



**FRANK WHITE, JR.**  
Jackson County Executive

**RECEIVED**

JUN 04 2024

MARY JO SPINO  
COUNTY CLERK

AS  
4:00 P.M.

**EXECUTIVE ORDER NO. 24-12**

**TO: MEMBERS OF THE LEGISLATURE  
CLERK OF THE LEGISLATURE**

**FROM: FRANK WHITE, JR.  
JACKSON COUNTY EXECUTIVE**

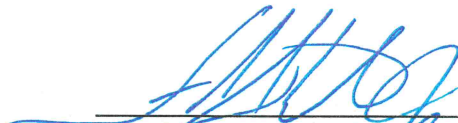
**DATE: JUNE 4, 2024**

**RE: APPOINTMENT TO THE PLAN COMMISSION**

I hereby appoint Robert Smead to the Plan Commission, to fill a vacancy occasioned by the resignation of Terral (Terry) Akins. Mr. Smead will represent the unincorporated area of Jackson County for a term to expire December 31, 2025.

Signed,

6/4/2024  
Date

  
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Frank White, Jr., County Executive

## ROBERT G. SMEAD, MBA, PMP

28910 E 117th St.  
Lee's Summit, MO 64086

E-Mail: matts-dad@comcast.net

### PROFESSIONAL SUMMARY

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Technology focused leader with success in many areas, including Product management, Project management, Program management, and Development manager. Results accomplished by developing teams, and mentoring individuals, while delivering results. Customer satisfaction obtained through optimizing the expertise of the team and focusing on establishing lines of communication. Certified Project Management Professional (PMP) with demonstrated strengths in:

- Mentoring/Coaching
- IT Project Life Cycle
- Project/Program expert
- Multi-million \$ Software Enhancements
- Team Building
- Cross-cultural Communication
- Team Building
- Project Management Methodology
- SDLC (Systems Development Life Cycle)
- Earned Value measurement
- Matrix Management
- Outsource Process

### PROFESSIONAL EXPERIENCE

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**PNC, Pittsburgh, PA**

2016 – 2022

#### Account Manager

Coordinated and delivered projects for internal IT security. Roles include scope management, budget, risk management, and communication. In addition served as mentor to the extended team.

**SPRINT, Overland Park, Kansas**

2006 – 2016

#### Manager

Lead a development team supporting 62 applications with a budget of \$2.3 M. While managing within budget, effective planning allowed us to increase client satisfaction at the same time. The primary metric of incident tickets declined 42% during the first year. Developed partnership with suppliers in an outsourced environment reducing schedule slippage and improving defect removal. Particularly notable is this team had the least turnover of both on and off shore personnel in the unit. Developed relationships with the 5 key vendors.

#### Account Manager

Performed as the interface between IT and internal business units. Roles include developing budget, facilitated requirements development, and as business consultant.

As senior team member have helped the team with the process of application development. Some highlights include identifying underserved customers and obtaining solutions. These include the EPMO and Risk Management.

**AVILA UNIVERSITY, Kansas City, Missouri**

2004 – Current

Adjunct professor of Systems Development and Project Management for Masters level course.

**MCG, Overland Park, Kansas**

2004 – Current

Facilitated requirements development, and while performing as business consultant.

Earlier lead an innovate use of Network information for traffic modeling. As part of the Enterprise PMO, I have been effective in keeping project focus amid the distraction of a merger in the client company. This Network centric project will take a modest investment and results in an economic value add in millions.

**SPRINT, Overland Park, Kansas**

1985 - 2004

#### Program Manager (1992 – 2004)

Led complex, critical IT programs, among the largest software development initiatives in the division.

- Led development of \$36M IT project involving nationwide rollout and multiple functions in operational support systems, which achieved a major business function change. Succeeded in managing the modernization of business logic involving changes in phone numbers, Local Number Portability. Substantially affecting; ordering, facilities, repair, network, customer service and billing. Responsible for budget, quality, scope, testing, implementation and schedule. This implemented a strategic goal of the company to position for the projected future business environment. The program was matrix-managed over a three-year period, and completed 3 months ahead of schedule and \$1M under total approved budget.
- Installed vendor software for optimizing supply chain management at 10% under \$70K budget. Company estimated savings over a one million from consolidating purchasing information for more effective purchasing negotiations.
- Deployed PeopleSoft Financials upgrade package (version 8) after detecting and resolving over 300 issues. Trouble shooting budget and performance issues.
- Delivered defect-free wireless portability enhancement on time and 18% under budget. Developed test tracking tool and earned value report. This report showed the status of the project on one page in business language, and measured in dollars. Further, details were available by function as the management team reviewed.
- Established team, provided extensive business case development, and defined requirements for new high speed data product.
- Member of cross-functional team that facilitated introduction of new product development methodology for process improvement. Led the IT function in introduction of this new process to speed development.
- Created charter and assisted in establishing Program Management Office and supported first effort of monitoring company merger of IT applications. Supported enhancements to Systems Development Life Cycle.
- Teamed with IT Director on International venture to provide first time local telecom support in Europe. Analyzed vendor Operational Support Systems (OSS) to provide analysis and data to support business case.
- Delivered ordering and billing software in first cross-division development, local and long distance, to expand retail presence in a partnership with outside retailer, Radio Shack.
- Analyzed proposals for minimizing operations cost in data centers. Oversaw master plan for execution of recommend solution. Project delivered NPV ( Net Present Value) savings of \$16 M.
- Received Sprint Excellence award for developing an earned value tool for the Network unit that gave more clear and concise project information.

**Project Lead (1991 – 1992)**

Managed a mission critical facilities application with staff ranging from 6 to 14 people. Included providing technical expertise, training, business knowledge, planning, and coordination. Established quality process, improving team morale.

**Developer (1985 – 1991)**

Enhanced and maintained systems, including co-leading the first DB2 project for the division. Served as subject matter expert in the re-design of IT development process.

**EDUCATION**

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Masters Certificate Project Management

George Washington University, Virginia

Masters in Business Administration (Management Information Systems)

Avila University, Kansas City, Missouri

Bachelor's in Business Administration (Computer Based Information Systems)

University of Missouri, Kansas City, Missouri

**CERTIFICATION**

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1999  
Project Management Professional (PMP) certification  
Project Management Institute, Newton Square, Pennsylvania

**SELECTED PROFESSIONAL TRAINING**

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Sprint, University of Excellence, a highly ranked corporate training facility.

- PeopleSoft Query
- Quality for Managers
- Contracts
- Managing Software Development
- Finance for Projects