

Request for Legislative Action

Res. #21098
Sponsor: Ronald E. Finley
Date: November 21, 2022

Completed by County Counselor's Office

Action Requested:	Resolution	Res.Ord No.:	21098
Sponsor(s):	Ronald E. Finley	Legislature Meeting Date:	11/21/2022

Introduction

Action Items: ['Award']

Project/Title:

A Resolution awarding a thirty-six-month term and supply contract with two twelve-month options to extend for the furnishing of inmate pay telephone services, off-site-digitally processed mail, and tablet services, for use by the Jackson County Sheriff's Office, Detention Center to Smart Communications Holding Inc., of Seminole, Florida, under the terms and conditions of Request for Proposal No. 11-22, for a commission payable to the county.

Request Summary

The Jackson County Sheriff's Office Detention Center requires a Contract for the furnishing of Inmate Telephone Systems and Services, Correctional Grade Tablet Services, Offsite-Digitally Processed Mail to aid in preventing contraband from entering the facility. The Purchasing Department issued Request for Proposal No. 11-22 in response to those requirements. A total of five notifications were distributed, and four responses were received and evaluated as follows:

Smart Connmunications Holding Inc. - 93.6
Securus Technologies, LLC- 75.8
Inmate Calling Solutions LLC-64.4
Global Tel Link Corporation- 59.4

Pursuant to Section 1054.6 of the Jackson County Code, the Director of Finance and Purchasing recommends the award of a contract for the furnishing of Inmate Telephone Services for the Jackson County Sheriff's Office, Detention Center to Smart Communications Holding Inc. of Seminole, Florida under the terms and conditions of Request for Proposal No. 11-22, as the best proposal received.

Contact Information

Department:	Corrections	Submitted Date:	11/7/2022
Name:	Deloris M. Wells	Email:	DWells@jacksongov.org
Title:	Deputy Director of Administration	Phone:	816-881-4201

Budget Information

Request for Legislative Action

Amount authorized by this legislation this fiscal year:		\$ 0
Amount previously authorized this fiscal year:		\$ 0
Total amount authorized after this legislative action:		\$
Is it transferring fund?		No
Single Source Funding:		
Fund:	Department:	Line Item Account:
		!Unexpected End of Formula

Prior Legislation	
Prior Ordinances	
Ordinance:	Ordinance date:
Prior Resolution	
Resolution:	Resolution date:
20768	October 4, 2021

Purchasing	
Does this RLA include the purchase or lease of supplies, materials, equipment or services?	No
Chapter 10 Justification:	
Core 4 Tax Clearance Completed:	
Certificate of Foreign Corporation Received:	
Have all required attachments been included in this RLA?	

Compliance	
Certificate of Compliance	
In Compliance	
Minority, Women and Veteran Owned Business Program	
Goals Not Applicable for following reason: Less than \$50000	
MBE:	.00%
WBE:	.00%
VBE:	.00%
Prevailing Wage	
Not Applicable	

Fiscal Information

Request for Legislative Action

- This legislative action does not impact the County financially and does not require Finance/Budget approval.

History

Submitted by Corrections requestor: Deloris M. Wells on 11/7/2022. Comments:

Approved by Department Approver Diana L. Knapp on 11/7/2022 1:22:52 PM. Comments:

Returned for more information by Purchasing Office Approver Barbara J. Casamento on 11/7/2022 1:33:36 PM. Comments: Please add the pertinent pages of Smart Communications proposal

Submitted by Requestor Deloris M. Wells on 11/7/2022 2:33:48 PM. Comments:

Approved by Department Approver Diana L. Knapp on 11/9/2022 2:45:04 PM. Comments:

Approved by Purchasing Office Approver Barbara J. Casamento on 11/9/2022 3:14:44 PM. Comments:

Approved by Compliance Office Approver Katie M. Bartle on 11/10/2022 9:26:27 AM. Comments:

Approved by Budget Office Approver David B. Moyer on 11/10/2022 9:39:09 AM. Comments:

Approved by Executive Office Approver Sylvya Stevenson on 11/10/2022 3:27:59 PM. Comments:

Approved by Counselor's Office Approver Katherine Henry on 11/16/2022 11:16:10 AM. Comments:



Jackson County Detention Center

Office of the Jackson County Sheriff
Sheriff Darryl Forté



TO: Barbara Casamento, Purchasing Administrator
CC: Diana Turner, Director JCDC
FROM: Deloris Wells, Deputy Director of Administration JCDC

Deloris Wells

SUBJECT: Recommendation Memo RFP 11-22 Inmate Communications Services
DATE: November 7, 2022

Ms. Casamento we were seeking proposals for the furnishing of Inmate Communications Services for the Jackson County Sheriff's Office Detention Center, and we received four submissions. Global Tel Link Corporation, Inmate Calling Solutions, LLC, Securus Technologies, LLC, and Smart Communications Holding, Inc.

All the vendors offered an array of technological services and high-quality devices. Smart Communications Holding, Inc. of Seminole, Florida, was the only vendor to offer scanning solutions for inmate legal mail as well as regular mail. Smart Communications also had the best price for digital content that the inmates can purchase. The submissions were evaluated by a panel of five which included:

Christopher Wolf- Captain OIM

Danny Barnes- Sergeant -IT

Matthew Lewis- Physical Security and Safety Coordinator

Seth Helmuth- Technology Specialist

Deloris Wells- Deputy Director of Administration

The panel has agreed unanimously that Smart Communications Holding, Inc. is offering the best services, equipment, and digital content for the inmates at the most affordable price. We are very excited about offering educational programs for inmates and leisure activities, but we never want to lose sight of the fact that it is important that we do not create additional financial burdens for the families of the inmates.

Evaluator	Wolfe	Barnes	Wells	Lewis	Helmuth	Total
Smart Communications Holding Inc.	100	100	96	80	92	93.6
Securus Technologies, LLC	80	85	94	63	57	75.8
Inmate Calling Solutions LLC	65	65	90	63	39	64.4
Global Tel Link Corporation	55	65	80	63	34	59.4

JACKSON COUNTY SHERIFF'S OFFICE

RESPONSE TO RFP #11-22
INMATE COMMUNICATION SERVICES



5.1.2 Forms

All forms in this Request for Proposal, filled out, signed, and notarized where necessary:

5.1.2.1 Affidavit

AFFIDAVIT

STATE OF Florida)
) SS.
COUNTY OF Pinellas)

Jon Logan of the city of Seminole

County of Pinellas State of Florida being duly sworn on her or his oath, deposes and says;

1. That I am the CEO (Title of Affiant) of Smart Communications, Holding, Inc. (Name of Bidder) and have been authorized by said Bidder to make this Affidavit upon my best information and belief, after reasonable inquiry as to the representations herein.
2. No Officer, Agent or Employee of Jackson County, Missouri is financially interested directly or indirectly what Bidder is offering to sell to the County pursuant to this Invitation (though no representation is made regarding potential ownership of publicly traded stock of bidder).
3. If Bidder were awarded any contract, job, work or service for Jackson County, Missouri, no Officer, Agent or Employee of the County would be interested in or receive any benefit from the profit or emolument of such.
4. Either Bidder is duly listed and assessed on the tax rolls of Jackson County, Missouri and is not delinquent in the payment of any taxes due to the County or Bidder did not have on December 31, 2021, any property subject to taxation by the County and if bidder is duly listed and assessed on the tax rolls of Jackson County, Missouri, bidder agrees to permit an audit of its records, if requested by the Jackson County Director of Assessment, as they relate to the assessment of Business Personal Property.
5. Bidder has not participated in collusion or committed any act in restraint of trade, directly or indirectly, which bears upon anyone's response or lack of response to the Invitation.
6. Bidder certifies and warrants that Bidder or Bidder's firm/organization is not listed on the General Services Administration's Report of Debarred and/or Suspended Parties.
7. Bidder certifies and affirms its enrollment and participation in a federal work authorization program with respect to the employees working in connection with the contracted services.
8. Bidder certifies and affirms that it does not knowingly employ any person who is an unauthorized alien in connection with the contracted services.

Smart Communications Holding, Inc. (Name of Bidder)

By: Jon Logan (Signature of Affiant)

CEO (Title of Affiant)

Subscribed and sworn to before me this 24 day of May, 2022

[Signature]
NOTARY PUBLIC in and for the County of Pinellas (SEAL)

State of Florida

My Commission Expires: 4/27/2026



NOREEN A. GUNNING
Notary Public
State of Florida
Comm# HH257915
Expires 4/27/2026

JACKSON COUNTY SHERIFF'S OFFICE

RESPONSE TO RFP #11-22
INMATE COMMUNICATION SERVICES



5.1.2.4 Exhibit F, Bidder's Exceptions

EXHIBIT F

BIDDER'S EXCEPTIONS
TO
SCOPE OF SERVICES
OF

JACKSON COUNTY, MISSOURI REQUEST FOR PROPOSAL NO. 11-22

Respondent's attention is directed to Paragraph 4 of the General Conditions of this Request for Proposal.

READ THIS PARAGRAPH CAREFULLY.

The following exceptions to the Specifications of Request for Proposal No. 11-22 are requested by the undersigned Respondent:
(Use additional pages as necessary.)

REFERENCE PARA # & PAGE #	EXCEPTION REQUESTED
Not Applicable (N/A)	Smart Communications has no exceptions to this Request for Proposal.

Name of Firm: Smart Communications Holding, Inc.

Signature of Bidder: 

JACKSON COUNTY SHERIFF'S OFFICE

RESPONSE TO RFP #11-22
INMATE COMMUNICATION SERVICES



5.1.1 Cover Letter

June 28, 2002

Office of Jackson County Purchasing Department
Room G-1, Ground Floor
Jackson County Courthouse
415 East 12th Street
Kansas City, MO 64106

To Whom It May Concern:

Smart Communications appreciates the opportunity to submit our proposal in response to RFP #11-22 for the provision of Inmate Communication Systems for the Jackson County Detention Center. We have thoroughly reviewed your RFP and are confident that we have the experience and resources necessary to serve as a single-source provider for all technologies and services requested.

To meet and exceed the RFP requirements, a complete inmate communications package composed of the following technologies, services and benefits:

- SmartEvo™ ITS with Voice Biometrics and Call Transcription
- SmartTablet™ with Wireless Charging Stations, SmartKiosk™ Devices and Deposit Kiosks
- Patented MailGuard® Postal Mail Elimination System Service (\$93,240.00 annual value)*
- Patented MailGuardLegal® Privileged Mail Elimination System Hardware and Service (\$46,620.00 annual value)*
- SmartEd™ and SmartReentry™ Inmate Education Programming
- Monthly Cost Reimbursement (\$72,000.00 annual value)
- SmartRequest™ Digital Request/ Grievance/ Medical/PREA System
- Jail Management System (JMS), Commissary, Automated Information Service (AIS) and other jail related systems interfaces
- 24/7/365 U.S.-based technical support and customer service
- SmartInmate™ Electronic Messaging System with unlimited free attorney messaging and legal documents services and free weekly messages (\$40,404.00 annual value)*
- Full-Time On-site Certified Technicians (OCTs) (\$70,000.00 annual value)*
- SmartVisit™ VVS with free attorney visitation
- SmartLaw™ Digital Law Library (\$10,000.00 annual value)*
- SmartSummit™ Annual Technology Training Cruise (\$21,000.00+ annual value)
- SmartEntertainment™ Streaming Media Platform
- Unlimited on-site and remote SmartEcosystem™ Dashboard Access for Authorized Staff
- Secure, independent network infrastructure with redundant broadband internet service
- Network/Hardware Installation, Software Updates and Routine Maintenance/Service Visits

** Values based upon inmate average daily population (ADP) of 777.*

**TOTAL VALUE-ADDED TECHNOLOGIES, SERVICES & BENEFITS
OVER 3-YEAR CONTRACT TERM**

\$996,792.00+

JACKSON COUNTY SHERIFF'S OFFICE

RESPONSE TO RFP #11-22
INMATE COMMUNICATION SERVICES



Smart Communications remains dedicated to being the most innovative, responsive, affordable and ethical communications technology provider in corrections. We are very proud of having earned our good reputation. Unlike most firms in this industry, we have a sparkling clean history that has never been tarnished by lax security resulting in client data breaches, the illegal recording of attorney calls, and abusive business practices taking advantage of inmates and families. In contrast, maintaining ethical business practices and providing transparent agreements to benefit all parties is the standard culture at Smart Communications – without question.

If you have any questions or would like to discuss modifications to our offer, please do not hesitate to contact me directly via email at jon.logan@smartcommunications.us or phone 888-253-5178.

We look forward to partnering with Jackson County playing a vital role in enhancing facility safety, security and efficiency as well staff and inmate welfare.

Respectfully,



A stylized, handwritten signature in blue ink that reads "Jon Logan".

Jon Logan
CEO, Smart Communications



**The Most Innovative & Experienced Company in Corrections
Looks Forward to Partnering With You.**

- › **DIFFERENT CULTURE.**
- › **DIFFERENT APPROACH.**
- › **DIFFERENT OUTCOME.**

JACKSON COUNTY SHERIFF'S OFFICE

RESPONSE TO RFP #11-22
INMATE COMMUNICATION SERVICES



5.1.4 Respondent Experience:

Respondent shall provide detail on the following:

5.1.4.1 Number of years Respondent has been in business,

5.1.4.2 Location of the Main Office.

RESPONSE: Smart Communications has been researching, developing and providing inmate communication solutions since the company was formed in 2009. Our company headquarters is located in Seminole, FL.



5.1.5 Qualifications of Personnel:

5.1.5.1 Respondent shall provide the name of key personnel that will be involved in the providing the equipment and services detailed in Section 4.0 Scope of Services (Table 2).

Table 2 - Respondent Personnel

Full Name	Employee/ Contractor/ Consultant	Title/Position	Contact Phone Number	Email Address
Danny Moore	Employee	Account Manager	727-313-1309	danny.moore@smartcommunications.us
Cynthia Hoos	Employee	Network Operations Manager	856-910-1166 x2578	cynthia.hoos@smartcommunications.us
Jerry Lipsey	Employee	Quality Assurance Manager	229-507-0577	jerry.lipsey@smartcommunications.us
Justin Roell	Employee	National Instructor	727-337-4024	justin.roell@smartcommunications.us
James Brokaw	Employee	Technical Support Manager	844-346-0988	james.brokaw@smartcommunications.us
Terry Whiteside	Employee	VP of Network Operations & Project Manager	856-910-1166	terry.whiteside@smartcommunications.us
Brian Keller	Employee	Senior Technician	609-505-6787	brian.keller@smartcommunications.us
TBD	Employee	Full-time, Onsite Certified Technician (OCT)	TBD	TBD

JACKSON COUNTY SHERIFF'S OFFICE

RESPONSE TO RFP #11-22
INMATE COMMUNICATION SERVICES



5.1.8 Pricing:

Please complete all highlighted fields of Attachment 3 – Rate, Fees, and Revenue Share.

Attachment 3
Rates, Fees and Revenue Share

ITS Rates, Fees and Revenue Share		
Category	Per Minute Rate	Avg. Cost/Call: 15 Minutes
Local, In-State, Interstate and Domestic International		
All Bill Types	\$0.10	\$3.00
	International	
Debit Only	\$0.50	\$15.00
	Payphone	
Local	\$0.50	Per Call
Long Distance	\$0.25	Per Minute/10 Minutes
	Voicemail	
Inbound	\$0.50	Per Minute with 1 Minute Time Limit
Outbound		Currently Not Allowed
ITS Required Fees		
Respondent shall specify the amount of the third party fee paid by the end-user to fund a pre-paid account using the third party.		
Fee Type	Amount	Frequency
Pre-Paid Collect Funding Fee		
IVR/Automated	\$3.00	Per Transaction
Live Representative	\$5.95	Per Transaction
Third Party Western Union	N/A	Per Transaction
Third Party Money Gram	N/A	Per Transaction
Third Party VENDOR 3	N/A	N/A
Third Party VENDOR 4	N/A	N/A
ITS Revenue Share		
Category	Amount	Frequency
Revenue Share (%) ITS	82.0%	Per Month
Revenue Share (%) Voicemail	100.0%	Per Month
Revenue Share Pay Telephone (Flat Rate)	N/A	N/A
Supplemental Payment	N/A	N/A
Monthly Minimum Guarantee	N/A	N/A
Monthly Cost Reimbursement Payment	\$6,000.00	Per Month
VVS Rates, Fees and Revenue Share		
Required VVS Rates		
Category	Per Minute Rate	Per Visit Rate
20 Minute Remote Video Visitation Session:	\$0.15	\$3.00
VVS Revenue Share		
Category	Amount	
Revenue Share (%)	50.0%	
Tablet Application Fees and Revenue Share		
Required Tablet Rates		
Category	Unit	Fee Amount
Educational	No Charge to Inmate or Jackson County	
Electronic Messages	Per Message	NOTE: Removed as per Addendum #2
Electronic Messages with Photo Attachments	Per Message	NOTE: Removed as per Addendum #2
Video Messages	Per Message	\$1.00
Entertainment Media - Games	N/A	N/A - Games offered as Entertainment Media - Streaming
Entertainment Media - Movies	N/A	N/A - Movies offered as Entertainment Media - Streaming
Entertainment Media - Music	N/A	N/A - Music offered as Entertainment Media - Streaming
Entertainment Media - Streaming	Per Minute	\$0.01 with 50% revenue share
Required Tablet Rates		
Category	Amount	
Electronic Messages	Inmate is allowed eight (8) free family/friend text messages each month. Family/friend text messages exceeding allotment are charged at a rate of \$0.50/message - Facility provided with 10% revenue share	
Electronic Messages with Attachments	\$1.00/photo - Facility provided with 10% revenue share	
Purchases/Usage	Tablets are provided at no charge. Inmates are not assessed charges for use of non-revenue generating tablet services (i.e. mail, requests, etc.).	
Additional Technology Rates, Fees and Revenue Share		
Category	Fee Unit/Amount	Revenue Share
Voice Biometrics and Data Analytics	No Charge Allowed	No Charge Allowed
Digital Mail Services Offsite	N/A	N/A

FAILURE TO SIGN BELOW WILL DISQUALIFY RESPONDENT'S PROPOSAL

To the best of my knowledge and belief, the information presented in this proposal is true and complete. I further acknowledge a continuing obligation to update the proposal if material discrepancies are discovered. Failure to do so may result in this proposal being disqualified from further consideration.

Respondent Name: Smart Communications Holding, Inc.
 Authorized Representative: Jon Logan, CEO
 Signature:
 Date: 08/27/22

JACKSON COUNTY SHERIFF'S OFFICE

RESPONSE TO RFP #11-22
INMATE COMMUNICATION SERVICES



broad understanding of the corrections industry, including staff training, customer service/retention, sales, marketing, contract management, installations and technical support.

5.1.5.3 Key personnel shall not be replaced on this project without written permission of the County.

RESPONSE: Acknowledged and agreed.

5.1.5.4 If Respondent plans to subcontract any of the work, equipment or services detailed in Section 4.0 Scope of Services, subcontractor details shall be included with your proposal.

RESPONSE: Acknowledged – not applicable.

5.1.6 References:

5.1.6.1 Provide three client references for facilities where Respondent provides the equipment and services comparable to Section 4.0 Scope of Services (Table 1), herein. References shall include the following information:

- 5.1.6.1.1 Customer Name,**
- 5.1.6.1.2 Contact Person and Title,**
- 5.1.6.1.3 Telephone Number(s),**
- 5.1.6.1.4 Email Address,**
- 5.1.6.1.5 Mailing Address,**
- 5.1.6.1.6 Number of Facilities,**
- 5.1.6.1.7 ADP,**
- 5.1.6.1.8 Agreement Effective Date,**
- 5.1.6.1.9 Total Number of Inmate Phones,**
- 5.1.6.1.10 Total Number of Visitation Phones,**
- 5.1.6.1.11 Total Number of VVS Stations,**
- 5.1.6.1.12 Total Number of Tablets.**

5.1.6.2 References provided must be currently under contract with Respondent and have been operating under that contract/agreement for at least six (6) months.

RESPONSE: The following references are currently under contract with Smart Communications and have been operating under that contract/agreement for at least six months.

REFERENCE #1	
Customer Name:	Southwest Virginia Regional Jail Authority (SWRJA)
Contact Person and Title:	Superintendent Stephen Clear
Telephone Number(s):	276-739-3520
Email Address:	sclear@swvrja.com
Street Address:	15205 Joe Derting Dr.
City, State, Zip Code:	Abingdon, VA 24210
Number of Facilities:	4
ADP:	1,685
Agreement Effective Date:	11/18/20

JACKSON COUNTY SHERIFF'S OFFICE

RESPONSE TO RFP #11-22
INMATE COMMUNICATION SERVICES



Total number of Inmate Phones:	241
Total Number of Visitation Phones:	N/A
Total Number of VVS Stations:	105
Total Number of Tablets:	537

REFERENCE #2	
Customer Name:	Denton County Jail and Juvenile Detention Center
Contact Person and Title:	Captain Tim Rich
Telephone Number(s):	940-349-1700
Email Address:	tim.rich@dentoncounty.com
Street Address:	127 N. Woodrow Ln.
City, State, Zip Code:	Denton, TX 76513
Number of Facilities:	2
ADP:	1,240
Agreement Effective Date:	12/01/21
Total number of Inmate Phones:	229
Total Number of Visitation Phones:	N/A
Total Number of VVS Stations:	20
Total Number of Tablets:	349

REFERENCE #3	
Customer Name:	Brevard County Jail
Contact Person and Title:	Lt. Linda Moros
Telephone Number(s):	321-690-1502
Email Address:	linda.moros@bcso.us
Street Address:	860 Camp Rd.
City, State, Zip Code:	Cocoa, FL 32927
Number of Facilities:	1
ADP:	1,564
Agreement Effective Date:	05/01/21
Total number of Inmate Phones:	20
Total Number of Visitation Phones:	N/A
Total Number of VVS Stations:	55
Total Number of Tablets:	512

5.1.6.3 Provide a list of contracts/agreements not renewed, lost, or prematurely cancelled in the last five (5) years.

5.1.6.3.1 If applicable, include the reason for non-renewal and/or cancellation(s) of the agreement(s).



JACKSON COUNTY SHERIFF'S OFFICE

RESPONSE TO RFP #11-22
INMATE COMMUNICATION SERVICES



RESPONSE: Below are a list of agencies that had agreements established with Smart Communications that were not renewed in the last 5 years.

- Pasco County Sheriff's Office (FL)*
- Bradford County Sheriff's Office (FL)
- McIntosh County Sheriff's Office (OK)
- Livingston County Sheriff's Office (IL)**
- Greenville County Sheriff's Office (SC)
- Massachusetts Department of Corrections
- Williamson County Sheriff's Office (TX)***

**Bid disqualified due to fairly to submit prior to deadline*

***Did not renew contract. Received service from alternative supplier. Recently renewed services with Smart Communications.*

****New Sheriff cancelled all inmate communication contracts from previous administration and selected a new provider. The reason for agreement non-renewal was consolidation of services under one contract in each case.*

NOTE: *This information is confidential and should not be disclosed to third parties.*

5.1.6.4 Provide a list of clients/agencies who have notified Respondent of unauthorized fees/charges or commissions owed within the last three (3) years and the status of resolution of those claims.

RESPONSE: Not applicable. Smart Communications hasn't received any notifications from clients/agencies relating to unauthorized fees/charges, overbillings or revenue share owed within the last 3 years.

5.1.7 Additional Information:

5.1.7.1 Jackson County, Missouri shall reserve the right to request additional information of Respondent during evaluations.

RESPONSE: Acknowledged and agreed.

5.1.7.2 Questionnaire, Question Set 1 through 8: Sections A through H require a response from Respondent. Respondent shall indicate whether Respondent will comply with the requirement as written. Respondent shall specify "Read and Agree" or "Read and Do Not Agree" in RESPONDENT RESPONSE space. Items answered with "Read and Agree" require no further comment or explanation from Respondent. Items answered with "Read and Do Not Agree" require a statement from Respondent in COMMENT space as to why the requirement cannot be met and an explanation of how Respondent proposes to meet Jackson County's needs without the required item. All statements where Respondent responded with "Read and Do Not Agree" must be listed in the Jackson County Exhibit F (Exceptions to the RFP). Respondent comments will be evaluated in accordance with Jackson County's Main RFP document Section 6.0, Evaluation Criteria. Respondent shall not reformat, sort, relabel, modify, or change the sections included in Questionnaire in any way other than to insert its Response and Comments (if needed).

RESPONSE: Confirmed. Smart Communications has uploaded a completed copy of "**Questionnaire Mandatory Requirements (Q59-IJ)**" in its native MS Excel format to the Bonfire portal as required.

JACKSON COUNTY SHERIFF'S OFFICE

RESPONSE TO RFP #11-22
INMATE COMMUNICATION SERVICES



5.1.2.2 Certificate of Compliance

Jackson County Missouri Certificate of Compliance



In accordance with Jackson County Code Chapter(s) 6 and 10,
this Certificate of Compliance is hereby issued to:

Smart Communications Holding
10491 72nd Street
Seminole, FL 33777
2022 Certificate: 20220504VC945

Issued: 2022-05-04
Expires: 2022-12-31

The above named firm/agency has met the following requirements:

Is duly listed and assessed on the tax rolls of Jackson County, Missouri and is not delinquent in the payment of any taxes due to the County, or did not have on December 31st of the previous year any property subject to taxation by the County

Attests and agrees to Chapter 6 of the Jackson County Code which prohibits discriminatory employment practices and promotes equal employment opportunity by contractors doing business with Jackson County.



Chief Compliance Review Officer
Jackson County Missouri
816-881-3302
compliance@jacksonsgov.org