



Res. #20231

Training • Investigation • Mediation

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www.encompassresolution.com

Ann Molloy, President

amolloy@encompassresolution.com

August 8, 2019

Sent via email

Jay Haden
Chief Deputy County Counselor
Jackson County, Missouri

Re: Investigation: Corrections

Dear Mr. Haden:

Thank you for contacting Encompass Resolution, LLC, to investigate the recent concerns raised in the Corrections Department. I am submitting this engagement letter for your approval. Please contact me if you have any questions or would like to discuss any possible modifications.

The client will be Jackson County Missouri and not any of its individual officials, agents, or employees. You have asked us to conduct an independent investigation and make an objective assessment of the facts, including making credibility assessments, free from any influence by anyone associated with Jackson County Missouri or any of its agents. Jackson County Missouri specifically acknowledges and agrees that our fee is not in any way contingent on the outcome of the investigation.

Fees are based on the amount of time spent on the matter and billed at our reduced hourly rate of \$250. If any associate of Encompass Resolution is called up on to testify about this matter, all time dedicated to that project – including but not limited to preparation, deposition and/or testimony at trial – shall be compensated at our then-current hourly rate.

Jay Haden
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If this letter accurately reflects your understanding of the terms and conditions of our engagement, please have it signed below and forward a copy to this office by post or email.

Thank you very much for the opportunity to work with you on this matter.

Sincerely,

ENCOMPASS RESOLUTION, LLC

/s/

Ann Molloy

Signature _____ Date _____