for all travel related expenses according to the agreed upon contract terms and state statutes concerning travel. Any requested travel that exceeds stated reimbursable amounts must be approved prior to booking and if no agreements can be made, Aumentum Technologies will cancel the planned travel. All Aumentum Technologies travel will require a 15-day advance booking, per corporate policy. Travel expenses include travel time at a minimum amount of 8 hours per round trip per Aumentum Technologies Staff (billed at \$85 an hour or then current rates). Any travel deemed necessary outside of the estimated contracted budget will require a billable change request.

Aumentum Technologies/Manatron invoices are due on receipt.



DELIVERABLE ACCEPTANCE STATEMENT (DAS)

Purpose:

The purpose of this acceptance form is for the Customer to sign off on the completion of the products and / or services detailed in this change request.

Acceptance Criteria:

- Aumentum Receipts are accessible on Aumentum Public Access in accordance with the requirements and specifications described in Exhibit A – Description of Change.

Product and / or services delivered on the following date: _____.

Date DAS Submitted: _____

The Customer response period for this DAS is five (5) business days. After that time, this deliverable will be considered accepted and ready for billing unless otherwise documented in a formal written response to Aumentum Technologies with detailed contractual reference for rejecting this DAS. Rejection of a DAS will result in immediate escalation and halt deliverables for further review.

Billing and Signatures:

We, the undersigned, agree that this work is complete. Under the terms and conditions of this change request, the Customer will be billed _____, as well as any applicable travel-related expenses upon signing this DAS.

Customer Approval:

☐ Approved as written ☐ Rejected -- If rejected, please explain:

Aumentum Technologies Name, Title & Signature

Date

Customer Name, Title & Signature

Date



Exhibit A – Description of Change

Change Request – Public Access Official Receipts to Show All PIN Details Enabling Vehicle Owners with Details to Renew Tag Registrations

The County is seeking Public Access to present to taxpayers and those researching payment history an official Jackson County receipt that can be used for renewing license tags with the Missouri Department of Transportation and other governmental tasks.

Requirements:

- The link to an official receipt should reside at least at the PIN level, though it could also be made available at other levels as well (such as the bill level)
- The official receipt should contain the payment details of all PINs paid on the receipt in question, not just the details of the PIN that is searched
- Public Access should present as many data elements on the official receipt as compared to the official Aumentum receipt, such as Bill Number, Bill Year, Installment, PIN, Interest Date (effective pay date), TAG, Balance, Net Tax, Interest, Penalties, Due, Paid, Remaining, Payer information, total tendered, tender information, total charge, and Jackson County information.
- The presentation of assets should be available on the receipt for each tax year that is paid in full for personal property PINs. The elements include Type, Year, Make, Model, Series, VIN (if available), and Value
- If any roll correction results in a tax bill being outstanding, any produced PA receipt showing that tax bill should not show assets even if the receipt predates the roll correction. I.E. a receipt paying the account in full 12/31/24 is later adjusted on 1/31/25 with taxes outstanding, the reprinting of the 12/31/24 receipt should not present any assets
- These official receipts and details required by the County need not only be visible in a web browser, but they should also be visible in printed form or downloaded document
- Any official receipt that is later voided due to a bank return should present some indication that the receipt is no longer valid upon reprinting.
- The display of available receipts should present in some sequence that can provide a series of time or sequence, such as by receipt date or in order of tax bills generated
- The official receipt should produce for both a newly created Aumentum payment or a converted Ascend receipt (as long as they are still presentable through Public Access)

Assumptions:

- There will likely be a difference between layouts for the official Public Access receipt and the official Aumentum receipt.
- Receipts that do not tie to a PIN (such as surplus receipts or miscellaneous payment receipts) are assumed to not be searchable through Public Access
- Public Access receipts should not show any data elements that differ from the Aumentum system
- The history of receipts is assumed to go back only as far as the tax bill information is available. If five years of tax bills are available to be seen, only the receipts tied to those bills should be accessible
- Integration of official receipts should still exist within Public Access infrastructure
- The official receipts will be generated from the existing XML API data
- Jackson County acknowledges and agrees that Aumentum Technologies is not responsible for any unauthorized access, scraping, or capture of personally identifiable information (PII) from public-facing websites by third parties, and the Customer assumes all liability for the security and configuration of publicly accessible data