

Exhibit A
Services used by the County
as of the date indicated below

This Exhibit A to the Master Agreement is effective as of October 1, 2021. Capitalized terms not defined in this Exhibit A shall have the meaning assigned to such term in the Master Agreement dated as of September 12, 2012, by and between Jackson County, Missouri ("*County*") and UMB Bank, n.a. ("*Bank*").

The Services subject to the Agreement that the County will be using as of the effective date of this Exhibit A are identified below:

1. UMB Image Lockbox Services
2. Automated Clearing House (ACH) Processing Services
3. UMB Web Exchange® and its replacement service, UMB Direct
4. Cash Vault Services
5. Remote Deposit Service
6. Wire Transfer of Funds Services
7. Electronic Data Interchange (EDI) Service

The County and Bank acknowledge and agree that this Exhibit A to the Master Agreement replaces and supersedes all previous versions of Exhibit A, including the version dated as of September 12, 2012.

COUNTY:

Jackson County, Missouri

By: [Signature]
Name: Bob Crisinger
Title: Director of Finance

BANK:

UMB Bank, n.a.

By: [Signature]
Name: Lanie Sedlacek
Title: SVP, Treasury Management

Rev. 06.25.21

APPROVED AS TO FORM
[Signature]
County Counselor

ATTEST:
[Signature]
Clerk of the County Legislature

DB04 0804020.0061 7062959.3 0621

FILED
DEC 03 2021
MARY JO SPINO
COUNTY CLERK



Dear JACKSON COUNTY MISSOURI:

Thank you for taking time to visit with us. UMB takes pride in getting to know your business and delivering *the unparalleled customer experience*. We appreciate you providing us with the necessary information for implementing your requested **Treasury Management Services** (each a "Service"). In order to proceed with your request, you must confirm your information and authorization for the Services. If applicable, you will also need to confirm the information and authorizations that will be included in your *Client Self Administration Profile* for your access to self-administration of your accounts through **UMB Direct™ Service**.

Please carefully review the information contained in the enclosed **UMB Treasury Management Services Request ("Services Request")** for your final verification of your requested Services. An Authorized Signer for JACKSON COUNTY MISSOURI will need to execute this Services Request in Part IV of this Services Request ("Client Certification and Agreement"). Once signed, please attach a PDF copy to your e-mail reply to this communication. When we receive your completed Services Request, UMB will continue implementing your requested Services.

This Services Request contains the following four (4) Parts:

- Part I - Client Information and Authorized Accounts;
- Part II - Requested Services and Data Entry;
- Part III - Client's Security Administrator(s) and Service Representative(s); and
- Part IV - Client Certification and Agreement.

Part I -- Client Information and Authorized Accounts

JACKSON COUNTY MISSOURI
415 E 12TH ST RM 105
KANSAS CITY, MO 64106-2706

Account Number	Tax ID	Account Name
9870330520	446000524	JACKSON COUNTY MISSOURI TAX ACCOUNT

Part IIA -- Client Security Procedure Information

Definitions

"Immediate Processing": A single Service Representative can send Account instructions to UMB Bank for direct implementation of check stop payment instructions, transfers of funds between your Accounts, or *Positive Pay* fraud controls on an Account by UMB Bank *without* obtaining the approval of another Service Representative for such Account instruction.

"1 Person Procedure": A single Service Representative sends an Account instruction to UMB Bank. The instruction is moved to the 'Approval Queue' within UMB Direct Service where that same Service Representative will approve the instruction.

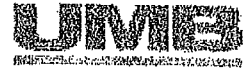
"2 Person Procedure": A Service Representative sends an Account instruction to UMB Bank, but that same Service Representative cannot approve the instruction. The instruction is moved to the 'Approval Queue' where another Service Representative must approve the instruction of the Service Representative that sent the instruction. Alternatively, a Service Representative both sends and approves the Account instruction to UMB Bank; however, the instruction also must be approved by another Service Representative.

"3 Person Procedure": A Service Representative sends an Account instruction to UMB Bank, but cannot approve the instruction. The instruction is moved to the 'Approval Queue' where two (2) other Service Representatives must approve the instruction of the Service Representative that sent the instruction.

"Challenge at Approval": At the time that an Account instruction is being approved, UMB Direct Service will require entry of the six (6) digit number shown on the security 'token' of the Service Representative who is approving the instruction in order for the Service Representative to proceed.

"Challenge at Entry": At the time that an Account instruction is being received, UMB Direct Service will require entry of the six (6) digit number shown on security 'token' of the Service Representative who is sending and/or approving the instruction in order for the Service Representative to proceed.

"Payments Template Override": A Service Representative who has been authorized to establish or to change a payments template on an Account (as per Section 3 of this Service Request above) specifies in the respective payments template the number of Service Representatives that will be required to approve a payment instruction to the Bank on an Account which instruction is provided by the payments template.



Part IIB -- Requested Services and Data Entry

Do you operate a Money Service Business (MSB) offering check cashing, money transmission, currency exchange, sale of money orders, traveler's checks or stored value cards? (if "Yes", this Service Request is subject to UMB review and approval)

No

Are your offices and/or physical locations outside UMB's footprint (more than 100 miles from a UMB Bank branch)? (if "Yes", this Service Request is subject to UMB review and approval)

No

Is your company owned or controlled by a non-U.S. person or entity? (if "Yes", this Service Request is subject to UMB review and approval)

No



Part IIB -- Requested Services and Data Entry

Image Lockbox - for Lockbox 219747

Action	Lockbox Number	Customer Name	
Change Lockbox	219747	Jackosn County Tax	
	MPT Short Name	Anticipated Start Date	HIPAA Related?
	jackcomo	2021/11/17	No
	Deposit Account Number	Billing Account Number	Processing Location
	9870330520	9870330520	Kansas City

Lockbox Service and Payment Types

Type of Lockbox Service: Complex

Add Intra-Day (Exception) Decisioning Module to my Lockbox Service Processing instructions: Yes

Select the number of days you would like the transaction to be retained online for final decisioning.

Transactions not decisioned within the selected days will be returned in your Lockbox package.

Number of Days: 3 Days Module Instructions: Exception items to be determined

Type of Payments: High-Speed Remittance Capture

Volumes and Types of Transactions

Jan Feb Mar Apr May June July Aug Sept Oct Nov Dec

Payee Verification Instructions

Acceptable Payee(s):

Reporting

Custom:

Outgoing Package Distribution & Contents (Additional charges may apply)

Multiple Packages: false

Outgoing Package Distribution: First Class Mail

Package Address: Customer would like to keep current practice of picking up outgoing packages of rejected lockbox items each day



Part IIB -- Requested Services and Data Entry

Remote Deposit Capture and Mobile Deposit

Remote Deposit Capture and Mobile Deposit Company Level Information

Service Type: Commercial- Desktop

Settlement Option: Check Deposit Only (Check 21)

Date when the security procedures were discussed: 2021/06/30

Name of the Associate who discussed the security procedures: L Sedlacek

Remote Deposit Capture and Mobile Deposit Location Instruction

Action	Location Name	Location Code	New Location Name	New Location Code
Add New Location	Jackson County Tax	0001		

415 E. 12th Street, Suite 100
Kansas City MO 64106

Phone: 816-881-1399

Service Contact Name: Jonathan DeVicariis

Service Contact Email: jdvd@jacksongov.org

Order Scanners Info

Action	Location Name	Location Code	New Location Name	New Location Code
Add New Location	Historic Truman Courthouse	0002		

112 W. Lexington
Suite 114
Independence MO 64050

Phone: 816-881-1399

Service Contact Name: Jonathan DeVicariis

Service Contact Email: jdvd@jacksongov.org

Order Scanners Info

Part IIB -- Requested Services and Data Entry

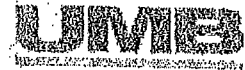
Remote Deposit Capture and Mobile Deposit Account Instruction

Action	Account Number	Sub Product	Nickname	Max Number of Checks Dep Daily	Max Dollar Amount Dep Daily
Add New Account	9870330520	32	Jackson County Tax	100	3000000.00

Account Title	Aggregate Period	Avg Number of Checks Dep Daily	Avg Dollar Amount Dep Daily
JACKSON COUNTY MISSOURI TAX	Daily	100	2000000.00

Related Service Locations: (Location Name/Code)

Jackson County Tax	0001
Historic Truman Courthouse	0002



Part IV -- Client Certification and Agreement

If you have any questions, please do not hesitate to contact your UMB representative. Their contact information is as follows:

Madison Horsch
(816) 860-4962
Phillip.Williams@umb.com

This UMB Treasury Management Services Request (this "*Services Request*") is comprised of the preceding four (4) Parts, namely: Part I -- Client Information and Authorized Accounts; Part II -- Requested Services and Data Entry; Part III -- Client's Security Administrator(s) and Service Representative(s), and this Part IV -- Client Certification and Agreement.

The individual who executes this Services Request below certifies that:

- (a) he/she is an Authorized Signer for and on behalf of Client as identified and described in its Organization Resolutions and Agreement (or other resolution or other authority document) that Client has executed and maintains on file with UMB Bank;
- (b) each Security Administrator identified in this Services Request is duly authorized by Client to act in such capacity and to instruct UMB Bank as specified in this Services Request;
- (c) each Service Representative identified in this Services Request is duly authorized by Client to act in such capacity and to instruct UMB Bank as specified in this Services Request;
- (d) all of the information contained in this Services Request is true and correct; and
- (e) as an Authorized Signer for Client, he/she has the authority to bind Client (and each of Client's subsidiaries and affiliates whose Account(s) or loan account will be accessed and managed by Client) to the UMB Image Lockbox, Remote Deposit Capture and Mobile Deposit Service(s)' terms and conditions and the other applicable provisions of the UMB Treasury Management Services - Master Agreement (as amended or supplemented from time to time, the "*Master Agreement*").

By executing this Services Request, the undersigned Authorized Signer further certifies and agrees for and on behalf of Client and each of Client's subsidiaries and affiliates whose Account(s) or loan account will be accessed and managed by Client that: (i) Client has received the Master Agreement and each respective Treasury Management Service's User Guide (if applicable); (ii) delivery by UMB Bank of, and use by Client of, the Treasury Management Service(s) requested by Client (for itself and each of Client's subsidiaries and affiliates whose Account(s) or loan account(s) will be accessed and managed by Client) in this Services Request shall be governed by the Master Agreement; and (iii) the Master Agreement is binding in all applicable respects on Client and each of Client's subsidiaries and affiliates whose Account(s) or loan account(s) will be accessed and managed by any of Client's Security Administrators and/or Service Representatives.



Part IV -- Client Certification and Agreement

Signature 1 of 1

Jackson County, Missouri
Company's Full Legal Name

Bob Crutsinger
Printed Name of Authorized Signer

Director of Finance
Title

[Signature]
Signature of Authorized Signer

11-24-2021
Date

Please respond directly to this email and attach the executed PDF copy of this document to your Fulfillment Specialist.

Part IV -- Client Certification and Agreement

Required Client Documents

- Treasury Management Services – Master Agreement
- File Transfer User Guide
- Image Lockbox Product Description
- Image Lockbox User Guide
- Remote Deposit Product Description
- Remote Deposit or Mobile Remote Deposit User Guide

E-Lockbox - Merchant Needs Analysis



1. Merchant Client Information

Merchant Client Name: JACKSON COUNTY MISSOURI Date: 446000524
 Address: 415 E 12TH ST STE 105
 Payment Type (e.g., mortgage, utility, cable, installment loan, etc): tax
 City: KANSAS CITY ST: MO Zip +4: 64108-2706
 Merchant Client's Customer Service Telephone: Merchant Client's Tax ID: 446000524
 Merchant Client Payments Service Manager:
 Name: Whitney S. Miller Telephone: 816-881-3232
 Email: wsmiller@jacksongov.org Fax:
 Merchant Client's Reversibility Contact:
 Name: Jonathan DeVicarlis Telephone: 816-881-1399
 Email: jd@jacksongov.org Fax:

2. Merchant Client's Remittance Addresses

Remit Center Address (1): PO BOX 219747
 City: Kansas City ST: MO Zip +4: 64121-9747
 Remit Center Address (2):
 City: ST: Zip +4:
 Remit Center Address (3):
 City: ST: Zip +4:
 Remit Center Address (4):
 City: ST: Zip +4:

3. Merchant Client's Biller Names (list any names or D/B/A printed on the remittance coupons)

Biller Name (1): Jackson County Collector
 Biller Name (2):
 Biller Name (3):
 Biller Name (4):

4. Reversibility Service and Settlement

Bank Routing/ABA	Settlement Account Number	Allow Reversibility Service	Reverse Payments with ACH Debits	Reverse Payments with ACH Credits
101000695	9870330520	Yes <input checked="" type="checkbox"/> / No <input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

E-Lockbox - Merchant Needs Analysis



5. Merchant Client - Customer Number Schema Detail

How many characters are in a customer number? Minimum: 9 Maximum: 24

Are customer numbers all numeric? Yes / No

Are dashes and/or spaces in the customer number required to post remittance electronically? Yes / No

If Yes, please explain the customer number schema: Real Property Accounts: 17 digits all numeric or 17 numeric digits with 7 dashes formatted: ##-##-##-##-##-##-##, Personal Property Accounts: 9 digits all numeric #####X, Business Property Accounts: 9 digits, 8 numeric 9th is always Alpha character #####X;

Do customer numbers have a prefix and/or suffix based on customer types or line of business? Yes / No

If Yes, please explain the customer prefix and/or suffix requirements:

Is the customer number clearly and completely visible on the customer's bill / invoice? Yes / No

Does the customer number utilize a modulus check digit routine? Yes / No

If Yes, please explain the modulus routine required to validate the customer number:

Are customer numbers static? Yes / No

If No, please explain what action causes a customer number to change:

UMB Bank Use Only

Treasury Management Officer:

Treasury Management Analyst: