



FRANK WHITE, JR.
Jackson County Executive

EXECUTIVE ORDER NO. 21-23

**TO: MEMBERS OF THE LEGISLATURE
CLERK OF THE LEGISLATURE**

**FROM: FRANK WHITE, JR.
JACKSON COUNTY EXECUTIVE**

DATE: JULY 26, 2021

**RE: APPOINTMENT TO THE MID-CONTINENT LIBRARY BOARD OF
TRUSTEES**

RECEIVED

JUL 27 2021

MARY JO SPINO
COUNTY CLERK

MS
12:26 pm

I hereby make the following appointment to the Mid-Continent Library Board of Trustees.

Susan Wilson is appointed to fill the vacancy occasioned by the expiration of the term of Steve Roling, for a term to expire June 30, 2024. A copy of Ms. Wilson's resume is attached.

Frank White, Jr., County Executive

Date: 7/27/21



SUSAN B. WILSON PH.D. MBA

drsusankc@gmail.com

RESUME

EDUCATION

MBA, Bloch School of Business, University of Missouri, Kansas City (UMKC)

Ph.D., Clinical Psychology, University of Pittsburgh, Pittsburgh, PA

M.S., Clinical Psychology, University of Pittsburgh, Pittsburgh, PA

B.S. (Cum Laude), Psychology, University of Pittsburgh, Pittsburgh, PA

PROFESSIONAL EXPERIENCE

UNIVERSITY OF MISSOURI-Kansas City

2014-2021

Division of Diversity and Inclusion

Vice Chancellor (Retired)

Serve as chief diversity officer for the university. Work with key stakeholders to craft a comprehensive inclusive excellence plan for UMKC. Provide leadership for numerous strategic diversity initiatives, including diversity training and leadership development, organizational development, institutional climate, deployment of academic unit-level diversity strategies and community engagement. Advise the Chancellor and Provost on diversity and inclusion issues.

Adjunct Associate Professor; UMKC School of Education; Division of Counseling Psychology

UNIVERSITY OF MISSOURI- Kansas City (UMKC)

2008-2014

School of Medicine

Associate Dean, Diversity and Community Engagement

Lead diversity, access and inclusion efforts for medical school, including policy, recruitment, retention, cultural competency and health career pipeline programs. Increased the number of medical students from underrepresented groups by 14% over a four-year period. Led community engagement activities, including advisory boards from diverse communities. Developed the first-ever health sciences diversity “dashboard” by gathering data and developing metrics related to diversity progress.

WILSON AND ASSOCIATES

1996-2013

Diversity consulting, coaching and organizational development services

Senior Consultant

Provider of diversity and management consulting services including diversity assessment and action planning, group facilitation, training, project/program management and evaluation, leadership development/mentoring/coaching, grants management and fund development.

DIVERSITY-RELATED CAREER HIGHLIGHTS

20+ years of involvement in diversity initiatives.

- 2016-Present **President** of the Missouri Chapter of National Association of Diversity Officers in Higher Education (NADOHE)
- 2014-Present **Co-Chair** of the UMKC Chancellor's Diversity Diversity Council
- 2008-2012 **Chair** of the Hospital Hill Diversity Council for UMKC Health Science Schools
- 2011- 2014 **Central Region Representative** (elected position), Group on Diversity and Inclusion, (GDI), American Association of Medical Colleges.
- 2011-2014 **Member:** Chancellor's Diversity Council
UMKC group chartered for the purpose of developing a comprehensive diversity strategic plan.
- 2009-2015 **Member,** Cultural Competency Steering Committee. Provided leadership and served on the writing team for an initiative to developing a Kansas City-wide, organizational transformation model to impact the delivery of culturally appropriate services in health, mental health and. human service organizations
- 2007 "Improving the Cultural Competence of Urban Domestic Violence Organizations Through Training." Successfully sought funding and developed a comprehensive cultural competence curriculum and a train-the-trainers diversity program for Kansas City domestic violence programs.
- 1998-2000 **Chair:** Missouri Department of Mental Health, Statewide Task Force, African American Mental Health
- 1996-1998 **Member:** Mayor's Task Force on Race Relations.
- 1993-1995 **Member:** Mayor's Commission on Human Rights, Kansas City, Missouri.
- 1990-1994 **Diversity and Inclusion Consultant :** Worked with Grandview, Hickman Mills Center School District superintendents to provide district-wide diversity assessments, develop district-specific diversity plans and assist with the implementation
- 1989-1991 **Consultant/Trainer,** Federal Aviation Administration. Developed and implemented diversity training programs for Central Region upper and middle management using a train-the-trainer model.
- Diversity Trainer:** I have provided diversity training to countless organizations including New Directions Behavioral Health, Cornerstones of Care, U.S. Department of Agriculture, American Association of Nursing, Federal Aviation Administration, Federal Bureau of Investigation, the United Methodist Church (Kansas City)

SPOFFORD**2006-2008**

Provider of therapeutic and prevention services for children, families and schools.

Vice President

Hired to do organizational "turn-around work" in clinical operations, including budget and grants, program development, accreditation, school-based initiatives, therapeutic and nursing services, quality management, admissions and cultural competency.

SWOPE HEALTH SERVICES, Kansas City, MO**1997-2005***Hybrid organization specializing in innovative community based healthcare solutions***Vice President, Behavioral Health**

Managed a staff of 210 and directed a \$16 million urban community mental health center. Provided clinical, administrative, grants and fiscal oversight of a complex budget involving multiple funding streams. Acted as a legislative and government liaison. Provided business and fund development leadership, and led quality improvement, culturally competency and accreditation initiatives, including benchmarking.

SAINT LUKES HEALTH SYSTEM, Kansas City, MO*Comprehensive, multi-site health system***1992-1997****Director, Behavioral Health Services**

Managed a behavioral health delivery system for adolescents, adults and families. Led managed care contracting, program budget, government relations and program development activities. Provided leadership in key organizational initiatives including accreditation, board and staff education, and organizational efficiency during a period of downsizing.

CRITTENTON, Kansas City, MO**1989-1992***Behavioral health organization serving youth and families***Clinic Director, Director of Outpatient Services**

Established and marketed a new clinic location designed to provide behavioral health services to culturally diverse populations. Directed practice management for five outpatient mental health clinics and school-based day treatment programs. Led account management activities to ensure referrals and the referral source satisfaction.

C.F. MENNINGER MEMORIAL HOSPITAL, Topeka KS**1986-1989***Psychiatric hospital and outpatient facility, now at Baylor University***Staff Psychologist**

Provided diagnostic evaluation, psychotherapy, supervision and consultation in inpatient, outpatient and prevention settings. Provided organizational development and leadership consultation services for the Center for Applied Behavioral Sciences.

FELLOWSHIPS AND TRAINEESHIPS

Postdoctoral Fellow, Clinical Psychology, Menninger Hospital; Topeka, KS. (Currently Baylor University). Included a two year training program in group and individual psychotherapy Trainee; two-year individual and group psychotherapy program. Menninger Hospital, Topeka, KS.

Pre-doctoral intern, Veterans Administration Medical Center, Pittsburgh, PA (APA-Approved site)

OTHER CONSULTING AND PROGRAM DEVELOPMENT EXPERIENCE

Consulting psychologist and treating clinician for the Kansas City Chiefs Football league and the National Football League

Consultant for "Improving the Mental Health Adjustment and Marketability of the Unemployed" in partnership with the Kansas City Urban League.

Project LIVE (Learning to Interrupt Violence through Education): Developed grant funding and implemented a non-traditional mental health intervention program aimed at trauma screening and intervention in high risk middle school populations.

Jackson County Mental Health Court: Led the implementation of the first-ever mental health and municipal court collaborative aimed at developing a specialty diversion court emphasizing treatment instead of incarceration for non-violent infractions.

The Spirit Project: Authored a grant and implemented a substance abuse prevention collaborative program with the Hickman Mills School District and the Missouri Department of Mental Health.

Improving Primary Care-Mental Health Integration: Authored a HRSA grant leading to the implementation of a three-year pilot project. The focus was improving chronic disease outcomes by utilizing depression, substance abuse screening and a behavioral consultant in a primary care setting.

The Sankofa Project: Authored a grant to develop a culturally-specific outpatient substance abuse treatment and prevention program for urban African American youth whose drugs of choice are alcohol and marijuana.

Developed and implemented school-based mental health prevention programs for high risk (ADHD, behavior problems, parents incarcerated, parents with mental illness) students in eight urban schools.

Mental Health Access Program: Developed and implemented a comprehensive community-based mental health program aimed at reducing unnecessary hospitalization in SED and SPMI populations.

SPECIAL AWARD

2018 Kansas City Chamber of Commerce ACE Award for Diversity and Inclusion

2015 Kansas City Influential Woman in Business Award; Kansas City Business Magazine

2015 Kansas City Globe Society of the Influential Award

Media Award, Kansas City Black Journalists, 2008, 2009, 2010, 2011, 2012

Heart of America

Kansas City Press Club Award, Best Radio Magazine Show

Mental Health Leadership Award, Comprehensive Mental Health Services, 2002

Who's Who in The Midwest Award

100 Most Influential African Americans in Kansas City Award,

Kansas City Globe, 1998, 1999, 2000

Who's Who in American Women Award, 1999

Up and Comers Award, Kansas City Chamber of Commerce, 1999

PROFESSIONAL AND CIVIC INVOLVEMENT HIGHLIGHTS

Commissioner, Kansas City Crime Commission (present)

Chair, Prime Health Board 2016-present

Board Member, Healthcare Foundation of Greater Kansas City 2010-present

Chair, Prime Health Foundation, 2015-Present

Commissioner, Jackson County Community Backed Anti-Drug Tax (COMBAT)

Former Member, University of Missouri Kansas City (UMKC) Board of Visitors, 2004-2006

Grant Reviewer, Jackson County COMBAT, Missouri Department of Mental Health

Chair, Community Epidemiology Work Group (CEWG), a Fighting Back/Robert Woods Johnson Neighborhood Initiative, 2000-2002

Member, Delta Sigma Theta Inc. and Jackson County Chapter of Links Inc.

TRAINING, AND TEACHING HIGHLIGHTS

National Football League, former trainer for Rookies Symposium, a four-day national life skills program for men entering the NFL, and trainer for league Conduct Management Program.

Partnership for Children, Freedom School Designed and presented an eight hour parenting institute, resulting in record participation.

Conference presenter for a variety of local and national conferences:
Omega Psi Phi International Leadership Conference,
Department of Mental Health (DMH), Georgetown Child

Development Institute, National Association of Community
Mental Health, Menninger Workshop Series, the Central Exchange, MODOT,
Food and Drug Administration, among others.

Sample Topics: Managing Diversity, Leading a Diverse Organization: Skills for Managers, Communication Skills for Diverse Environments, Front Line Supervisor Training
Developing Effective Organizations, Key Frameworks for Understanding Organizations, Primary Care-Behavioral Health Integration
Programs: Essential Principles for Start-Up, Building Effective Teams, Essentials of Emotional Intelligence for Emerging Leaders.

Swope Health Services Developed and presented staff training workshops including Quality Improvement, Managing Change and Transition, Understanding and Responding to Terrorism, Improving Organizational Effectiveness and Efficiency

MEDIA EXPERIENCE

- **Host** and contributor, KC Currents, KCUR 89.3 (Kansas City Affiliate of NPR) Research stories, conduct interviews, write scripts and on-air host.
- **Guest columnist**, Kansas City Star
- **KPRS Radio**, Consulting psychologist and on-air segments for Generation Rap Radio Program and morning drive-time health commentary
- **Local media** Interviewee for television segments (KCTV-5, KMBC-9, KSHB-41, WDAF-4)