

Software Maintenance Renewal
Annual SaaS Mutual Agreement:

RECEIVED

By Mary Jo Spino at 12:33 pm, Apr 22, 2025

Dear CAMAcloudSM ("Software") customer: Jackson County, MO Assessment Department ("Customer"),

This letter is a reminder of the approaching renewal date for your Software and details the renewal order you need to place to assure continued Software access, use, hosting, maintenance, and support.

Annual Software maintenance is required to protect your software investment, to continue use of Software, and to receive any support from Data Cloud Solutions, LLC ("DCS"). Further, annual Software maintenance allows you to keep your software up-to-date by providing access to, and the right to deploy, our latest versions or releases and it helps you ensure that your users are kept up and running by providing your Software end-users/staff access to remote technical Software support features such as remote webinar training, e-mail, and Freshdesk support.

The attached Quote/Estimate shows the Software modules and the quantity of licenses for which Software maintenance coverage should be renewed in order to ensure continued access to such Software and its benefits until 12/31/2020. Access to Software and DCS support will cease to be provided if Software maintenance coverage is not renewed prior to the expiration of the current coverage period (12/31/2019). Reinstatement of Software Maintenance coverage after expiration of the current coverage period will be subject to higher prices (at a minimum, an additional Professional Services fee of \$1,500 will apply to reconnect and refresh Customer data to CAMAcloudSM).

Reference resolution 19800 and the associated agreement's term from 2018:

"Term. This Agreement, including the End User License Agreement ("EULA") attached hereto and incorporated herein by reference, and in which Customer shall be referred to as "Licensee", shall commence on January 1, 2018 and end on December 31, 2018. Thereafter the parties shall have the option to renew the Agreement for an additional period of one year, to be exercised in a writing signed by both parties. ..."

As such, please sign below to renew the Agreement for an additional period of one year.

Thank you for choosing DCS. We look forward to continuing to provide you with world class Software solutions. Please place your renewal order as soon as possible, to ensure continued Software access and backup protections.

Remainder of page intentionally left blank.



Data Cloud

THIS DOCUMENT IS A COPY OF A DOCUMENT THAT WAS SIGNED BY AN INDIVIDUAL WHOSE SIGNATURE IS NOT VERIFIED BY DATA CLOUD SOLUTIONS, LLC.

DATE: 11/14/2024

ACCEPTED BY: Data Cloud Solutions, LLC

[Signature]

Authorized Signature

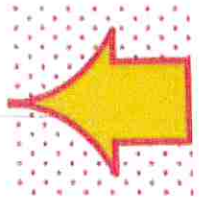
President

Title

APPROVED BY: Jackson County

[Signature]

County Clerk



ACCEPTED BY: Jackson County, Missouri

[Signature]

Director of Finance and Purchasing

Title

ATTEST

[Signature]

Clerk of the Legislature



Data Cloud
SOLUTIONS, LLC
...achieving the impossible

Quote / Estimate

Data Cloud Solutions, LLC
Mail Payments to: PO BOX 2194
4 W Main St - Suite 908
Springfield, Ohio 45502
Office Phone: 888-586-6914
accounting@datacloudsolutions.net

Quote / Estimate Number: E191206717
Quote / Estimate Date: 12/07/2019
Payment Terms: Payment 30
days after
invoice date
Quote / Estimate Amount: 86,300.00

Billing Address

Jackson County, MO
Jackson County Courthouse, Assessment
Department
415 E. 12th St., 1M
Kansas City, MO 64106

Shipping Address

Jackson County, MO
Jackson County Courthouse, Assessment
Department
415 E. 12th St., 1M
Kansas City, MO 64106

Item #	Item Name	Quantity	Unit Price	Total
Host-2	TA: Hosting-Full Client hosting: per parcel, annually: per parcel, annually - SaaS Maintenance, Photo Repository, Field Audit History & Remote Support (2+ year term); SSL, and Guaranteed no- loss data backups & secure storage. (up to 299,500 parcels)	299,500.00	0.08	23,960.00
Mnt- CAL1	TA: CAL Maintenance-1 CAL Maintenance w/ MA-L1 (<25) - w/ 11 free admin console licenses (with 16 Mobile * 70%)	16.00	600.00	9,600.00
Mnt- SiteWG- 1	WG: Site Maintenance-1 **Site Maintenance w/ MA-WG-L1 (<25) - 0.08** 299,500 parcels (site32).	299,500.00	0.08	23,960.00
1006	Mnt-CSE Comparable Sales Engine / Uniformity Report Maintenance	11.00	500.00	5,500.00
1007	Mnt-MRA Data Analysis & Multiple Regression Analysis (MRA) Module Maintenance	4.00	525.00	2,100.00
1027	DTR-Host 0.02 pp (0.01 discount, 0.03 max if bundled with SV)	299,500.00	0.02	5,990.00
1029	SV-Host 0.02 pp (0.01 discount, 0.03 max if bundled with DTR)	299,500.00	0.02	5,990.00
1018	Misc Discount Bundle DTR + SV Modules	299,500.00	-0.01	-2,995.00
1030	Mtn-DTR-SV DTR + SV Bundled Annual Maintenance & Support	20.00	637.50	12,750.00
1018	Misc Discount	1.00	-555.00	-555.00

approved
Stacy C. Leary 3/19/2020

Comments:

**** !! -- The 2020 maintenance and support funds of \$86,300 (and any other future year) are subject to Parties mutual written agreement and appropriation in the County's then current annual budget. -- !! ****

~~ Payment for 2020 shall be received by 2/15/20, or services will be disconnected on 3/1/20; and, a Reconnection & Data Refresh Professional Services Fee of \$1,500 shall apply.~~

Past References:

2018 Agreement Ref: RES. 19800 (March 26, 2018)

FROM: Assessment Fund Reserve: 045-8006

TO: 56835 - Reserve Operating

Non-Departmental: 045-4500

56662 - Software Maint

Max Parcel Size = 299,500 (DCS needs to filter out Inactive parcels from the total of 325,000)

Mobile = 16

Admin Console = 11

Comp Prop = 11

MRA = 4

SV = 20

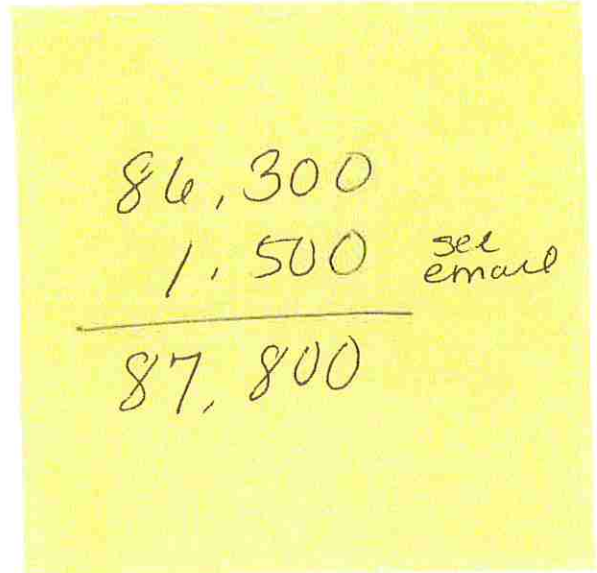
DTR = 20

Subtotal:

\$ 86,300.00

Quote / Estimate Amount

\$ 86,300.00



Comments:

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Subtotal:

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Quote / Estimate Amount \$ 86,300.00

gmb
3/19/2020

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gmt 3/19/2020

If there is anything else that you guys need from me, please let me know. e.g., anything for Purchasing? Retraining?

Thanks,
Daniel

From: Daniel Anderson
Sent: Saturday, December 7, 2019 2:39 PM
To: Gail McCann Beatty <GMBeatty@jacksongov.org>; Jeph BurroughsScanlon <jbs@jacksongov.org>
Cc: Melissa Coles <mcoles@datacloudsolutions.net>
Subject: Expiring Software / Renewal Notice

Hi, Gail and Jeph -

Please see the attached renewal agreement. If you do not intend on renewing, please let us know ASAP so that we can not incur any unnecessary costs with hosting photos and data, backups, etc. If you desire more or less licenses then please let us know that as well so that we can make any adjustments and plan for any additional training that may be required.

Please let me know if there are any questions.

Best,
Daniel

Daniel T. Anderson
President
Data Cloud Solutions, LLC
888-586-6914, Toll Free & Fax
424-262-DATA (3282), Main
www.DataCloudSolutions.net
www.CAMACloud.com
www.MobileAssessor.com

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Jeph BurroughsScanlon

From: Daniel Anderson <danderson@datacloudsolutions.net>
Sent: Tuesday, February 18, 2020 6:29 PM
To: Gail McCann Beatty; Jeph BurroughsScanlon
Cc: Melissa Coles
Subject: Re: EXTERNAL Re: Expiring Software / Renewal Notice (Disconnection 3/1/2020)

Follow Up Flag: Follow up
Flag Status: Flagged

Okay, thank you. Looking forward to an update.

From: Gail McCann Beatty <GMBeatty@jacksongov.org>
Sent: Tuesday, February 18, 2020 7:27 PM
To: Daniel Anderson <danderson@datacloudsolutions.net>; Jeph BurroughsScanlon <jbs@jacksongov.org>
Cc: Melissa Coles <mcoles@datacloudsolutions.net>
Subject: Re: EXTERNAL Re: Expiring Software / Renewal Notice (Disconnection 3/1/2020)

Daniel,

We will be renewing. I have to go to the legislature for approval to pay. I will have Jeph follow up and get back to you.

Gail

Get [Outlook for iOS](#)

From: Daniel Anderson <danderson@datacloudsolutions.net>
Sent: Tuesday, February 18, 2020 6:24:54 PM
To: Gail McCann Beatty <GMBeatty@jacksongov.org>; Jeph BurroughsScanlon <jbs@jacksongov.org>
Cc: Melissa Coles <mcoles@datacloudsolutions.net>
Subject: EXTERNAL Re: Expiring Software / Renewal Notice (Disconnection 3/1/2020)

WARNING: This email originated outside of Jackson County.
DO NOT CLICK links or attachments unless you recognize the sender and know the content is safe.

Gail or Jeph,

Can one of you please provide me with a status update on this? Do you guys plan to renew? If so, do you have an ETA on when the renewal would be signed and payment expected?

Please note the following that was in the document sent 2.5 months ago: