

IN THE COUNTY LEGISLATURE OF JACKSON COUNTY, MISSOURI

A RESOLUTION authorizing the County Executive to execute a three (3) year Agreement with AT&T Corporation of Kansas City, MO, to provide Plexar custom telephone services for use countywide, as a sole source purchase, in the annual amount of \$22,192.80.

RESOLUTION #17293, May 24, 2010

INTRODUCED BY Scott Burnett, County Legislator

WHEREAS, by Resolution 16742, dated October 27, 2008, the legislature did authorize an Agreement with SBC Global/AT&T of Kansas City, MO, to provide Plexar and related telephone services for use countywide, as a sole source purchase; and,

WHEREAS, during the transition to the new VoIP telephone system, it was determined that a certain number of telephone lines with Plexar service should remain as hardwired emergency communication devices that would be operative in the event of a long term power outage; and,

WHEREAS, the County now desires to continue the Plexar service for 911 emergency communication purposes for a three year period at an annual cost to the county not to exceed \$22,192.80; and,

WHEREAS, section 1030.1, Jackson County Code, 1984, eliminates the requirement for competitive bidding when items to be purchased can be obtained from only one source and requires notification of and approval by the Legislature on such sole source purchases exceeding \$25,000.00; and,

WHEREAS, the Director of Finance and Purchasing recommends that the County execute an Agreement with AT&T of Kansas City, MO, to provide Plexar and related telephone services for a term of three years; and,

WHEREAS, the Director of Finance and Purchasing further recommends that it not take competitive bids with regard to said Agreement for the reason that AT&T of Kansas City, MO, is the only supplier of its proprietary Plexar services serving the Jackson County area; now therefore,

BE IT RESOLVED by the County Legislature of Jackson County, Missouri, that the Director of Finance and Purchasing be, and hereby is, authorized to execute for the County a Agreement with AT&T of Kansas City, MO, for the furnishing of Plexar and related telephone services, for a period not to exceed three years, as a sole source purchase; and,

BE IT FURTHER RESOLVED that the Director of Finance and Purchasing is authorized to make all payments including final payment on the contract, to the extent that sufficient appropriations are contained in the then current Jackson County budget.

Effective Date: This Resolution shall be effective immediately upon its passage by a majority of the Legislature.

APPROVED AS TO FORM:

Patricia S. Jellin
Deputy/Assistant County Counselor

William S. [Signature]
Acting County Counselor

Certificate of Passage

I hereby certify that the attached resolution, Resolution #17293 of May 24, 2010, was duly passed on June 7, 2010 by the Jackson County Legislature. The votes thereon were as follows:

Yeas 7

Nays 0

Abstaining 0

Absent 2

6-7-10
Date

Mary Jo Spino
Mary Jo Spino, Clerk of Legislature

There is a balance otherwise unencumbered to the credit of the appropriation to which the expenditure is chargeable and there is a cash balance otherwise unencumbered in the treasury to the credit of the fund from which payment is to be made each sufficient to provide for the obligation herein authorized.

ACCOUNT NUMBER: 001 5101 56430
ACCOUNT TITLE: General Fund
Non Departmental
Telephone Utility
NOT TO EXCEED: \$20,924.64

ACCOUNT NUMBER: 001 5104 56430
ACCOUNT TITLE: Special Road & Bridge Fund
Non Departmental
Telephone Utility
NOT TO EXCEED: \$475.56

ACCOUNT NUMBER: 045 4500 56430
ACCOUNT TITLE: Assessment Fund
Non Departmental
Telephone Utility
NOT TO EXCEED: \$792.60

Funding for 2011, 2012, and 2013 are subject to appropriation in the then current Jackson County budget.

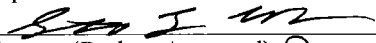
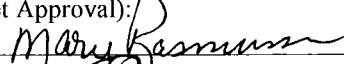
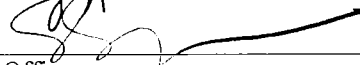
May 20, 2010
Date


Director of Finance and Purchasing

REQUEST FOR LEGISLATIVE ACTION

Completed by County Counselor's Office:
 Res/Ord No.: 17293
 Sponsor(s): Scott Burnett
 Date: May 24, 2010

<p>SUBJECT</p>	<p>Action Requested <input checked="" type="checkbox"/> Resolution <input type="checkbox"/> Ordinance</p> <p>Project/Title: Three Year Agreement with AT&T for a Plexar Custom Service for 911 backup lines</p>																
<p>BUDGET INFORMATION <i>To be completed By Requesting Department and Finance</i></p>	<table border="1" data-bbox="326 522 1203 873"> <tr> <td>Amount authorized by this legislation this fiscal year:</td> <td>\$22,192.80</td> </tr> <tr> <td>Amount previously authorized this fiscal year:</td> <td>\$0.00</td> </tr> <tr> <td>Total amount authorized after this legislative action:</td> <td>\$22,192.80*</td> </tr> <tr> <td>Amount budgeted for this item **:</td> <td>\$22,192.80</td> </tr> <tr> <td>Source of funding (name of fund) and account code number:</td> <td></td> </tr> <tr> <td></td> <td>001-5101-56430 \$20,924.64</td> </tr> <tr> <td></td> <td>004-5104-56430 \$475.56</td> </tr> <tr> <td></td> <td>045-4500-56430 \$792.60</td> </tr> </table> <p>*This is a three year agreement, at \$22,192.80 per year, or \$66,578.40 for the entire term. **The table above only represents the funds associated with this project; however these accounts have a total of \$850,660.00 in the budget, \$828467.20 for other expenses not related to this RLA.</p> <p><input type="checkbox"/> No budget impact (no fiscal note required)</p> <p>Prior Year Budget (if applicable): None Prior Year Actual Amount Spent (if applicable): None</p>	Amount authorized by this legislation this fiscal year:	\$22,192.80	Amount previously authorized this fiscal year:	\$0.00	Total amount authorized after this legislative action:	\$22,192.80*	Amount budgeted for this item **:	\$22,192.80	Source of funding (name of fund) and account code number:			001-5101-56430 \$20,924.64		004-5104-56430 \$475.56		045-4500-56430 \$792.60
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<p>PRIOR LEGISLATION</p>	<p>Prior ordinances and (date):</p> <p>Prior resolutions and (date): #16742 October 27th 2008</p>																
<p>CONTACT INFORMATION</p>	<p>RLA drafted by (name, title, & phone): Stephen L. Marsh Director, IT 881-4584</p>																
<p>REQUEST SUMMARY</p>	<p>The County and Court need a certain number of phones that will function in the event of a prolonged power outage for use as 911 phones. This agreement establishes a three year agreement with AT&T Corp, One AT&T Way, Bedminster, NJ 07921-0752, for the continuation of the existing service.</p> <p>The costs of the agreement are \$10.60 per line, with estimated fees of \$2.61 per line making the estimated cost \$22,192.80 per year This figure is about \$12,000 below the initial estimate for these lines when the project was budgeted in the fall of 2009.</p> <p>The allocation of the funds for the project is divided roughly along the lines of use.</p> <p>Costs:</p> <table data-bbox="415 1759 837 1892"> <tr> <td>001-5101-56430</td> <td>\$20,924.64</td> </tr> <tr> <td>004-5104-56430</td> <td>\$475.56</td> </tr> <tr> <td>045-4500-56430</td> <td><u>\$792.60</u></td> </tr> <tr> <td></td> <td>\$22,192.80</td> </tr> </table> <p>This is a sole source purchase. The total three year cost of the contract is \$66,578.40</p>	001-5101-56430	\$20,924.64	004-5104-56430	\$475.56	045-4500-56430	<u>\$792.60</u>		\$22,192.80								
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	\$22,192.80																

CLEARANCE	<input type="checkbox"/> Tax Clearance Completed (Purchasing & Department) <input type="checkbox"/> Business License Verified (Purchasing & Department) <input type="checkbox"/> Chapter 6 Compliance - Affirmative Action/Prevailing Wage (County Auditor's Office)	
ATTACHMENTS	memo_Plexar_RLA10.doc, AT&T Contract.	
REVIEW	Department Director: 	Date: 5/12/10
	Finance (Budget Approval): If applicable 	Date: 5/13/10
	Division Manager: 	Date: 5/13/10
	County Counselor's Office:	Date:

Fiscal Information (to be verified by Budget Office in Finance Department)

- This expenditure was included in the annual budget.
- Funds for this were encumbered from the _____ Fund in _____.
- There is a balance otherwise unencumbered to the credit of the appropriation to which the expenditure is chargeable and there is a cash balance otherwise unencumbered in the treasury to the credit of the fund from which payment is to be made each sufficient to provide for the obligation herein authorized.
- Funds sufficient for this expenditure will be/were appropriated by Ordinance # _____
- Funds sufficient for this appropriation are available from the source indicated below.

Account Number:	Account Title:	Amount Not to Exceed:
001-5101-56430	General Fund, Non-Departmental, Telephone Utility	\$20,924.64
004-1305-56080	Road and Bridge Fund, Non-Departmental, Telephone Utility	\$475.56
045-1305-56080	Assessment Fund, Non-Departmental, Telephone Utility	\$792.60

- This award is made on a need basis and does not obligate Jackson County to pay any specific amount. The availability of funds for specific purchases will, of necessity, be determined as each using agency places its order.
- This legislative action does not impact the County financially and does not require Finance/Budget approval.



DEPARTMENT OF
INFORMATION TECHNOLOGY

Jackson County, Missouri – 415 E. 12th Street, Room G-3, Kansas City, Missouri 64106
816/881-3151-PHONE 816/881-3949-FAX

MEMORANDUM

DATE: 5/12/10

TO: William Snyder
Pam Fellin
Troy Thomas

FROM: Stephen L. Marsh *SLM*

RE: Request for RLA for AT&T Plexar Custom Phone Service

For many years the County had its phone service with AT&T using a service called Plexar. During the transition to VoIP, most numbers were transferred away for use in the new system. It was determined that a certain number of phones remain as hardwired devices.

These phones would be operative in the event of a long term power outage as 911 phones. This agreement establishes a three year agreement for the continuation of the existing service.

The costs of the agreement are \$10.60 per line, with estimated fees of \$2.61 per line making the estimated cost \$22,192.80 per year

This figure is about \$12,000 below the initial estimate for these lines when the project was budgeted in the fall of 2009.

The allocation of the funds for the project is divided roughly along the lines of use.

Costs:	
001-5101-56430	\$20,924.64
004-5104-56430	\$475.56
045-4500-56430	<u>\$792.60</u>
	\$22,192.80

The total three year cost of the contract is \$66,578.4



AT&T ILEC Plexar® ("Service")

Custom Service SW-4325B

Res. #17293

Pricing Schedule / Service Agreement

- Pricing Schedule to AT&T Agreement Reference No. _____ *
- Service Agreement

If neither box above is checked then this document is a standalone Service Agreement.

* This document may be used as a Pricing Schedule only if attached to an Agreement referred to internally at AT&T as a UA MSA, UA MA or UA SSTC.

Customer ("Customer")	AT&T ("AT&T")
Jackson County 415 E 12 th St Kansas City MO 64106 USA	For purposes of this Pricing Schedule/Service Agreement, AT&T means the Service Provider specifically identified herein.
Customer Contact (for notices)	AT&T Sales Contact Information and for Contract Notices <input type="checkbox"/> Primary Sales Contact
Name: Steve Marsh Title: Director IT Telephone: 816 881-4584 Fax: E-mail: SMarsh@jacksongov.org <u>Address for notices, if different from above:</u> Street Address City State Zip Code USA	Account Rep Name: Jim Monnig Title: Account Manager Telephone: 816 275-0220 Fax: Email: jim.monnig@att.com Street Address: 500 E 8 th St City: Kansas City State: MO Zip Code: 64103 <u>With a copy to:</u> AT&T Corp. One AT&T Way, Bedminster, NJ 07921-0752 Attn: Master Agreement Support Team E-mail: mast@att.com
AT&T Authorized Agent or Representative Information (if applicable) <input type="checkbox"/> Primary Sales Contact	
Name: Company Name: Agent Street Address: City: State: Zip Code: Telephone: Fax: Email: Agent Code	

Customer agrees to purchase Service in the quantities and according to the prices and terms and conditions set forth in this Pricing Schedule/Service Agreement and the applicable Tariff(s) and Guidebook(s). If this document serves as a Service Agreement (as indicated above), the Service Agreement is subject to: (a) the terms of the applicable Tariff, if the Service is offered pursuant to Tariff; or (b) the AT&T Business Service Agreement (BSA), if the Service is not offered pursuant to Tariff. Tariffs, Guidebook(s) and the BSA can be found at www.att.com/servicepublications. Service is provided by the AT&T Incumbent Local Exchange Carrier (ILEC) Affiliate identified below as the Service Provider. To the extent this Pricing Schedule/Service Agreement relates to Services provided in Texas, Customer acknowledges the possibility of purchasing the Services provided hereunder from other providers. Throughout the remainder of this document, this document shall be referred to as the "Pricing Schedule".

Customer (by its authorized representative)	AT&T (by its authorized representative)
By:	By:
Printed or Typed Name:	Printed or Typed Name:
Title:	Title:
Date:	Date:



**AT&T ILEC Plexar® ("Service")
Custom Service SW-4325B**

Pricing Schedule / Service Agreement

This Pricing Schedule outlines Individual Case Basis Terms & Conditions for Plexar® - Custom Service. This Pricing Schedule is effective on the date of last signature ("Effective Date"), unless the rules of a regulatory authority having jurisdiction respecting the Service would require a later date, or an applicable tariff or guidebook ("Tariff") filing would require a later date, then the Effective Date of this Pricing Schedule shall be in accordance with such rules. AT&T and Customer are sometimes referred to in this Pricing Schedule collectively as the "Parties" or individually as a "Party."

The term "Pricing Schedule" refers to this Pricing Schedule, associated Attachment (SW-4325C), or other attachments, and any applicable Tariff. All material changes to this Pricing Schedule, including any new or revised Attachment and/or other attachments, must be signed by Customer and AT&T.

1. SERVICE PROVIDER AND TARIFF OR GUIDEBOOK: (Check only one.)

<input type="checkbox"/>	Southwestern Bell Telephone Company d/b/a AT&T Arkansas – General Exchange Tariff, Section 22
<input checked="" type="checkbox"/>	Southwestern Bell Telephone Company d/b/a AT&T Missouri – General Exchange Tariff, Section 45
<input type="checkbox"/>	Southwestern Bell Telephone Company d/b/a AT&T Kansas – General Exchange Tariff, Section 45
<input type="checkbox"/>	Southwestern Bell Telephone Company d/b/a AT&T Oklahoma – General Exchange Tariff, Tab 25
<input type="checkbox"/>	Southwestern Bell Telephone Company d/b/a AT&T Texas – General Exchange Tariff, Section 5

2. SCOPE OF SERVICE

Plexar-Custom Service ("Service") is a central-office based business communications system, which serves customers with a minimum of 75 stations within a single serving office.

The Service is provided by AT&T utilizing existing AT&T facilities and equipment, construction of new facilities, the purchase of new central office equipment, or any combination thereof. The Service is provided by an arrangement of station lines, switching equipment, customer facility groups, and other facilities located on AT&T's premises.

To the extent this Pricing Schedule relates to Services provided in Texas, Customer acknowledges the possibility of purchasing the Services provided hereunder from other providers.

3. TERM AND EFFECTIVE DATES

A. Term and Term Start Date: The Term is specified in the Attachment; the Term begins ("Term Start Date") when the Service is first provisioned or otherwise available for Customer's use at any single Site at the rates provided in an Attachment. If regulatory approval is required to initiate the Service, then in no event shall the Term Start Date occur before the date of final approval by the regulatory agency with jurisdiction over the Service. No rates or discounts shall be applied before the Term Start Date. Upon the expiration of the Term, any rates or discounts provided under this Pricing Schedule will no longer apply.

B. Effective Date of Rates and Discounts: Term Start Date

C. Term of this Pricing Schedule: This Pricing Schedule shall be effective from the Effective Date and shall remain in effect until Service provided under any associated Attachment expires or is otherwise terminated.

4. GENERAL PROVISIONS

A. Service will be provided to Customer for a Term as specified on AT&T Plexar-Custom Service Arrangement Attachment, Services Covered, SW-4325C attached and made a part of this Pricing Schedule. The Service is intended for the administrative use by Customer only and should not be used by or resold to any other entity.

B. This Pricing Schedule shall be subject to all applicable Federal, State, and Local laws, ordinances, and regulations. If Federal or State law prohibits Customer from executing any agreement that extends beyond Customer's fiscal year, then the term of the Pricing Schedule shall be deemed to be through Customer's fiscal year, and automatically renewable at the beginning of each fiscal year throughout the Term. If, after the first fiscal year of Service under this Pricing Schedule, funds are not appropriated to continue paying for a particular Service in a subsequent fiscal year, then Customer may terminate that particular Service effective the last day for which funds were duly appropriated ("Date of Termination"), without being subject to termination charges; provided, however, that (i) Customer shall be obligated to pay all charges incurred through the Date of Termination, plus any



Pricing Schedule / Service Agreement

unpaid, non-recurring charges that may be owed AT&T on the Date of Termination; (ii) Customer shall use its best efforts to obtain funding for that particular Service; (iii) Customer agrees not to obtain substantially similar service and/or equipment to replace those provided under this Pricing Schedule for a period equal to the remainder of the Term as of the Date of Termination; and (iv) Customer may exercise such right to terminate upon delivery to AT&T of a 30-day written notice setting forth the reason for termination and, within 30 days following the delivery of such written notice, Customer shall provide AT&T a legal opinion of Customer's counsel certifying that no funds have been appropriated or otherwise made available for payments due under the Pricing Schedule and that funds have not been made available for the acquisition of substantially similar service and/or equipment to replace those provided under this Pricing Schedule. In Oklahoma, this Pricing Schedule is subject to the provisions of the Oklahoma Constitution pertaining to public indebtedness, and Title 15 O.S. §§213, 214, and 215; and, the rates and charges, terms, and conditions of this Pricing Schedule, including form SW-4325C, are subject to the review and/or approval by the regulatory authorities of the state of Oklahoma.

C. Items specified in the attached SW-4325C will be provided at the rates and charges shown.

5. CUSTOMER SERVICE LOCATION(S) & PLEXAR STATION QUANTITIES

- A. Service shall be provided to Customer at the locations specified and at the quantities for Plexar station types (Digital, Basic, Off-Premises and/or Non-Working Plexar Stations) shown on SW-4325C attached.
- B. Installation of Off-Premises stations will be subject to charges set out in the SW-4325C, charges in applicable sections of AT&T's tariffs, and all other terms and conditions of this Pricing Schedule.

6. FIXED PAYMENT PLAN PROVISIONS

- A. The Fixed Payment Plan provides that Customer shall pay a monthly rate for Service over the Term, beginning on Term Start Date.
- B. Installation and Non-recurring Charges shown for this Service may be deferred over the Term. For Service Components added after Term Start Date ("Additions"), Customer may elect to defer installation and Non-recurring Charges over the remaining Term based on the discount rate referenced on the SW-4325C. Installation and Non-recurring Charges will be applied each and every time services are installed or reinstalled.
- C. Service rates are not subject to increases initiated by AT&T during the Term.
- D. Services not specified in the attached SW-4325C, including tariffed exchange access services and/or trunk services and miscellaneous service offerings, are subject to AT&T-initiated rate changes.
- E. The rates and quantities specified in the attached SW-4325C are applicable to Additions made during the period of the Term. Charges for monthly Additions begin at installation of the Addition and end at the end of the Term.

7. PROVISIONS FOR DISCONNECTION'S OR MOVES

A. Disconnection of Plexar Stations

If Customer disconnects Plexar stations before the expiration of this Pricing Schedule, the Customer shall pay a termination fee. Termination fee is applicable only on those Plexar stations disconnected that result in a reduction in the number of remaining in-service Plexar stations below 65% of the Existing Quantity (plus all other Term Start Date station quantities resulting from subsequent system additions during the Term). The termination fee is the present worth of the sum of the station rates for the unexpired portion of the Term for the number of Plexar stations determined above. In addition, the present worth of any installation and Non-recurring Charges that have been deferred must be paid in full. AT&T will use the discount rate shown on the attached SW-4325C to determine the present worth of these charges.

B. Complete Disconnection of Service

If Customer disconnects Service in its entirety, the Customer shall pay a termination fee. The termination fee is the present worth of the sum of the station rates for the unexpired portion of the Term for the number of stations determined in paragraph 6.A above or 65% of the Existing Quantity (plus all other Term Start Date station quantities resulting from subsequent system additions during the duration of the Term), whichever is greater. In addition, the present worth of any installation and Non-recurring Charges that have been deferred must be paid in full. AT&T will



**AT&T ILEC Plexar® ("Service")
Custom Service SW-4325B**

Pricing Schedule / Service Agreement

use the discount rate shown on the attached SW-4325C to determine the present worth of these charges. Previously disconnected Plexar stations, for which termination liability has already been incurred by Customer, shall not be included in calculating station termination liability for a complete disconnection of service.

C. Moves of Service to Different Customer Locations

Where facilities permit, Customer may move the Service and other AT&T services from one Customer location to another, subject to the appropriate installation, Non-recurring, and recurring charges associated with the move; and subject to regulatory approval, where applicable. Monthly rates for Plexar stations at the new location will be based on the then-existing rate and will be set out in an Attachment to this Pricing Schedule. Fixed monthly rates for features affected by the move will also be established by an Attachment to this Pricing Schedule at the time of the request. A termination fee may apply if the 65% condition of paragraph 6.A above is met. These charges shall become due and immediately payable upon termination.

8. MISCELLANEOUS PROVISIONS

Any subsequent Attachment shall be coterminous with the original contract period unless the Customer initially requests a shorter term.

One primary directory listing will be furnished with this Service in accordance with the regulations set forth in the Directory Listings section of AT&T's Tariff.

The assignment of telephone numbers for this Service shall be in accordance with the Rules and Regulations Applying to All Customers' Contracts section of AT&T's Tariff.

At the specified locations, Customer shall furnish to AT&T sufficient floor space and the necessary wiring, outlets, and commercial power for the operation of the Service; the Customer will be responsible for the safe condition of such floor space, wiring, outlets, and power.

Service Connection Charges that apply to the Service are listed in the attached SW-4325C. Service Connection Charges included may be in the form of Plexar-Custom Establishment Charges, subsequent Station and/or System Change Charges. Subsequent Station and/or System Change Charges may apply should Customer change a feature on a station after the initial installation of such feature. The Service Connection Charges listed in SW-4325C do not include Simulated Access Line Charges, which may also apply.

Should Customer elect to add the Optional Features listed in the attached SW-4325C, the monthly rates in the SW-4325C will apply.

Monthly End User Common Line Charges will be billed to Customer for each Plexar-Custom station as prescribed by the Federal Communications Commission and set forth in AT&T's Access Tariff.

9. ENTIRE AGREEMENT

This is a Pricing Schedule for Plexar Service, as that Service is offered in the applicable, filed State Tariff(s) or Guidebook. This supersedes all prior representations, warranties, or agreements, whether oral or written, express or implied. This Pricing Schedule, including AT&T form SW-4325C and any other Attachments, and the Tariff constitute the entire agreement of the Parties for the provision and use of the Service and can be amended only by a writing signed by both of the Parties.

<i>For internal use only</i>	
Billing Telephone Number for Existing service, if applicable:	816-881-3000
Program Code:	

End of Document



II. SERVICE CONNECTION CHARGES

A. Establishment Charges (if applicable)

Description – Service Components	USOC	Non-Recurring Rate each
<p>Establishment Charges - When initiating or adding Plexar-Custom service, AT&T will assess Customer an Establishment Charge per host central office to establish Plexar-Custom service in any host and/or its associated remote offices unless the Customer already has Plexar II, Plexar-Custom, or Centrex III service in the affected host and/or associated remote offices.</p> <p style="text-align: center;">Central Office Type (Check all that apply.)</p> <p> <input checked="" type="checkbox"/> DMS100 <input type="checkbox"/> 5ESS <input type="checkbox"/> 1AESS </p>		\$0.00

B. Station/System Change Charges (if applicable)

Description – Service Components	USOC	Non-recurring Rate each
<p>Station Change Charge One charge per station applies for 5 features or fewer per service order.</p>	SOWSQ	\$4.50
<p>System Change Charge One charge applies for any system change. (per technology)</p> <p style="text-align: center;">Central Office Type (Check all that apply.)</p> <p> <input checked="" type="checkbox"/> DMS100 <input type="checkbox"/> 5ESS <input type="checkbox"/> 1A ESS </p>	SOWSW	\$13.50

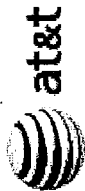
_____ Date _____ Customer Initials



III. CUSTOMER LOCATION(S)

Quantity	Street Address	City
67	415 E 12	Kanass City
5	1305 Locust	Kanass City
7	1315 Locust	Kanass City
1	500 E 26	Kanass City
4	201 W Lexington Av	Kanass City
2	660 E 24	Kanass City
4	321 W Lexington Av	Kanass City
2	215 N Liberty St	Independence
1	3100 Main	Kanass City
3	324 E 11	Kanass City
3	303 W Walnut	Kanass City
17	308 W Kansas Av	Independence
10	1300 Cherry	Kanass City
4	625 E 26th	Kanass City
2	2729 Gillham Rd	Kanass City
3	501 E 27	Kanass City
1	2717 Gillham Rd	Kanass City
1	2719 Gillham Rd	Kanass City
3	505 E 13	Kanass City

_____ Date _____ Customer Initials _____



IV. **Optional Feature Charges.** If features are listed below, Customer may add the following Optional Features/Service Components at the discounted rates below for the entire Term of this Plexar-Custom Service Arrangement. (Add additional pages if needed.)

Description - Service Components	USOC	Monthly Recurring Rate ea.	Non-Recurring Rate each
ACD Adv Feature Package- per agent	SWZ6K	\$1.40	\$0.00
ACD Display Feature- per agent	SWZ6M	\$0.60	\$0.00
Additional Queue Slot, per queue slot	SWZ6N	\$1.00	\$38.00
Agent Status Lamp, per ACD group	SWZ8E	\$3.75	\$0.00
Basic ACD Electronic Sets, per additional agent	SWZ6G	\$11.25	\$3.00
Basic ACD - Electronic Sets, per initial agent	SWZ6F	\$11.25	\$8.00
Basic UCD Package, per UCD group	SWHDN	\$2.65	\$0.00
Business Set Display Feat Pkg per station	SHWDF	\$0.15	\$2.00
Business Set Interface Package, per station	STWCL	\$1.35	\$10.00
Display Agents Summary Key, per agent	SWZA8	\$0.30	\$0.00
Enh Electronic Set-Proprietary ISDN pack, per station	SHWCJ	\$0.95	\$10.00
Message Waiting Lamp, Ecard per station	STWEF	\$1.85	\$2.00
Mini-Console Feat. Pkg, per answering position	SWZ1U	\$13.50	\$9.00
Multiset Queue-Status Display w/refresh per agent	SWZS5	\$0.20	\$0.00
Music-Customer Provided Dedicated, per music source	SOZMU	\$28.00	\$18.00
Preset Conference, per system	SOZPS	\$12.00	\$43.00
Queuing, per queue slot	SWZ15	\$0.50	\$30.00
2 nd & 3 rd recorded announcements, per announcement	SWZ2R	\$0.90	\$51.00
Simplified Mess Desk Capability pkg per station (75+)	STWBF	\$0.20	\$0.00
Speed calling, long list-30 numbers, per station	SWZ3L	\$0.50	\$3.00
Station Controlled Conference, 6-port, shared, per sta	SWZ12	\$0.20	\$3.00
Stuffer Dial Tone, Mess Waiting-without SMDI, per sta	SWZ21	\$0.00	\$2.00
Transfer for UCD, per UCD group	SWZ3W	\$10.00	\$0.00

Date _____ Customer Initials _____