



**MEMORANDUM**

TO: Jackson County Clerk's Office  
FROM: Diane Bello, Director of Operations  
DATE: April 7, 2026  
RE: Distributor Status

To Whom It May Concern:

QLess, located at 21 Miller Alley, Suite 210, Pasadena, CA, is an authorized reseller of software incorporated and in good standing within the state of Delaware. To better serve our clients and eliminate the need for physical waiting lines, QLess has implemented proprietary virtual queueing software. This technology allows customers to:

- Join the queue remotely via mobile device or web.
- Receive real-time SMS updates regarding their estimated service time.
- Wait wherever they are most comfortable, arriving only when their technician or representative is ready to assist.

This update ensures that QLess continues to provide the most efficient, professional, and time-respecting service environment

If you require any further information regarding this account or our new queueing procedures, please do not hesitate to contact me on my cell at 626.641.2737 or by email at [diane.bello@qless.com](mailto:diane.bello@qless.com).

Sincerely,  
DocuSigned by:

A handwritten signature in blue ink that reads "Diane Bello".

A1018EFC6FEE4EA...  
Diane Bello

Director of Operations