TAX SOFTWARE

Whitney Miller, Director of Collections

Michael Erickson, Director of IT & GIS

PURPOSE

Calculate

Collect

Distribute

Information sharing

Additional features

CURRENT STATE

State of the Art - 1998

AGED TECHNOLOGY

Current solution was implemented in 1998

COSTLY

Cost in break/fix solutions, limited vendor integration therefore less competition, outdated technology architecture

LIMITED PEOPLE RESOURCES

Small staff, limited knowledge base in outdated technology

COMPUTING LIMITATIONS

32 – bit, limits processing time, functions and interoperability

FUNCTIONALITY LIMITATIONS

Difficult to manage partial payments, external web interface is not stable, other business functions maintained outside of current system

RFP PROCESS

RFP 52-22

Multi-dept effort

Comprehensive review

Negotiations

2022 Legislative presentation tax software

SOLUTION

Our powerful, comprehensive and flexible tax billing and collection management solution helps you to **accurately** and **fairly** apply property taxes across our jurisdiction.

Aumentum™ TECHNOLOGIES

Collector

payit
online payment

tyler technologies
Assessment

esri
GIS

W
Finance

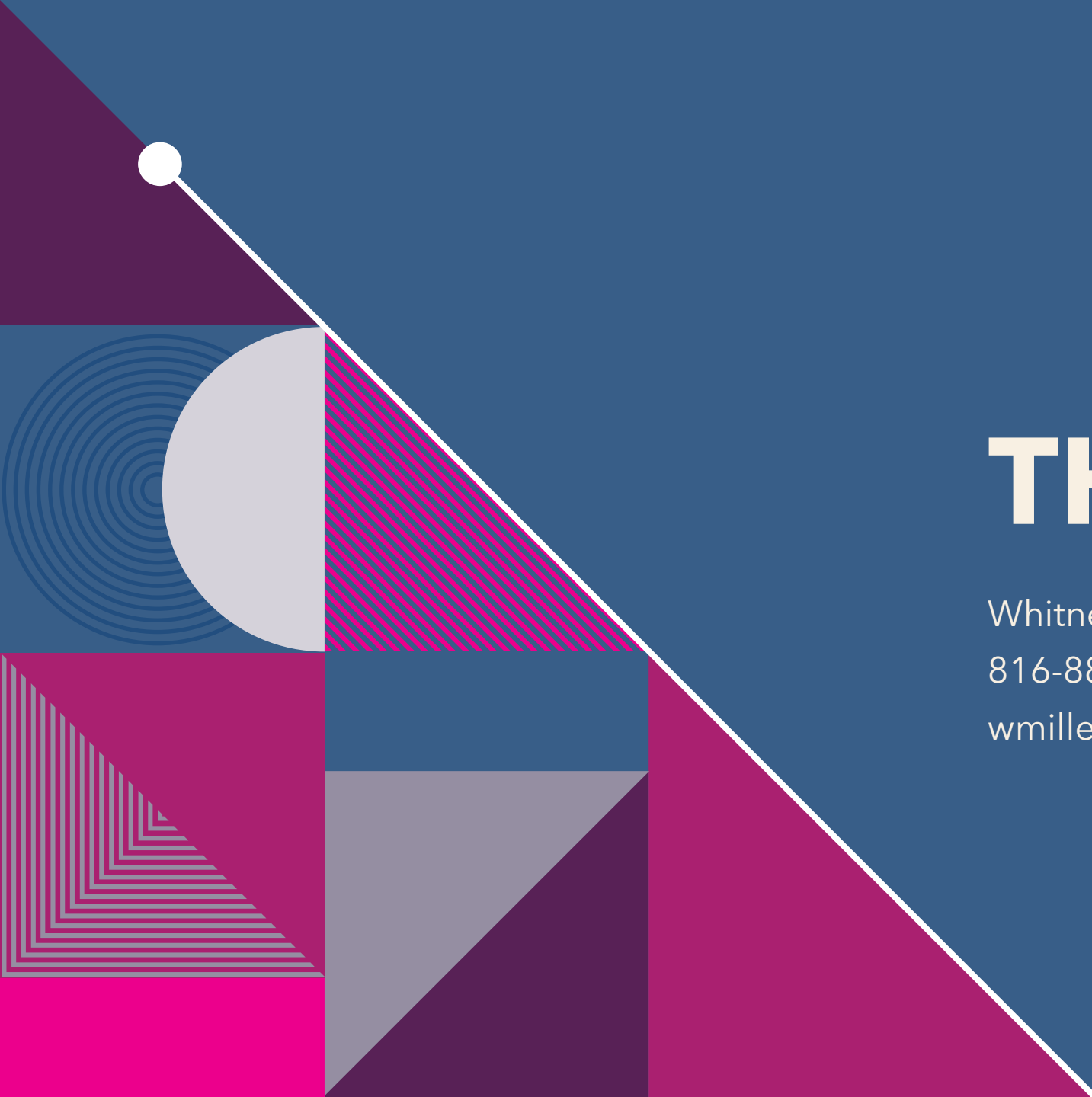Aumentum™ TECHNOLOGIES
Recorder

CONTRACT OVERVIEW

TERMS

- **3-year contract**
- **Planned & budgeted**
- **FY2022 is $4,456,590 which includes the software purchase, data migration, implementation and training costs**

ESTIMATED TIMELINE

| 6-9 months Development Planning & data conversion | 12 months Implementation Testing Training Customization | Go-live! 2025 |

THANK YOU

Whitney Miller

816-881-3187

wmiller2@jacksongov.org