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May 6, 2024

Jackson County Sheriff's Department Attn: Sgt. Adam Zarillo 4001 NE Lakewood Court Lee's Summit, MO 64064

RE: Spacesaver Representation in Missouri

Jackson Co Sheriff Evidence Room Mobile Shelving

Dear Sgt. Zarillo:

Spacesaver distributes its products through a network of Area Contractors. Each Spacesaver Area Contractor under obligation and contract is required to sell, service, and install Spacesaver High Density Mobile Storage Systems, compact shelving and storage products in their given Primary Area of Responsibility. Southwest Solutions Group has sole authority of these responsibilities in western Missouri, which includes Jackson County.

Spacesaver specifies that all installations must be performed by factory trained and certified technicians. I confirm that Southwest Solutions Group is the only Spacesaver authorized installation / service technicians certified to install, service, move or add on to any new or existing Spacesaver system in their primary area of responsibility. Any existing Spacesaver system must be moved by a factory trained and certified Spacesaver installer in order to maintain its warranty and the availability of parts.

As our representative in Missouri, Southwest Solutions Group is the only authorized dealer for Spacesaver products and services in the area. Southwest Solutions Group is our authorized agent for the receipt of purchase orders and authorized to process payments under the Spacesaver State of Missouri contract no. CC241766001.

No other party other than Southwest Solutions Group is authorized, trained or certified (which is contingent on activating and maintaining warranty) to conduct Spacesaver work in this territory. Please also note that the warranty is void if work is done by others and no other company can purchase replacement or upgrade parts for the Spacesaver systems.

We are pleased to have this firm represent Spacesaver and to have their experienced staff available locally to address your product and service needs. Spacesaver Corporation thanks you for your interest in our products and services.

Sincerely,

SPACESAVER CORPORATION

Laurel Harrison

Executive Vice President

