



R. 21652

Quote Reference: 0QOUK000000bDkf0AE

Jackson County, MO Clerk of the County Legislature 2024 Renewal

Company Information:

Jackson County, MO Clerk of the County Legislature
415 E. 12th St 2nd Floor
Kansas City MO
64106 United States

Service Order Information:

Quote Created: May 29, 2024
Quote Expires: June 15, 2024

Service Order created by:

Kristen Becker
kristen.becker@qless.com
(800) 405-4637 x. 1208

Main Contact:

Service Order Details:

Subscription Start Date: May 26, 2024
Subscription End Date: May 25, 2025
Contract terms: 12
Payment Terms: Annually
PO Required: Yes, Before Invoicing
Currency: USD
of Locations:

Contract Signer:

Comments

ITEMS & PRICES

Item / Description	Quantity	List Price	Your Price	Total Price
FlexAppointments - S	1.00	\$9,450.00	9,450.00	\$9,450.00

Totals

FILED

\$9,450.00

QLESS STANDARD PURCHASE TERMS:

JUN 27 2024

QLess
21 Miller Alley, Suite 210, Pasadena, CA 91105

**MARY JO SPINO
COUNTY CLERK**

**Governing
Terms**

This Service Order (the "Service Order") is made as of the date of the final signature below (the "Effective Date"), by and between QLess, Inc. ("QLess") and the Customer listed below ("Customer"). This Service Order is subject to the terms and conditions as set forth in the QLess Software as a Service Agreement (the "**SaaS Agreement**"), executed simultaneously with this Service Order. This Service Order, together with the SaaS Agreement, forms the entire agreement between QLess and Customer governing the services described hereunder. All terms of the SaaS Agreement are incorporated herein by this reference. If any terms of this Service Order conflict with the terms of the SaaS Agreement, the SaaS Agreement shall govern. The terms and conditions can be found at www.qless.com/terms.

The Term of this Service Order will commence on the day of receipt of a fully executed SaaS Agreement between QLess and Customer. Following the initial Term, this Service Order will automatically renew, continuously and indefinitely, for a period equal to the initial Term (each a "Renewal Term") unless Customer notifies QLess via email (to billing@qless.com) at least thirty days (30) prior to the Term end date. If Customer wishes to cancel the auto-renewal less than 30 days prior to the Service Order end date, a fee equal to 1/12 of the Service Order cost will be invoiced.

The Fees associated with the Services provided in this Service Order are due and payable upon the execution of the SaaS Agreement.

**Additional
Payment
Terms**

If a PO is required for invoicing purposes, please submit the PO to billing@qless.com, to avoid delayed access to the QLess Services. Payment is due net 30, upon receipt of a fully executed SaaS Agreement and Service Order. Customer will be invoiced in USD and payments are to be remitted in USD. Please direct all billing inquiries to billing@qless.com. All amounts are non-cancellable or non-refundable (except as explicitly provided herein or in the MSA). In the event of a conflict between the terms of this Service Order and the SaaS Agreement and the terms of a Customer PO, the terms of this Service Order and SaaS Agreement shall govern.

**QLess
Hardware**

All free-standing kiosks are pre-ordered and customized for each customer. As a result, all kiosk sales are final and are non-refundable. Due to the custom set-up on each free-standing kiosk, the standard delivery window is 8-12 weeks from the payment date. In case of any malfunction of the hardware (other than free-standing kiosks), Customer is required to notify QLess within 30 days from the receipt of the hardware to remain eligible for replacement or full refund. After thirty days (30) the manufacturer warranty may still be used.

Signatures

QLess, Inc.

[Customer]

Jackson County, MO

QLess

21 Miller Alley, Suite 210, Pasadena, CA 91105

K. Beck
(Signature)

Name

Kristen Becker

Title

Head of Client Success

Sally
(Signature)

Name

Bob Ciutrase

Title

Director of Finance

APPROVED AS TO FORM

Walter Smith
County Council

ATTEST:

Mary Spino
Clerk of the County Legislature

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REVENUE CERTIFICATE

There is a balance otherwise unencumbered to the credit of the appropriation to which the expenditure is chargeable, and there is a cash balance otherwise unencumbered in the treasury to the credit of the fund from which payment is to be made, each sufficient to provide for the obligation of \$9,450.00 which is herein authorized.

6-25-2024
Date



Director of Finance and Purchasing
Account No. 001-0201-56663