



R. 20714

5515 E. La Palma Ave., Suite 100  
Anaheim, CA 92807  
Tel: (714) 238-2000  
Fax: (714) 238-2049

June 11, 2021

Sergeant Chuck DeGroff  
Jackson County Sheriff's Office  
4001 NE Lakewood Ct.  
Lee's Summit, MO 64064  
CDegroff@jacksongov.org  
(816) 524-4302

**RE: Extension to Maintenance and Support Agreement # 004068-017**

Dear Sergeant Chuck DeGroff,

By means of this letter, Idemia Identity & Security USA LLC ("IDEMIA" or "Seller") hereby extends **Jackson County Sheriff's Office** Maintenance and Support Agreement for the period **January 1, 2021** through **December 31, 2021**.

All terms and conditions of the original agreement shall remain in full force and effect.

Please indicate acceptance of this extension by signing in the acceptance block below and returning it to my attention via Email at [Karla.Vazquez@us.idemia.com](mailto:Karla.Vazquez@us.idemia.com) at your soonest convenience.

If you have any questions or need further clarification, please contact me at (714)575-2936 or e-mail [Karla.Vazquez@us.idemia.com](mailto:Karla.Vazquez@us.idemia.com). Thank you in advance.

Thank you,

Karla Vazquez  
Maintenance Agreement Specialist  
Idemia Identity & Security USA LLC

Accepted by:

**IDEMIA IDENTITY & SECURITY USA LLC**

Signed by:

Printed Name: Michael Hash

Title: Vice President

Date: July 19, 2021

APPROVED AS TO FORM

  
County Counselor

ATTEST:

  
Clerk of the County Legislature

JACKSON COUNTY SHERIFF'S OFFICE

*Director of Finance*

Signed by:

Printed Name: Bob Crutsinger

Title: Director of Finance

Date: 7-14-2021

**Please note: this is not an invoice. An invoice will be provided after receipt of the signed document OR purchase order.**

FILED  
JUL 20 2021  
MARY JO SPINO  
COUNTY CLERK

Reference: SA 004068-017

Page 1 of 3

Idemia • 5515 East La Palma Avenue, Suite 100, Anaheim, CA 92807

Customer Support Center (800) 734-8241 • Email: [cscenter@idemia.com](mailto:cscenter@idemia.com) • [www.idemia.com](http://www.idemia.com)

IDEMIA Internal

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### Description of Covered Products

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MAINTENANCE AND SUPPORT AGREEMENT NO. SA # 004068-017

CUSTOMER: Jackson County Sheriff's Office

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The following table lists the Products under maintenance coverage:

| Product  | Description           | Node                         | Qty |
|----------|-----------------------|------------------------------|-----|
| LiveScan | LiveScan System       | MOELSAC21<br>MOELSAC35       | 2   |
| Printer  | Tenprint Card Printer | MOELSACLEX21<br>MOELSACLEX35 | 2   |

## Support Plan Options and Pricing Worksheet

Maintenance and Support Agreement # 004068-017      Date June 11, 2021  
 New Term Effective      Start January 1, 2021      End December 31, 2021

| STANDARD SUPPORT  |  |
|---|--|
| <input checked="" type="checkbox"/> <b>Advantage – Software Support</b>               |  |
| ◆ Telephone Response: 2 Hour  | ◆ Standard Releases & Updates  |
| ◆ Remote Dial-In Analysis   | ◆ Automatic Call Escalation  |
| ◆ Unlimited Telephone Support   | ◆ Supplemental Releases & Updates  |
| ◆ 8 a.m. – 5 p.m. Monday to Friday PPM  |  |
| <input checked="" type="checkbox"/> <b>On-Site Hardware Support</b>                   |  |
| ◆ 8 a.m. – 5 p.m. Monday to Friday PPM  | ◆ Defective Parts Replacement  |
| ◆ Next Day PPM On-site Response   | ◆ Escalation Support   |
| ◆ Hardware Vendor Liaison   | ◆ Hardware Customer Alert Bulletins  |
| ◆ Hardware Service Reporting  |  |
| ◆ Product Repair  |  |
| ◆ Equipment Inventory Detail Management   |  |
| <input checked="" type="checkbox"/> <b>Parts Support</b>                              |  |
| ◆ Parts Ordered & Shipped Next Business Day   | ◆ Parts Customer Alert Bulletins   |
| * If customer is providing their own on-site hardware support, the following applies: |  |
| > Customer Orders & Replaces Parts  | > Telephone Technical Support for Parts Replacement Available                  |
| ADDITIONAL OPTIONS  |  |
| <input type="checkbox"/> <b>Users Conference Attendance (\$4,200 per Attendee)</b>    |  |
| • Registration fee  | Year: 2021    Number Attendees Requested                                       |
| • Daily meals   | • Roundtrip travel for event   |
| • Hotel accommodations  | • Ground transportation to/from the conference airport to the conference hotel |
| \$ _____  |  |
| <b>GRAND TOTAL</b>  |  |
| *Exclusive of taxes if applicable <b>\$ 12,446.00</b>                                 |  |

**PLEASE PROVIDE A COPY OF YOUR CURRENT TAX EXEMPTION CERTIFICATE (if applicable)**  
 Please note this is not an invoice. An invoice will be provided after receipt of the signed document.

Jackson County, Missouri

**AFFIDAVIT**

STATE OF California )  
 ) SS.  
COUNTY OF Orange )

Michael Hash of the City of Anaheim  
County of Orange State of California being duly sworn on her or his oath, deposes and says;

1. That I am the Vice President (Title of Affiant) of Idemia Identity & Security, USA LLC (Name of Bidder) and have been authorized by said Bidder to make this Affidavit upon my best information and belief, after reasonable inquiry as to the representations herein.
2. No Officer, Agent or Employee of Jackson County, Missouri is financially interested directly or indirectly what Bidder is offering to sell to the County pursuant to this Invitation (though no representation is made regarding potential ownership of publicly traded stock of bidder).
3. If Bidder were awarded any contract, job, work or service for Jackson County, Missouri, no Officer, Agent or Employee of the County would be interested in or receive any benefit from the profit or emolument of such.
4. Either Bidder is duly listed and assessed on the tax rolls of Jackson County, Missouri and is not delinquent in the payment of any taxes due to the County or Bidder did not have on December 31, 2020 any property subject to taxation by the County and if bidder is duly listed and assessed on the tax rolls of Jackson County, Missouri, bidder agrees to permit an audit of its records, if requested by the Jackson County Director of Assessment, as they relate to the assessment of Business Personal Property.
5. Bidder has not participated in collusion or committed any act in restraint of trade, directly or indirectly, which bears upon anyone's response or lack of response to the Invitation.
6. Bidder certifies and warrants that Bidder or Bidder's firm/organization is not listed on the General Services Administration's Report of Debarred and/or Suspended Parties; or the State of Missouri and City of Kansas City, Missouri Debarment List
7. Bidder certifies and affirms its enrollment and participation in a federal work authorization program with respect to the employees working in connection with the contracted services.
8. Bidder certifies and affirms that it does not knowingly employ any person who is an unauthorized alien in connection with the contracted services.

Idemia Identity & Security, USA LLC (Name of Bidder)

By: [Signature] (Signature of Affiant)  
Vice President (Title of Affiant)

Subscribed and sworn to before me this 09<sup>th</sup> day of February, 2021

[Signature]

NOTARY PUBLIC in and for the County of Orange (SEAL)

State of California

My Commission Expires: Sept. 17, 2024



R. 20714

Funds sufficient for this transfer are available from the source indicated below.

ACCOUNT NUMBER: 001 4201 56662  
ACCOUNT TITLE: General Fund  
Sheriff  
Software Maintenance  
NOT TO EXCEED: \$25,630.00

7-14-2021  
Date

  
\_\_\_\_\_  
Director of Finance and Purchasing