

# Jackson County, Missouri Request for Legislative Action

REQUESTED MEETING DATE: _	SPONSOR	: Venessa Husk	еу
To be completed by the County Counselor's Office NUMBER: 21609		D MEETING DAT	E: <u>04/29/2024</u>
STAFF CONTACT: Beth Money		816-541-8017	ext. 72259
<b>EMAIL</b> : emoney@jacksongov.complement	org		
TITLE: Awarding a contract to purchase a Tradesman Quad Cab Vehicle for Chrysler Dodge Jeep Ram of Sain Contract No. CC240138010, an e	use by the Sheriff's Office from and Joseph, MO, under the terms	Reed Motors STJ, LL and conditions of Sta	.C dba Reed
SUMMARY:  The Sheriff's Office is requesting the purchad 1500 Tradesman Quad Cab Vehicle. The ovehicles, and the cost of the Ram 1500 is \$410,389.  Reed Motors STJ, LLC dba Reed Chrysler Forms (PQF) issued by the Sheriff's Office, Pursuant to Section 1030.4 of the Jackson 2024 Dodge Durangos and one 2024 Ram STJ, LLC dba Reed Chrysler Dodge Jeep F Missouri Contract No. CC240138010, an experience of the Sheriff's Office of the State of the Stat	cost of each Durango is \$41,392 37,861. This results in a total co Dodge Jeep Ram responded to t as required by the state contract County Code, the Sheriff's Office 1500 Tradesman Quad Cab for a Ram of Saint Joseph, MO, under	for a total cost of \$37 st to the County for to the Motor Vehicle Price, confirming a total processor at total of \$372,528 frought the terms and conditions.	2,528 for nine en vehicles of ce Quote Request rice of \$372,528.  rchase of the nine om Reed Motors
FINANCIAL IMPACT: NO  YES	Amount Fund \$ 410,389.00 001	Department	Line-Item Detail
ACTION NEEDED: AWARD A CO	NTRACT		
ATTACHMENT(S):			

# **Fiscal Note:**

This expenditure was included in the Annual Budget.

PC# SCON-10000549

Date:	April 17, 2024		eR	RES# LA ID#:	2160	)9
001	General Fund					
	Cost Center	Spend Category	Program/Grant/Project		Not	to Exceed
1012	Sheriff Fleet Replacement	58120 Automobiles			\$	410,389
			_			
				—		
					-	

410,389

Budget Office

APPROVED

By David Moyer at 10:57 am, Apr 17, 2024

# ATTACHMENT 1 State of Missouri

# Motor Vehicle Price Quote Request Form (PQF)

The PQF may be modified by state agencies as necessary to identify any unique or special requirements related to the vehicle required by the agency.

TO BE COMPLETED BY THE STATE AGENCY
State Agency Name: Jackson County Missouri Sheriff's Office
State Agency's Address:
Point of Contact at State Agency:
State Agency Point of Contact's Phone Number:
State Agency Point of Contact's Email Address:
Return PQF to the Following Email Address:
PQF Issue Date:
PQF Return No Later Than Date:
STATE AGENCY'S VEHICLE REQUIREMENTS:
The state agency must provide a brief description of the vehicle required of the QVL contractor below:
Fleet or Off the Lot:
Brand:
Model:
Year:
List of Requested Options/Features from the Manufacturer:
List of Required Options/Features from a Third Party (aftermarket):
List of Required Options/Features from the Manufacturer: List of Required Options/Features from a Third Party (aftermarket):
Quantity:
Delivery Location (if applicable):
QVL CONTRACTOR'S PROPOSED VEHICLE INFORMATION:
The QVL contractor must provide the following information regarding the vehicle proposed:
Fleet or Off the Lot: Fleet
Brand: Dodge
Model: Durango Pursuit AWD
Vehicle Identification Number (VIN):
Year: <u>2024</u>

List of Requested Options/Features from the Manufacturer Proposed: V6
List of Requested Options/Features from a Third Party (aftermarket) Proposed:
List of Required Options/Features from the Manufacturer Proposed: State minimums
List of Required Options/Features from a Third Party (aftermarket) Proposed:
Quantity Proposed:

Vehicle Spec Sheet: The QVL contractor should attach a spec sheet to their response to the PQF that identifies all of the standard specifications of the vehicle proposed along with any options included on the vehicle.

### PRICING FOR VEHICLE:

The QVL contractor shall provide a firm, fixed price for the proposed vehicle below:

Line Item	Firm, Fixed Price
Vehicle Price	\$41,392.00
Price for Additional Options/Features in Addition to Vehicle Price	\$
Delivery Price to Location Identified Above	\$ <u>N/A</u>
Total Price	\$41,392.00
NOTE ASSESSED.	

NOTE: COST EVALUATION: Objective Evaluation of 200 points

### **DELIVERY:**

If vendor should identify delivery in days after receipt of order: estimate, 140 calendar days ARO.

# **QVL CONTRACTOR'S INFORMATION**

QVL Contractor's Name: Reed Motors STJ LLC

QVL Contractor's Address: 4525 Commons Drive, St Joseph MO 64503

QVL Contractor's Point of Contact: Roger Auxier

QVL Contractor's Point of Contact's Phone Number: 816-901-4162

QVL Contractor's Point of Contact's Email Address: roger.auxier@reedauto.com

Signature of QVL Contractor's Point of Contact:

Year: 2024

# ATTACHMENT 1 State of Missouri

# Motor Vehicle Price Quote Request Form (PQF)

The PQF may be modified by state agencies as necessary to identify any unique or special requirements related to the vehicle required by the agency.

TO BE COMPLETED BY THE STATE AGENCY
State Agency Name: Jackson County Missouri Sheriff's Office
State Agency's Address:
Point of Contact at State Agency:
State Agency Point of Contact's Phone Number:
State Agency Point of Contact's Email Address:
Return PQF to the Following Email Address:
PQF Issue Date:
PQF Return No Later Than Date:
STATE AGENCY'S VEHICLE REQUIREMENTS:
The state agency must provide a brief description of the vehicle required of the QVL contractor below:
Fleet or Off the Lot:
Brand: Model:
Year:
List of Requested Options/Features from the Manufacturer
List of Requested Options/Features from a Third Party (aftermarket).
List of Required Options/Features from the Manufacturer
List of Required Options/Features from a Third Party (aftermarket): Quantity:
Delivery Location (if applicable):
QVL CONTRACTOR'S PROPOSED VEHICLE INFORMATION:
The QVL contractor must provide the following information regarding the vehicle proposed:
Fleet or Off the Lot: Fleet
Brand: Ram Model: 1500 Ct. A SSIG TD A DDG AND A DDG
Model: 1500 CLASSIC TRADESMAN QUAD CAB 4X4 Vehicle Identification Number (VIN):

List of Requested Options/Features from the Manufacturer Proposed:
List of Requested Options/Features from a Third Party (aftermarket) Proposed:
List of Required Options/Features from the Manufacturer Proposed: State minimums
List of Required Options/Features from a Third Party (aftermarket) Proposed:
Quantity Proposed:

Vehicle Spec Sheet: The QVL contractor should attach a spec sheet to their response to the PQF that identifies all of the standard specifications of the vehicle proposed along with any options included on the vehicle.

# PRICING FOR VEHICLE:

The QVL contractor shall provide a firm, fixed price for the proposed vehicle below:

Line Item	Firm, Fixed Price
cle Price	\$37,861.00
e for Additional Options/Features in Addition to Vehicle	\$
very Price to Location Identified Above	\$ <u>N/A</u>
Price	\$37,861.00
	737,

NOTE: COST EVALUATION: Objective Evaluation of 200 points

Price is only good until 1/16/24 due to incentive programs. The vehicle is not on hold and is still actively available for sale.

# **DELIVERY:**

If vendor should identify delivery in days after receipt of order: estimate, 100 calendar days ARO.

# QVL Contractor's Name: Reed Motors STJ LLC QVL Contractor's Address: 4525 Commons Drive, St Joseph MO 64503 QVL Contractor's Point of Contact: Roger Auxier QVL Contractor's Point of Contact's Phone Number: 816-901-4162 QVL Contractor's Point of Contact's Email Address: roger.auxier@reedauto.com Signature of QVL Contractor's Point of Contact:

# REED CHRYSLER DODGE JEEP RAM

4525 COMMONS DR. ST JOSEPH, MO 64503

### **Configuration Preview**

REED CHRYSLER DODGE JEEP RAM (27078)

Date Printed:

2024-01-18 2:52 PM

VIN:

Quantity:

.

**Estimated Ship Date:** 

VON:

Status:

BA - Pending order

FAN 1:

0193V jackson county sheriff of

FAN 2:

Client Code:

Bid Number:

TB4073

Sold to:

REED CHRYSLER DODGE JEEP RAM (27078)

Ship to:

PO Number:

4525 COMMONS DR.

4525 COMMONS DR.

ST JOSEPH, MO 64503

ST JOSEPH, MO 64503

Vehicle:

### 2024 DURANGO PURSUIT VEHICLE AWD (WDEE75)

	Sales Code	Description	MSRP(USD)
Model:	WDEE75	DURANGO PURSUIT VEHICLE AWD	43,075
Package:	2BZ	Customer Preferred Package 2BZ	0
	ERC	3.6L V6 24V VVT Engine Upg I w/ESS	0
	DFT	8-Spd Auto 850RE Trans (Make)	0
Paint/Seat/Trim:	PXJ	DB Black Clear Coat	0
	APA	Monotone Paint	0
	*C5	Cloth Bucket Seats w/ Shift Insert	0
	-X9	Black	0
Options:	4DH	Prepaid Holdback	0
	4ES	Delivery Allowance Credit	0
	MAF	Fleet Purchase Incentive	0
	LNF	Black Left LED Spot Lamp	640
	ADL	Skid Plate Group	350
	CKD	Floor Carpet	150
	5N6	Easy Order	0
	4FM	Fleet Option Editor	0
	4FT	Fleet Sales Order	0
	174	Zone 74-Denver	0
	4EA	Sold Vehicle	0
Non Equipment:	4FA	Special Bid-Ineligible For Incentive	0
Bid Number:	TB4073	Government Incentives	0
Discounts:	YG1	7.5 Additional Gallons of Gas	0
Destination Fees:			1,595

**Total Price:** 

45,810

Order Type:

Fleet 1-Sold Order PSP Month/Week:

**Build Priority:** 

99

Scheduling Priority: Salesperson:

Customer Name:

Customer Address:

USA

Instructions:

Note: This is not an invoice. The prices and equipment shown on this priced order confirmation are tentative and subject to change or correction without prior notice. No claims against the content listed or prices quoted will be accepted. Refer to the vehicle invoice for final vehicle content and pricing. Orders are accepted only when the vehicle is shipped by the factory.

### REED CHRYSLER DODGE JEEP RAM 4525 COMMONS DR. ST JOSEPH, MO 64503

### Configuration Preview

**Date Printed:** 

2024-01-18 4:05 PM

VIN:

Quantity:

**Estimated Ship Date:** 

VON:

Status:

BA - Pending order

**FAN 1:** 

0193V jackson county sheriff of

miss

FAN 2:

**Client Code:** 

Bid Number:

TB4073

Sold to:

REED CHRYSLER DODGE JEEP RAM (27078)

Ship to:

PO Number:

4525 COMMONS DR.

REED CHRYSLER DODGE JEEP RAM (27078)

4525 COMMONS DR.

ST JOSEPH, MO 64503

ST JOSEPH, MO 64503

Vehicle:

2024 1500 TRADESMAN QUAD CAB 4X4 (140.5 in WB 6 ft 4 in Box) (DS6L41)

	Sales Code	Description	MSRP(USD)
Model:	DS6L41	1500 TRADESMAN QUAD CAB 4X4 (140.5 in WB 6 ft 4 in Box)	42,555
Package:	29B	Customer Preferred Package 29B	0
	ERB	3.6L V6 24V VVT Engine	0
	DFT	8-Spd Auto 850RE Trans (Make)	0
Paint/Seat/Trim:	PXJ	Diamond Black Crystal P/C	200
	APA	Monotone Paint	0
	*V9	Cloth 40/20/40 Bench Seat	315
	-X9	Black	0.0
Options:	4DH	Prepaid Holdback	0
	4ES	Delivery Allowance Credit	0
	MAF	Fleet Purchase Incentive	0
	LM1	Daytime Running Headlamps Low Beam	40
	TBB	Full Size Spare Tire	200
	RT1	SiriusXM Guardian-included trial (B)	295
	5N6	Easy Order	0
	4FM	Fleet Option Editor	0
	4FT	Fleet Sales Order	0
	174	Zone 74-Denver	0
	4EA	Sold Vehicle	0
Non Equipment:	4FA	Special Bid-Ineligible For Incentive	0
Bid Number:	TB4073	Government Incentives	ő
Discounts:	YGE	5 Additional Gallons of Gas	0
Destination Fees:			1,995

**Total Price:** 

45 600

Order Type:

Fleet

PSP Month/Week:

1-Sold Order

**Build Priority:** 

99

Salesperson: **Customer Name:** 

**Customer Address:** 

**Scheduling Priority:** 

USA

Instructions:

Note: This is not an invoice. The prices and equipment shown on this priced order confirmation are tentative and subject to change or correction without prior notice. No claims against the content listed or prices quoted will be accepted. Refer to the vehicle invoice for final vehicle content and pricing. Orders are accepted only when the vehicle is shipped by the factory.

# ATTACHMENT 3 DOMESTIC PRODUCTS PROCUREMENT ACT (BUY AMERICAN) PREFERENCE

In accordance with sections 34.350-34.359, RSMo, the vendor is instructed to provide information regarding the point of manufacture for each of the products being proposed so that the product's eligibility for the Domestic Products Procurement Act (Buy American) Preference can be determined. This information is requested for the finished product only, not for components of the finished product. The vendor may be required to provide supporting documentation indicating proof of compliance.

# Qualifying for the Domestic Products Preference:

A product qualifies for the preference if one of the following circumstances exist:

- if manufactured or produced in the U.S.; or
- if the product is imported into the U.S. but is covered by an existing international trade treaty, law, agreement, or regulation that
   affords the specific product the same status as a product manufactured or produced in the U.S.; or
- if only one line of products is manufactured or produced in the U.S.

### Non-Domestic Product:

If the product is not manufactured or produced in the U.S. and does not otherwise qualify as domestic, then it will be considered non-domestic and not eligible for the preference.

# THE VENDOR MUST COMPLETE THE FOLLOWING APPLICABLE TABLES TO CERTIFY WHETHER:

(Table 1) ALL products proposed are manufactured or produced in the U.S. and qualify for the Domestic Products Procurement Act Preference; OR

(Table 2) ALL products proposed are manufactured or produced outside the U.S. and do not otherwise qualify for the Domestic Products Procurement Act Preference; OR

(Tables 3-6) Not all products proposed fall into the prior two categories so an <u>item-by-item certification</u> is necessary.

The vendor is responsible for certifying the information provided on the exhibit is accurate by signing where indicated at the end of the exhibit.

# TABLE 1 - ALL PRODUCTS MANUFACTURED OR PRODUCED IN U.S. (eligible for preference)

Check the box to the right if ALL products proposed are MANUFACTURED OR PRODUCED IN THE U.S.:

# TABLE 2 – ALL PRODUCTS MANUFACTURED OR PRODUCED OUTSIDE U.S. AND DON'T QUALIFY FOR PREFERENCE (ineligible for preference)

Check the box to the right if ALL products proposed are MANUFACTURED OR PRODUCED OUTSIDE THE U.S. and DO NOT OTHERWISE QUALIFY for the Domestic Products Procurement Act Preference:

# TABLES 3 THROUGH 6- ITEM BY ITEM CERTIFICATION (NOT ALL PRODUCTS PROPOSED FALL INTO PRIOR TWO TABLES)

- For those line items for which a U.S.-manufactured or produced product is proposed, complete Table 3.
- For those line items which are manufactured or produced outside the U.S. that do not qualify for the Domestic Products Procurement Act Preference, complete Table 4.
- For those line items which are not manufactured or produced in the U.S., but for which there is a U.S. trade treaty, law, agreement, or regulation in compliance with section 34.359, RSMo, complete Table 5.
- For those line items which are not manufactured or produced in the U.S., but for which there is only one U.S. Manufacturer of that product or line of products, complete Table 6.

# TABLE 3 - U.S.-MANUFACTURED OR PRODUCED PRODUCTS (Eligible for Preference)

List item numbers of products proposed that are U.S.-manufactured or produced and therefore qualify for the Domestic Products Procurement Act Preference.

List U.S. city and state where products proposed are manufactured or produced.

Item #	U.S. City/State Where Manufactured/Produced	Item #	U.S. City/State Where Manufactured/Produced
1	Detroit, Michigan	110.00 0	O.S. City/State Where Manufactured/Produced

# TABLE 4 - FOREIGN-MANUFACTURED OR PRODUCED PRODUCTS (Not Eligible for Preference)

List item numbers of products proposed that are foreign manufactured or produced and do not otherwise qualify for the Domestic Products Procurement Act Preference.

List country where product proposed is manufactured or produced.

Item #	Country Where Manufactured/Produced	Item #	Country Where Manufactured/Produced

# (Exhibit continues on next page)

REGULA'		ENT ACT (BUY AMERICAN	PREFERENCE
TO O C DIT	- FOREIGN-MANUFACTURED OR PRODUCED TION APPLIES (Eligible for Preference)	PRODUCTS BUT U.S. TRA	DE TREATY, LAW, AGREEMENT, O
Identify con Identify nan Identify we NOTE: As	umbers of products proposed that are foreign manufactured because a U.S. Trade Treaty, Law, Agreement, or Regulation untry where proposed foreign-made product is manufactured me of applicable U.S. Trade Treaty, Law, Agreement, or Resistie URL for the U.S. Trade Treaty, Law, Agreement, or Ram imported product, if an import tariff is applied to the item not allow application of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference unless the product of the interpretation of the preference	or produced but qualify for the lon applies. of or produced. gulation that allows product to legulation.	Domestic Products Procurement Act be brought into the U.S. duty/tariff-free.
Item #	Country Where Proposed Foreign-Made Product is Manufactured/Produced	Name of Applicable U.S. Trade Treaty, Law, Agreement, or Regulation	Official Website URL for the U.S. Treaty, Law, Agreement, or Regulation
List item nu Preference b Identify cou Identify sole	OR LINE OF PARTICULAR GOOD (Eligible for Pre- mbers of products proposed that are foreign manufactured or pecause only one US Manufacturer produces the product or mtry where proposed foreign-made product is manufactured a US manufacturer name. The of sole US manufactured product/line of particular good.  Country Where Proposed Foreign-Made Product is	r produced but qualify for the D	
	Manufactured/Produced	Name	or Line of Particular Good
			S. Eme of Farticular Good
			or since of the feeting Good
			St ante of 1 articular Good
ne vendor i	is responsible for certifying the information provided on	Abio auditina i	
understand t	is responsible for certifying the information provided on tify that the information provided herein is true and correspond to the commission of the commissi	t, and complies with all provis n of a class A misdemeanor.	
Inderstand	that any misrepresentation browled herein is true and correct that any misrepresentation herein constitutes the commission RE (If submitting solicitation electronically, scanned or types STI LLC	t, and complies with all provis n of a class A misdemeanor.	

MO 300-1102N (1-16)

# STATEWIDE MOTOR VEHICLES QVL CC240138001-011, CC240753001-003, and CC241440001-002

**Issuance Date: 9/7/2023 Revised Date: 3/27/2024** 

CONTRACT PERIOD/RENEWAL OPTIONS	
Current Contract Period: September 6, 2023 through June 30, 2025	
Original Contract Period: September 6, 2023 through June 30, 2024	
Available Renewal Period Options: 0	

Potential Final Expiration Date: June 30, 2025

ALL PURCHASES MADE UNDER THESE CONTRACTS MUST BE FOR PUBLIC (STATE AGENCY) USE ONLY. PURCHASES FOR PERSONAL USE BY PUBLIC EMPLOYEES OR OFFICIALS ARE PROHIBITED.

A state agency shall be defined as a division, section, bureau, office, program, board, regional/district office, etc., that exists within a department of Missouri State Government. For the purposes of this document, this shall also include the Judicial and Legislative branches of the State of Missouri.

BUYER CONTACT INFORMATION		
Name:	Jennie Rees	
Email:	jennie.rees@oa.mo.gov	
Phone Number:	(573) 751-6442	





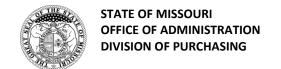
# **ORGANIZATION**

Statewide Contract History Contract Information Instructions and Information Contract Scope of Work Appendix A – Satisfactory Survey

Attachment 1 – Motor Vehicle Price Quote Request Form (Separate Document)

Attachment 2 – Motor Vehicle Price Quote Request Form Award Record (Separate Document)

Attachment 3 – Domestic Products Procurement Act (Separate Document)





# **STATEWIDE CONTRACT HISTORY**

The following table summarizes actions related to this Notification of Statewide Contract:

ACTION ISSUE DATE	SUMMARY OF CHANGES
3/27/2024	Renew CC241440001-002 for the period of 7/1/24-6/30/25.
2/16/24	Renew CC240753001-003 for the period of 7/1/24-6/30/25.
2/6/2024	Renew CC240138002-006; CC240138008-011 for the period of 7/1/2024-6/30/2025.
2/5/2024	Added additional contractors (CC241440001 and CC241440002).
1/30/2024	Added additional off-the-lot categories to CC240138010.
1/24/2024	Updated contact information for Ed Morse Chevrolet North, CC240138006.
11/6/2023	Issuance of additional contracts (CC240753001-003).
9/7/2023	Initial issuance of new contracts.





# **CONTRACT INFORMATION**

CC240138001

MissouriBUYS SYSTEM ID: MB00130340

**Contractor Name: Behlmann CJDR** 

**Contractor Address: 175 Turnbull Trail** 

Troy, MO 63379

**Contact Information:** 

Michael S. Benz

636-775-2900 ext. 448 mikeb@behlmann.com

MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION

MBE: No WBE: No SDVE: No Blind/Sheltered Workshop: No

CC240138002

MissouriBUYS SYSTEM ID: MB00089574

**Contractor Name: Broadway Ford Truck Sales, Inc.** 

Contractor Address: 812 E. Taylor Ave

St. Louis, MO 63147

**Contact Information:** 

Jeff Houston 314-241-9140

jhouston@broadwaytruck.com

MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION





MissouriBUYS SYSTEM ID: MB00185030

**Contractor Name: Corwin Ford Lincoln Republic** 

Contractor Address: 1740 US HWY 60 E

Republic, MO 65738

Contact Information: Steve Forrester

417-350-5083

sforrester@corwinauto.com

MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION

MBE: No WBE: No SDVE: No Blind/Sheltered Workshop: No

CC240138004

MissouriBUYS SYSTEM ID: MB00128217

**Contractor Name: Corwin Motors of Springfield LLC** 

Contractor Address: 3306 E. Kearney Street

Springfield, MO 65803

Contact Information:

Steve Forrester 417-350-5083

sforrester@corwinauto.com

MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION





MissouriBUYS SYSTEM ID: MB00089555

**Contractor Name: Don Brown Chevrolet Inc.** 

**Contractor Address: 2244 South Kingshighway** 

**St Louis, MO 63110** 

Contact Information: Dave Helterbrand

314-772-1400

dave@donbrownchevrolet.com

MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION

MBE: No WBE: No SDVE: No Blind/Sheltered Workshop: No

CC240138006

MissouriBUYS SYSTEM ID: MB00195138

**Contractor Name: Ed Morse Chevrolet North** 

Contractor Address: 31304 Highway 87 North

California, MO 65018

Contact Information: Julia Farris

573-796-2131

juliafarris@edmorse.com

MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION





MissouriBUYS SYSTEM ID: MB00118986

**Contractor Name: Jim Butler Linn CDJR** 

**Contractor Address: 317 West Main Street** 

P.O. Box 796 Linn, MO 65051

**Contact Information:** 

Bryan Brune

573-619-1413

bbrune@midmopowerhouse.com

MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION

MBE: No WBE: No SDVE: No Blind/Sheltered Workshop: No

CC240138008

MissouriBUYS SYSTEM ID: MB00095149

**Contractor Name: Joe Machens Ford Lincoln** 

**Contractor Address: 1911 W. Worley** 

P.O. Box 1078

Columbia, MO 65203

**Contact Information:** 

**Kelly Sells** 

573-777-1089

ksells@machens.com

MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION





MissouriBUYS SYSTEM ID: MB00089820

**Contractor Name: Landmark Dodge** 

Contractor Address: 1900 S. Noland Rd.

Independence, MO 64055

Contact Information: Larry Wilson

816-651-6767 816-833-0008

landmarkdodge1@yahoo.com

MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION

MBE: No WBE: No SDVE: No Blind/Sheltered Workshop: No

CC240138010

MissouriBUYS SYSTEM ID: MB00169042

**Contractor Name: Reed Motors STJ LLC** 

**Contractor Address: 4525 Commons Drive** 

Saint Joseph, MO 64503

Contact Information: Roger Auxier

816-233-9149 ext. 1429

816-901-4158

roger.auxier@reedauto.com

MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION





MissouriBUYS SYSTEM ID: MB00196771

**Contractor Name: Reuther Ford, Inc.** 

**Contractor Address: 1325 McNutt St** 

Herculaneum, MO 63048

**Contact Information:** 

Doug Reuther Jr. 636-464-9000

dougjr@reuther.com

MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION

MBE: No WBE: No SDVE: No Blind/Sheltered Workshop: No

CC240753001

MissouriBUYS SYSTEM ID: MB00190833

**Contractor Name: Jim Butler Centralia LLC** 

Contractor Address: 700 W. Hwy 22

Centralia, MO 65240

**Contact Information:** 

Beth Kovarik 573-632-2146

beth@jimbutlerchevrolet.com

MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION





MissouriBUYS SYSTEM ID: MB00111484

**Contractor Name: NROUTE Enterprises LLC** 

Contractor Address: 6102 North 23rd Street

Ozark, MO 65721

Contact Information: Will Reynolds

417-731-2900

will@nroutellc.com

MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION

MBE: No WBE: No SDVE: No Blind/Sheltered Workshop: No

CC240753003

MissouriBUYS SYSTEM ID: MB00181584

**Contractor Name: Rusty Drewing Chevrolet Buick GMC Cadillac** 

Contractor Address: 2033 Christy Drive

Jefferson City, MO 65101

Contact Information:

Brian Mushrush 573-634-2324

bmushrush@drewingauto.com

MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION





MissouriBUYS SYSTEM ID: MB00189054

Contractor Name: Harry Blackwell Chevrolet, Buick, GMC, LLC

**Contractor Address: 1318 N. Douglas** 

P.O. Box 358

Malden, MO 63863

**Contact Information:** 

Tammy Hunott 573-276-2235

thunott@yahoo.com

MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION

MBE: No WBE: No SDVE: No Blind/Sheltered Workshop: No

CC241440002

MissouriBUYS SYSTEM ID: MB00112224

**Contractor Name: Reed Chevrolet LLC** 

**Contractor Address: 3921 Frederick Avenue** 

Saint Joseph, MO 64506

Contact Information:

**Grant Karr** 

816-232-7704

**Grant.Karr@reedauto.com** 

MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION





## **INSTRUCTIONS AND INFORMATION**



1. **MANDATORY USE:** The contractor shall provide services on an as needed, if needed basis. The State of Missouri does not guarantee any usage of the contract whatsoever. However, any state agency needing the services shall be required to use the contract unless an exemption is granted by the Division of Purchasing. In addition, the contractor shall agree and understand that the contract shall not be construed as an exclusive arrangement and if it is in the best interest of the State of Missouri and approved by the Division of Purchasing, a state agency may obtain alternate services elsewhere.

### 2. **DEFINITIONS:**

- a. <u>Domestic Products Procurement Act (Buy American)</u> Attachment 3, this must be sent out with all PQF forms and the responses must be included in your evaluation and determination of the lowest vendor's response.
- b. Fleet Purchases Only The QVL contractor must provide the specific motor vehicle requested in the Price Quote Request Form, including all specified additional options identified in the Price Quote Request Form, unless the QVL contractor provides documentation from the manufacturer indicating the additional option is not available at the time of the Price Quote Request Form request. A new fleet motor\_vehicle available off the QVL contractor's lot shall mean a vehicle which has never been owned except by a manufacturer, distributor or dealer and has never been registered, and of the current model year of the vehicle.
- c. <u>Fleet Vehicles</u> Manufacturer designated fleet vehicles defined as the vehicles purchased through the manufacturers' fleet program.
- d. <u>Motor Vehicle Price Quote Request Form (PQF)</u> Attachment 1, utilized for requesting price quotes from the awarded contractors.
- e. <u>Motor Vehicle Price Quote Request Form Award Record</u> Attachment 2, used to record the evaluation of the price quotes received from the awarded contractors.
- f. OA Fleet Management Office of Administration Fleet Management, the





- pre-approval authority for all state agencies (except where special delegation exists). Any anticipated vehicle purchases must be pre-approved by OA Fleet Management prior to attempting to make a purchase.
- g. Off the Lot Purchases Only If a QVL contractor has a vehicle located on a lot that meets the requirements of the specific motor vehicle requested in the PQF, but the vehicle may also include additional options not requested by the agency. In which case the vendor should provide a PQF response that specifies the additional options already installed on the vehicle that the state agency did not request. A new motor vehicle available off the QVL contractor's lot shall mean a vehicle which has never been owned except by a manufacturer, distributor or dealer and has never been registered, regardless of the model year of the vehicle.
- h. **Qualified Vendor's List (QVL)** Qualified Vendor's List (contractors CC240138001-011), an established supply channel for acquiring new motor vehicles and manufacturer designated fleet vehicles for various state agencies located throughout the state of Missouri.
- State Agency defined as a division, section, bureau, office, program, board, regional/district office, etc., that exists within a department of Missouri State Government. For the purposes of this document, this shall also include the public Universities and the Judicial and Legislative branches of the State of Missouri.
- 3. Vehicle Categories Included Within this Contract:

### **Motor Vehicle Categories**

Passenger Vehicles (25101503)

Light Duty Trucks (25101507)

Medium Duty Trucks (25181602)

Work Vans (25101505)

Cargo Vans (25101505)

Patrol Vehicles (25101702)





# 4. Awarded Categories by Contractor:

Contract Number	Off the Lot Vehicles	Fleet Motor Vehicles
CC240138001 – Behlmann Chrysler Dodge Jeep	All Categories	All Categories
Ram		
CC240138002 – Broadway Ford Truck Sales Inc	All Categories	All Categories
CC240138003 – Corwin Ford Lincoln Republic	All Categories	All Categories
CC240138004 – Corwin Motors of Springfield	All Categories	All Categories
CC240138005 – Don Brown Chevrolet	All Categories	All Categories
CC240138006 – Ed Morse Chevrolet North	All Categories	All Categories
CC240138007 – Jim Butler Linn CDJR	All Categories	All Categories
CC240138008 – Joe Machens Ford Lincoln	All Categories	All Categories
CC240138009 – Landmark Dodge	N/A	All Categories
CC240138010 – Reed Motors STJ LLC	Passenger	Passenger
	Light Duty Trucks	Light Duty Trucks
	Work Vans	Work Vans
	Patrol Vehicles	Patrol Vehicles
CC240138011 – Reuther Ford Inc.	All Categories	All Categories
CC240753001 – Jim Butler Centralia LLC	All Categories	All Categories
CC240753002 – NROUTE Enterprises LLC	All Categories	All Categories
CC240753003 – Rusty Drewing Chevrolet Buick	Passenger	N/A
GMC Cadillac	Light Duty Trucks	
	Cargo Vans	
CC241440001 – Harry Blackwell Chevrolet, Buick,	Passenger Vehicles	Passenger Vehicles
GMC, LLC	Light Duty Trucks	Light Duty Trucks
	Medium Duty Trucks	Medium Duty Trucks
CC241440002 – Reed Chevrolet LLC	Passenger Vehicles	Passenger Vehicles
	Light Duty Trucks	Light Duty Trucks
	Work Vans	Work Vans
	Patrol Vehicles	Patrol Vehicles



# 5. Email distribution lists by category to utilize when issuing your Price Quote Forms to the contractors:

Motor Vehicle Categories	Email Distribution for Off the Lot	Email Distribution for Fleet
	mikeb@behlmann.com;	mikeb@behlmann.com;
	jhouston@broadwaytruck.com;	jhouston@broadwaytruck.com;
	sforrester@corwinauto.com;	sforrester@corwinauto.com;
	dave@donbrownchevrolet.com;	dave@donbrownchevrolet.com;
	juliafarris@edmorse.com;	juliafarris@edmorse.com;
	bbrune@midmopowerhouse.com;	bbrune@midmopowerhouse.com;
Dassanger Vehicles	ksells@machens.com;	ksells@machens.com;
Passenger Vehicles	dougjr@reuther.com;	landmarkdodge1@yahoo.com;
	beth@jimbutlerchevrolet.com;	roger.auxier@reedauto.com;
	will@nroutellc.com;	dougjr@reuther.com;
	bmushrush@drewingauto.com;	beth@jimbutlerchevrolet.com;
	<pre>roger.auxier@reedauto.com;</pre>	will@nroutellc.com;
	thunott@yahoo.com;	thunott@yahoo.com;
	<u>Grant.Karr@reedauto.com</u>	Grant.Karr@reedauto.com
	mikeb@behlmann.com;	mikeb@behlmann.com;
	jhouston@broadwaytruck.com;	jhouston@broadwaytruck.com;
	sforrester@corwinauto.com;	sforrester@corwinauto.com;
	dave@donbrownchevrolet.com;	dave@donbrownchevrolet.com;
	juliafarris@edmorse.com;	juliafarris@edmorse.com;
	bbrune@midmopowerhouse.com;	bbrune@midmopowerhouse.com;
Light Duty Trucks	ksells@machens.com;	ksells@machens.com;
Light Duty Hucks	dougjr@reuther.com;	landmarkdodge1@yahoo.com;
	beth@jimbutlerchevrolet.com;	<pre>roger.auxier@reedauto.com;</pre>
	will@nroutellc.com;	dougjr@reuther.com;
	bmushrush@drewingauto.com;	beth@jimbutlerchevrolet.com;
	roger.auxier@reedauto.com;	will@nroutellc.com;
	thunott@yahoo.com;	thunott@yahoo.com;
	<u>Grant.Karr@reedauto.com</u>	<u>Grant.Karr@reedauto.com</u>
	mikeb@behlmann.com;	mikeb@behlmann.com;
	jhouston@broadwaytruck.com;	jhouston@broadwaytruck.com;
	sforrester@corwinauto.com;	sforrester@corwinauto.com;
	dave@donbrownchevrolet.com;	dave@donbrownchevrolet.com;
	juliafarris@edmorse.com;	juliafarris@edmorse.com;
Medium Duty Trucks	bbrune@midmopowerhouse.com;	bbrune@midmopowerhouse.com;
	ksells@machens.com;	ksells@machens.com;
	dougir@reuther.com;	landmarkdodge1@yahoo.com;
	beth@jimbutlerchevrolet.com;	dougir@reuther.com;
	will@nroutellc.com;	<u>beth@jimbutlerchevrolet.com</u> ;
	thunott@yahoo.com	will@nroutellc.com;
		thunott@yahoo.com



Work Vans	mikeb@behlmann.com; jhouston@broadwaytruck.com; sforrester@corwinauto.com; dave@donbrownchevrolet.com; juliafarris@edmorse.com; bbrune@midmopowerhouse.com; ksells@machens.com; dougjr@reuther.com; beth@jimbutlerchevrolet.com; will@nroutellc.com; roger.auxier@reedauto.com;	mikeb@behlmann.com; jhouston@broadwaytruck.com; sforrester@corwinauto.com; dave@donbrownchevrolet.com; juliafarris@edmorse.com; bbrune@midmopowerhouse.com; ksells@machens.com; landmarkdodge1@yahoo.com; roger.auxier@reedauto.com; dougjr@reuther.com; beth@jimbutlerchevrolet.com; will@nroutellc.com;
Cargo Vans	mikeb@behlmann.com; jhouston@broadwaytruck.com; sforrester@corwinauto.com; dave@donbrownchevrolet.com; juliafarris@edmorse.com; bbrune@midmopowerhouse.com; ksells@machens.com; dougjr@reuther.com; beth@jimbutlerchevrolet.com; will@nroutellc.com; bmushrush@drewingauto.com	Grant.Karr@reedauto.com  mikeb@behlmann.com; jhouston@broadwaytruck.com; sforrester@corwinauto.com; dave@donbrownchevrolet.com; juliafarris@edmorse.com; bbrune@midmopowerhouse.com; ksells@machens.com; landmarkdodge1@yahoo.com; dougjr@reuther.com; beth@jimbutlerchevrolet.com; will@nroutellc.com
Patrol Vehicles	mikeb@behlmann.com; jhouston@broadwaytruck.com; sforrester@corwinauto.com; dave@donbrownchevrolet.com; juliafarris@edmorse.com; bbrune@midmopowerhouse.com; ksells@machens.com; dougjr@reuther.com; beth@jimbutlerchevrolet.com; will@nroutellc.com; roger.auxier@reedauto.com; Grant.Karr@reedauto.com	mikeb@behlmann.com; jhouston@broadwaytruck.com; sforrester@corwinauto.com; dave@donbrownchevrolet.com; juliafarris@edmorse.com; bbrune@midmopowerhouse.com; ksells@machens.com; landmarkdodge1@yahoo.com; roger.auxier@reedauto.com; dougjr@reuther.com; beth@jimbutlerchevrolet.com; will@nroutellc.com; Grant.Karr@reedauto.com

NOTE: Steve Forrester is the representative for both Corwin Ford Lincoln Republic and Corwin Motors of Springfield.



6. PRICE QUOTE FORM (PQF) Requirements (see section 2.6 of the Scope of Work for additional details) — The state agency will contact all QVL contractor(s) via email (which includes a pre-filled out Attachment 1, PQF) who were awarded the requested motor vehicle category(ies) to obtain firm, fixed price quotes. All applicable fields to the agency should be filled out prior to sending the request to the contractors. In addition, the quote request will include the specifications required and the quantity of vehicles required. The state agency's quote request will also indicate if the state agency desires or requires any additional options or features (upgrades) to be included with the motor vehicle in addition to the base model vehicle defined.

NOTE: 1) If additional options and features are already installed on the vehicle then the QVL contractor shall price the vehicle as one total dollar amount for the motor vehicle that includes the already installed options and features. 2) If the PQF requests or requires options and features that are not currently installed on the vehicle proposed by the QVL contractor, then the QVL contractor must price those items separately to ensure the vehicle proposed meets the requirements identified in the PQF.

Agencies are also required to provide a blank Attachment 3, Domestic Product Procurement Act (Buy American) Preference with the PQF form to all contractors at the time of issuing a PQF form. Contractors must fill out Attachment 3 and return it with their PQF response in order to be considered for the award of the purchase order.

7. **EVALUATION OF THE PQF (see section 2.7 of the Scope of Work for additional details)** – Since multiple contracts exist, the state agency shall evaluate and record the total cost provided in each contractor's PQF response utilizing Attachment 2, Motor Vehicles Price Quote Form Award Record, to determine the lowest-priced contractor. Agencies will need to process the steps outlined in section 2.7.4 of the Scope of Work. The state agency shall determine the lowest-priced contractor by determining each contractor's total cost for the requested vehicle based upon the specifications, anticipated options required, quantity(ies) and the prices quoted on the PQF form. In the event the lowest-priced contractor is unable to provide the required vehicle due to unavailability, the state agency shall contact the next lowest-priced contractor as determined by processing the steps in section 2.7.4 of the Scope of Work. If additional contracts exist, and the first two lowest-priced contractors were unable to provide the vehicles, the state agency shall continue to use the same criteria for selecting a contractor until the needs of the state agency are met. All pricing shall include all shipping, and freight charges FOB Destination, Freight Prepaid and **Allowed**. The State of Missouri shall not make additional payments or pay add-on charges for freight or shipping.





State agencies shall make every attempt to process an award of a PQF within forty-eight (48) hours of the PQF deadline date. Any delays in the forty-eight (48) hour timeframe must be communicated to the QVL contractors that submitted a response to a PQF. QVL contractors shall not face consequences for selling a vehicle off the lot to another customer in the event an award has not been made within the forty-eight (48) hour timeframe and failure of the agency to communicate a delay occurs.

The PQF shall be awarded to the lowest and best QVL contractor defined herein as the specification-compliant QVL contractor who scores the highest number of evaluation points considering:

- a. The specifications and contents included on the PQF form and Attachment 2, Motor Vehicles Price Quote For Award Record;
- b. Cost, including the Missouri Domestic Products Procurement Act preference; and
- c. As applicable, when alternative fuel vehicles are bid, a life cycle cost evaluation must be performed based on the requirements stated in Chapter 414.415 RSMo. The evaluation of cost shall be completed as a life cycle cost analysis based on the quoted firm, fixed vehicle base price included in the response to the PQF using the following: (a) an average life span of 120,000 miles for the vehicle; (b) the combined city/highway fuel mileage rating for the vehicle; and (c) the fuel cost per gallon on the date the PQF responses are due as published in the most recent Missouri Energy Bulletin. The state agency will use the following formula to determine the life cycle cost:

 $LCC = UP + (LV \times GC)$ 

MPG

LCC = Life Cycle Cost

UP = Unit Price of vehicle proposed

LV = Life of vehicle is 120,000 miles

GC = Gasoline cost per gallon for this PQF response will be the current average price for Mid-Missouri on the due date of the PQF

MPG = Miles per gallon, combined city/highway mileage as stated by the vendor for each model

**NOTE:** If there is an inconsistency between vendor responses for the combined city/highway mileage, the state agency shall contact the manufacturer representative for all models quoted for that line item to verify the information. If the combined city/highway mileage is not provided by the vendor for the model proposed, the state agency reserves the right to use the EPA combined city/highway mileage as state at www.fueleconomy.gov when determining the life cycle cost per model. If the combined city/highway mileage is not available at www.fueleconomy.gov, the state





agency reserves the right to contact the manufacturer to receive the combined city/highway mileage.

The state agency will provide all responding QVL contractors of the results of the PQF awarded by providing a copy of the completed Attachment 2 - Motor Vehicle Price Quote Request Form (PQF) Award Record.

8. **Purchase Order Requirements –** The state agency must also provide authorization to proceed through issuance of a purchase order or specific written authorization to ship.

<u>Note to State Agencies</u>: Prior to making a vehicle purchase, the state agency must complete a vehicle pre-approval form and submit to Kelly Ocheskey, OA - Fleet Management. The pre-approval form can be found at the following website address:

https://oa.mo.gov/general-services/state-fleet-management/vehicle-preapproval-process-and-vehicle-credits

Once the state agency receives approval from OA - Fleet Management, the agency shall issue its own PGQ (Quick Price Agreement) order in SAMII or a requisition within MissouriBUYS.

NOTE (Cooperative Procurement Members Only): The Vehicle Pre-Approval Form <u>does</u> <u>not</u> apply to cooperative procurement members – only to State of Missouri agencies. <u>State agencies</u> must use the following Line Item/Commodity (UNSPSC) code combinations when issuing their purchase orders (these line items and codes are the same for all contracts):

Line item 1	25101503	Automobiles or Cars
Line item 2	25101505	Minivans or Vans
Line item 3	25101507	Light Trucks or Sport Utility Vehicles
Line item 4	25101702	Police Vehicles
Line item 5	25181602	Trucks Chassis

9. **Delivery** – Delivery for all vehicles shall be due as indicated by the state agency on the PQF form prior to issuing the PQF. The QVL contractor who was awarded the PQF shall only deliver upon receipt of an authorized purchase order. The QVL contractor must call the state agency 24 hours prior to making an appointment for delivery. Delivery must be made between the hours of 8:00 a.m. and 12:00 Noon or 1:00 p.m. and 4:00 p.m., Monday through Friday, Central Time. Deliveries shall not be made on state holidays.





Each delivered vehicle shall be clean, lubricated, serviced and ready for immediate service. This shall include installation of all required options and accessories and removal of all plastic and signage (e.g. window sticker) from the interior and exterior of the vehicle. The window sticker may be left in the "glove box" or included with other documentation.

Each vehicle delivered shall include a proper form to apply for Missouri title and license including the Manufacturer's State of Origin and invoice, an owner's manual, and warranty. The title and invoice for all alternative fuel vehicles must clearly indicate the vehicle is alternative fuel (FFV) or E-85).

The Manufacturer's Standard Factory Warranty shall apply to all vehicles. The warranty shall not become effective until the vehicle is delivered to and accepted by the state agency.

Within forty-eight (48) hours of delivery, the state agency shall fully inspect the vehicle's interior and exterior, including any options required on the vehicle. The state agency must notify the dealer within forty-eight (48) hours of any unacceptability relating to the delivered vehicle. If the state agency fails to notify the dealer of any unacceptability within the forth-eight (48) hour timeframe, the dealer reserves the right to deem the vehicle as acceptable. Agencies are advised to ensure the proper measures are taken as it relates to insuring vehicles beyond the forty-eight (48) hour acceptance timeframe.

- 10. Potential Recall or Manufacturer Initiated Customer Service Action/Notification Requirement: The contractor shall be responsible for accessing potential recall notices from the National Highway Traffic Safety Administration (NHTSA), as well as any manufacturer initiated customer service actions prior to delivering the vehicles to the state agency location. If a recall or customer service action is found for the vehicle being delivered to the state agency, the contractor should, to the best of their ability, complete the necessary action(s) prior to delivery. If the contractor is unable to address the required recall or customer service action(s) prior to delivery, the contractor must inform the state agency of the "open" recall or customer service action upon delivery. The contractor shall then assist the state agency in getting the recall or customer service action(s) completed as quickly as possible.
- 11. **SCOPE OF WORK** Due to the large amount of information included in the contract's Scope of Work, the information is not included in the Statewide Contract Notification. The information is available through the Awarded Bid & Contract Document Search at <a href="https://oa.mo.gov/purchasing/bidding-contracts/awarded-bid-contract-document-search">https://oa.mo.gov/purchasing/bidding-contracts/awarded-bid-contract-document-search</a> or through MissouriBUYS at <a href="https://missouribuys.mo.gov/">https://missouribuys.mo.gov/</a>





### 12. **CONTRACT MANAGEMENT:**

- a. The state agency should monitor, measure, and manage the contractor's performance of services and delivery of products according to the contractual requirements. Please refer to the Contract Management Guide: <a href="https://oapurch.state.mo.us/procurementsources.shtm">https://oapurch.state.mo.us/procurementsources.shtm</a>
- b. In the event your state agency encounters any issues or has any concerns or questions regarding the contract, please contact the Division of Purchasing in writing to the attention of the buyer shown on the front page of this document.
- c. To assist the Division of Purchasing in monitoring the performance of the contractors and ensuring quality services are provided to state agencies, state agencies are strongly encouraged to submit documentation regarding the contract and contractor performance to the Division of Purchasing to the attention of the buyer listed on the front page of this document.
- 13. **SATISFACTION SURVEY**: Customer service is a top priority. The Division of Purchasing desires to work with state agencies to identify solutions if there are any contract concerns. State agencies are encouraged to complete the Satisfaction Survey, Appendix A, regarding their experience with the contract. Please submit your completed survey to the Division of Purchasing to the attention of the buyer shown on the front page of this document.





# Appendix A Satisfaction Survey



This satisfaction survey is provided for users to report good and/or poor contractor performance. Any contract user may complete the survey and return it to the buyer identified on page one of this notice.

Users are advised that serious contractor performance issues should be immediately reported to the buyer identified on page one of this notice.

GENERAL CONTRACT INFORMATION		
Contractor Information	Contract Number: Contractor Name:	
Does the contract meet the needs of your state agency?	Yes:□ No:□	
	If no, please explain:	
How could the contract be improved?		

Please complete the following form to document your agency's experience with the contractor.

PRODUCT RATING	EXPLANATION
Do the products meets the needs of your	Yes:□ No:□
agency:	If no, please explain:





Do the products meet the contract	Yes:□ No:□	
Do the products meet the contract specifications?	If no, please explain:	
CONTRACTOR PERFORMANCE	EXPLANATION	
CONTRACTOR PERFORMANCE		
Did the contractor deliver products in accordance with the delivery timelines in the	Yes:□ No:□	
contract?	If no, please explain:	
Has your agency encountered any problems with the contractor? If so, how would you rate their ability to resolve the problem?	Yes:□ No:□	
their ability to resolve the problem?	If no, please explain:	
	Yes:□ No:□	
Were the contractor's employees courteous?	If no, please explain:	
Did the contractor handle recall notices	Yes:□ No:□	
effectively?	If no, please explain:	
SURVEY COMPLETED BY:		
Name:		
State Agency:		
Email:		
Date:		

Please submit your completed survey to the Division of Purchasing to the attention of the buyer shown on the front page of this document.