

COOPERATIVE AGREEMENT

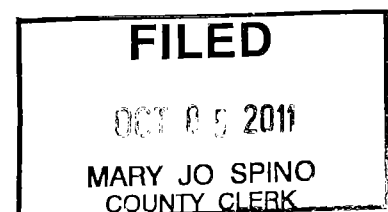
AN AGREEMENT by and between **JACKSON COUNTY, MISSOURI**, hereinafter called "the County" and **SWOPE HEALTH SERVICES**, 3801 Blue Parkway, Kansas City, MO 64130, a not-for-profit organization, hereinafter called "SHS."

WHEREAS, the County recognizes its statutory obligations to the indigent under Sections 205.210 et seq. and 205.580 et seq., RSMo, and recognizes the problems associated with providing healthcare for homeless individuals and those at risk of homelessness; and,

WHEREAS, Swope Health Services currently provides medical services to indigent families and homeless persons, and desires to continue to assist homeless persons;

NOW THEREFORE, in consideration of the foregoing and the terms and provisions herein contained, the County and SHS respectively promise, covenant, and agree with each other as follows:

1. **Services.** SHS agrees to use the funds provided by the County under this agreement to provide for The Health Care for the Homeless (HCH) Program. The HCH Program provides health screening, primary medical care, mental health, drug and alcohol support services and case management at sites in Jackson County where homeless persons congregate as is more fully set out in the proposal attached hereto as Exhibit A. As used in this Agreement, the term "indigent person" means a person who is eligible for free care or care at a reduced rate on the basis of income at Truman



Medical Center - East and West.

2. **Terms of Payment.** The County shall pay to SHS a total amount not to exceed \$48,191.00 for providing healthcare services for the homeless. One quarter of this sum, or \$12,047.75, shall be paid to SHS on a quarterly basis provided that SHS has submitted to the County the report(s) required under Paragraph 3 and Paragraph 4 hereof. Payment for the first and second quarters will be issued within 30 days after the contract has been executed by all necessary parties.

3. **Reports.** Within 30 days after the conclusion of each calendar quarter under this Agreement, SHS shall submit a quarterly report, including a statement of budgeted and actual expenditures, and any other documents requested by the Director of Finance and Purchasing, to establish that the funds provided pursuant to this Agreement were used for the purposes set forth herein. The reports for the first and second quarter shall both be submitted within 30 days after the execution of this Agreement. The last quarter's report shall include an annual report which shall summarize all of SHS's activities pursuant to this Agreement. SHS's failure to submit this annual report shall disqualify SHS from future funding by the County.

4. **Submission of Documents.** No payment shall be made under this contract unless the contracting agency shall have submitted to the Director of Finance and Purchasing (1) a written proposal setting out in detail the intended use of the County's funding, including the target population to be served; (2) the agency's IRS Form 990, from the previous fiscal or calendar year; (3) a statement of the agency's total budget for its most recent fiscal year; and, (4) a detailed explanation of actual expenditures of

County funds (pertains to final payments and payments on contracts for future years.) If an agency has previously received County funding, to be eligible for future payments, an agency must submit either an audited financial statement for the agency's most recent fiscal or calendar year, by March 31 of the following year, or a certified public accountant's program audit of County funds, by January 31 of the following year. Any document described herein which was submitted to the Director of Finance and Purchasing as a part of an application for funding need not be resubmitted to qualify for payment. No payment shall be made if the contract agency is out of compliance on any other County contract.

5. **Equal Opportunity.** In carrying out this Agreement, SHS agrees and assures that no person eligible for services shall on the ground of race, color, religion, national origin, sex, handicap, veteran status, or age be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination for any service funded by this Agreement. Furthermore, SHS agrees and assures that it will provide equal employment opportunities to applicants and employees and will not discriminate against them on the basis of race, color, religion, national origin, sex, handicap, veteran status, or age.

6. **Audit.** The County further reserves the right to examine and audit, during reasonable office hours, the books, and records of SHS pertaining to its finances and operations.

7. **Default.** If SHS shall default in the performance or observation of any term or condition of this Agreement, the County shall give written notice setting forth the default

and the correction required. If said default shall continue and not be corrected by SHS within ten days of its receipt of said notice, the County may, at its election, terminate the Agreement and withhold any payments not yet made. Said election shall not in any way limit the County's right to seek legal redress.

8. **Conflict of Interest.** SHS warrants that no officer or employee of the County, whether elected or appointed, shall in any manner whatsoever be interested in or receive any benefit from the profits or emoluments of this Agreement.

9. **Severability.** If any covenant or other provision of this Agreement is invalid or incapable of being enforced by reasons of any rule of law or public policy, all other conditions and provisions of this Agreement shall nevertheless remain in full force and effect and no covenant or provision shall be deemed dependent upon any other covenant or provision unless so expressed herein.

10. **Liability and Indemnification.** No party to this Agreement shall assume any liability for the acts of any other party to this Agreement, its officers, employees or agents and SHS shall indemnify, defend and hold the County harmless from any and all claims, liabilities, damages, costs (including reasonable attorney's fees directly related thereto) including but not limited to violation of civil rights and/or bodily injury to or death of any person and for damage to or destruction of property if and to the extent caused by the negligence, willful misconduct or omissions of SHS during the performance of this Agreement.

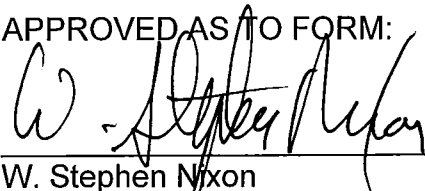
11. **Term.** This Agreement shall be effective January 1, 2011, and shall terminate on December 31, 2011. This Agreement may be terminated prior to that date by either

party upon written notice, delivered thirty (30) days prior to the effective date of termination. If this Agreement is terminated by either party, the County shall pay only for those services actually performed by SHS as verified by the County's audit.

12. **Incorporation.** This Agreement incorporates the entire understanding and agreement of the parties.

IN WITNESS WHEREOF, the parties have executed this Agreement this 5
day of October, 2011.

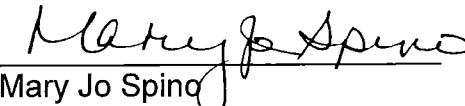
APPROVED AS TO FORM:


W. Stephen Nixon
County Counselor


JACKSON COUNTY, MISSOURI

By: 
Michael D. Sanders
County Executive

ATTEST:


Mary Jo Spino
Clerk of the Legislature

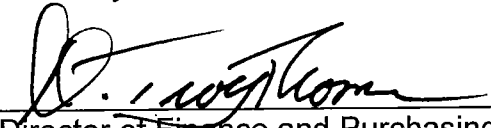
SWOPE HEALTH SERVICES

By: 
Executive Director
43-0957840
Federal I.D. or S.S.#

REVENUE CERTIFICATE

I hereby certify that there is a balance otherwise unencumbered to the credit of the appropriation to which this contract is chargeable, and a cash balance otherwise unencumbered in the treasury from which payment is to be made, each sufficient to meet the obligation of \$48,191.00 which is hereby authorized.

October 4 2011
Date


Director of Finance and Purchasing
Account No. 002-7601 16789
3012011017
Line 1



Healthcare for the Homeless

EXHIBIT
tabbles
A

OUTSIDE AGENCY FUNDING REQUEST FORM 2011 BUDGET

415 E 12th Street, 2nd Floor
Kansas City, MO 64106

Email: auditor@jacksongov.org

SEP 16 2010

Section A: Organization or Agency Information	page 1
Section B: Agency's 2010 and 2011 Revenue Information	page 2
Section C: Individual Program Budget	page 3
Section D: Program Information	pages 4 - 8
Section E: Summary of Request by Program	page 9

Section A: Organization or Agency Information

Name: Swope Health Services

Address: 3801 Blue Parkway; Kansas City, Missouri 64130

Phone No: 816-923-5800

Fax: 816-448-2982

Website Address: www.swopecommunity.org

Federal Tax ID No: 43-0957840

Fiscal Year Cycle: 2011

Executive Director:

Verneda Robinson

Name and Title of Principal Contact Person:

Qiana Thomason, MSW, LCSW; Director of Clinical Operations

Phone No: 816-627-2118

Email Address: qthomason@swopecommunity.org

Submittal of this request has been authorized by: Verneda Robinson, President/CEO

Date:

9/16/2010

Section B: Agency's 2010 and 2011 Revenue Information

Agency's 2011 Projected Revenue Information

Funding Entity	Agency's 2011 Total Projected Revenue Source You Will Request 2011 Funding From	Projected Amount	% of Total Revenue
Federal	HHS Federal Funding, HUD	\$ 7,513,526	22
State	Primary Care Grant, MPCA, Family Health Council,	\$ 4,428,403	13
Jackson County	Mental Health Levy, COMBAT, Outside Agency Fun	\$ 1,756,881	5
Other Counties		\$ -	0
City	Health Levy, Homeless SHP	\$ 1,301,886	4
Charity/Donations	United Way, Reach, Susan Komen, Wyandotte Hea	\$ 367,344	1
Fundraisers		\$ -	0
Other	WIC, Mobile Medical Unit, Insurance Medicaid, Me	\$ 19,335,123	56
2011 Total Projected Revenue		\$ 34,703,163	

Agency's 2010 Revenue Information

Funding Entity	Agency's 2010 Total Revenue Source You Received Funding From	Amount	% of Total Revenue
Federal	HHS Federal Funding, HUD, SAMHSA	\$ 7,854,354	23
State	Primary Care Grant, MPCA, Family Health Council,	\$ 4,518,779	13
Jackson County	Mental Health Levy, COMBAT, Outside Agency Fun	\$ 1,656,641	5
Other Counties		\$ -	0
City	Health Levy, Homeless SHP	\$ 1,328,455	4
Charity/Donations	United Way, Reach, Susan Komen, Wyandotte Hea	\$ 367,344	1
Fundraisers		\$ -	0
Other (please list)	WIC, Mobile Medical Unit, Insurance Medicaid, Me	\$ 18,771,964	54
2010 Total Revenue		\$ 34,497,537	

**If your agency received funding from Jackson County in 2010,
please identify the funding source, amount and program name below.**

Jackson County Funding Source	Yes	No	Amount	Program Name
COMBAT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	\$ 242,797	Imani House
Mental Health Levy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	\$ 1,331,000	MHC, RR, & General Serv
Board of Services for Developmentally Disabled	<input type="checkbox"/>	<input checked="" type="checkbox"/>	\$ -	
Domestic Violence Board	<input type="checkbox"/>	<input checked="" type="checkbox"/>	\$ -	
Housing Resources Commission	<input type="checkbox"/>	<input checked="" type="checkbox"/>	\$ -	
Outside Agency Program	<input checked="" type="checkbox"/>	<input type="checkbox"/>	\$ 108,134	MHC & HCH
SEP 16 2010			2010 Total Jackson County Funding	\$ 1,681,931

Did your agency receive funding or resources in 2010 from either of the following?

Mid America Regional Council	<input checked="" type="checkbox"/>	<input type="checkbox"/>	\$ 5,161
Harvesters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	\$ -

Section C: 2011 Program Budget

Complete a separate program budget for each program your agency is applying for funding.

Agency Name: Swope Health Services

Program Name: Healthcare for Homeless

Personal Services			
For each salary request below please attach a job description or duties.			
Position / Title	Total Salary	% of Salary to be funded by Jackson Co.	Amount of Salary to be funded by Jackson County
Service Line Administrator	55,620	4.495%	\$ 2,500
			\$ -
			\$ -
			\$ -
			\$ -
			\$ -
Total Salaries			\$ 2,500
Total Benefits			\$ -
Total Personal Services			\$ 2,500
Contractual Services			
			\$ -
			\$ -
			\$ -
			\$ -
			\$ -
			\$ -
Total Contractual Services			\$ -
Supplies			
HOMELESS-PHARMACY SUPPLIES AND RELATED DISPENSING FEES			\$ 45,691
			\$ -
			\$ -
			\$ -
			\$ -
			\$ -
Total Supplies			\$ 45,691

SEP 16 2010

Total Program Request \$ 48,191

	EFFECTIVE:	ISSUED BY:	REVIEWED:
SWOPE HEALTH SERVICES	November 1, 20009	HUMAN RESOURCES	
	SUPERSEDES:	APPROVED BY:	
JOB DESCRIPTION		HUMAN RESOURCES	PAGE 1 OF 2

JOB TITLE: Service Line Administrator

SALARY RANGE:

DEPARTMENT: Clinical Services

EXEMPT

REPORTS TO: Vice President of Clinical Services

JOB SUMMARY

The Service Line Administrator for Clinic Operations is responsible for the leadership, successful operations, service line growth and quality for the SWOPE HEALTH Services.

The Service Line Administrator (SLA) provides management, coordination and supervision of activities and services within the health care facility. The SLA is accountable for multiple departments; managing the technical, managerial, ancillary, clerical and support staff of these departments. The SLA is further responsible for planning, budgeting, continued accreditation preparedness activities and promoting positive relationships with other organizations and internal customers.

PRIMARY FUNCTIONS

1. Coordinate the Administrative functions of ambulatory care services at Swope Health Services for primary care and specialty services. Work collaboratively with interdisciplinary staff including nursing and clinicians to improve patient flow, accuracy of registration and appt information and follow up. Assist in planning activities for new programs, clinic relocations, and expansion of services as necessary.
2. Responsible for ensuring that the ambulatory services are performing in conjunction with the mission and values of the Facility, including participation in their goals and processes.
3. Works in conjunction with the facility administrative staff and the Medical Staff to ensure the highest level of care for patients and ensures that all services provided meet all regulatory requirements and guidelines.
4. Works with physicians to adopt and incorporate quality initiatives, understand economic considerations, and increase physician/SHS alignment.
5. Oversee and ensure that services and special programs and/or events such as Health Fairs, Women and Minorities Health program, Susan G. Komen Breast Health days, and Chronic Disease Collaborative, meet all regulatory requirements such as The Joint Commission (TJC), Centers for Medicaid and Medicare (CMS), Bureau of Primary Health Care (BPHC) as well as any other applicable federal or state primary care/specialty care standards.
6. Facilitates the integration and teamwork of all relevant services for optimal care of patients.

SEP 16 2010

jdtemp*JOB.

	EFFECTIVE:	ISSUED BY:	REVIEWED:
SWOPE HEALTH SERVICES	November 1, 2009	HUMAN RESOURCES	
	SUPERSEDES:	APPROVED BY:	
JOB DESCRIPTION		HUMAN RESOURCES	PAGE 1 OF 2

JOB TITLE: Service Line Administrator

SALARY RANGE:

DEPARTMENT: Clinical Services

EXEMPT

REPORTS TO: Vice President of Clinical Services

7. Ensure that all supplies and equipment are available for staff and patients on a timely basis including the issuance of purchase requisitions, receipt and distribution of items to facilitate patient and paper flow.
8. Coordinate patient safety activities with facilities management including housekeeping to ensure a safe environment for patients and staff (e.g. conduct environments of care rounds, TJC Tracers, coordinate Administrator on Duty schedules and review AOD issues, participate in External and Internal Disaster Drills).
9. Report and address issues to reduce visit cycle time, improve appt access and reduce no show rates. Improve patient satisfaction, reduce patient complaints and respond to new program requirements: staffing, space needs and policy and procedural issues. Oversee, review and correct all reports submitted by the supervisors/managers prior to distribution to the Quality Management (QM) Specialist for submission to the PI Board Sub-committee.
10. Participate in Quality Management Committee, Risk Management/Patient Safety Committee, Joint Commission Continued Readiness initiatives, and Clinical Services Department meetings to ensure appropriate communication of program activities and data collection and analysis.
11. Responsible for development of strategic and tactical plans to maximize the effectiveness of appointed services for the SHS. This includes budget planning and management (capital and operational).
12. Assist in budget preparation for operations, grant proposal opportunities and grant reporting requirements.
13. Prepares operating plans and drafts plans, policies, programs and procedures. Implements improved systems and procedures, monitors systems, and controls and audits programs.
14. Prepares data for operating and statistical reports, analysis and makes recommendations.
15. Participate in planning for and implementation of community activities/events and address operational issues.
16. Investigate and trouble-shoot patient complaints and respond in writing to the Risk Management Specialist.

SEP 16 2010

jdtemp*JOB

	EFFECTIVE:	ISSUED BY:	REVIEWED:
SWOPE HEALTH SERVICES	November 1, 2009	HUMAN RESOURCES	
	SUPERSEDES:	APPROVED BY:	
JOB DESCRIPTION		HUMAN RESOURCES	PAGE 1 OF 2

JOB TITLE: Service Line Administrator

SALARY RANGE:

DEPARTMENT: Clinical Services

EXEMPT

REPORTS TO: Vice President of Clinical Services

17. Ensure that all employees are knowledgeable of and compliant with The Joint Commission standards and health center policies and procedures.
18. Provide administrative coverage for late night clinics.
19. Complete performance appraisals.
20. Monitor managers time and leave.
21. Perform other duties as required.

QUALIFICATIONS

1. **Education** – A Bachelors degree in health or business administration or related Social Services field; Masters Degree preferred.
2. Minimum of four years of administrative experience and background at responsible management and administrative level in an outpatient health care setting
3. **Knowledge, Skills and Abilities:**
 - A. **Interpersonal:** Development and maintenance of effective relationship with medical and administrative staff, patients and the public. Ability to communicate effectively in writing and verbally. Skilled in preparation and presentation of reports to associates, leadership and community stakeholders. Ability to remain calm and poised in urgent situations. Ability to manage relationships at all levels in the organization
 - B. **Knowledge:** Organization policies, procedures, systems and objectives. Fiscal management and human resource management techniques. Health care administration, including governmental regulations and compliance requirements. Computer systems and applications.
 - C. **Critical Thinking:** Planning (strategic and short-term) and organizing. Skilled in exercising initiative, judgment, problem solving and decision-making. Creative and flexible in developing approaches and problem solving. Skilled in analysis, development of comprehensive reports and interpretation of complex data. Ability to set priorities and avoid crises management.

SEP 16 2010

jdtemp*JOB

JOB TITLE: Service Line Administrator

SALARY RANGE:

DEPARTMENT: Clinical Services

EXEMPT

REPORTS TO: Vice President of Clinical Services

REQUIREMENTS OF POSITION

Lifting	<input type="checkbox"/> 5-20 lbs.	<input type="checkbox"/> 20-40 lbs.	<input type="checkbox"/> 40-60 lbs.	<input type="checkbox"/> over 60 lbs.	
Pushing	<input type="checkbox"/> 5-20 lbs.	<input type="checkbox"/> 20-40 lbs.	<input type="checkbox"/> 40-60 lbs.	<input type="checkbox"/> over 60 lbs.	
Standing	<input type="checkbox"/> 0-20%	<input type="checkbox"/> 20-40%	<input type="checkbox"/> 40-60%	<input type="checkbox"/> 60-80%	<input type="checkbox"/> 80-100%
Walking	<input type="checkbox"/> 0-20%	<input type="checkbox"/> 20-40%	<input type="checkbox"/> 40-60%	<input type="checkbox"/> 60-80%	<input type="checkbox"/> 80-100%
Squatting	<input type="checkbox"/> 0-20%	<input type="checkbox"/> 20-40%	<input type="checkbox"/> 40-60%	<input type="checkbox"/> 60-80%	<input type="checkbox"/> 80-100%
Sitting	<input type="checkbox"/> 0-20%	<input type="checkbox"/> 20-40%	<input type="checkbox"/> 40-60%	<input type="checkbox"/> 60-80%	<input type="checkbox"/> 80-100%
Driving	<input type="checkbox"/> 0-20%	<input type="checkbox"/> 20-40%	<input type="checkbox"/> 40-60%	<input type="checkbox"/> 60-80%	<input type="checkbox"/> 80-100%
Bending	<input type="checkbox"/> 0-20%	<input type="checkbox"/> 20-40%	<input type="checkbox"/> 40-60%	<input type="checkbox"/> 60-80%	<input type="checkbox"/> 80-100%
Reaching	<input type="checkbox"/> 0-20%	<input type="checkbox"/> 20-40%	<input type="checkbox"/> 40-60%	<input type="checkbox"/> 60-80%	<input type="checkbox"/> 80-100%
Manual Dexterity	<input type="checkbox"/> Low	<input type="checkbox"/> Medium	<input type="checkbox"/> High		
Other:	N/A				

SEP 16 2010

jdtemp*JOB

Section D: 2011 Program Information

Complete a separate program information sheet for each program your agency is applying for funding.

Agency Name: Swope Health Services

Program Name: Health Care for the Homeless

Proposed Program

Detail functions to be performed by each program.

Health Care for the Homeless Program provides health screening, primary medical care, mental health, drug and alcohol support services and case management at Swope Health Services Central, and at six community sites in Jackson County where homeless persons congregate. These sites include shelters; drop in centers, transitional shelters and "street" sites, such as Restart Drop In Center and camp sites. The HCH team serves over 3,600 homeless individuals annually. The purpose of HCH is to provide access to health services and improve the health of homeless individuals to assist in their stabilization in an effort to improve access to employment and housing. Funding from Jackson County provides medication for clients who are homeless or at risk of homelessness. Medication is crucial to their care in the treatment of chronic health and mental health conditions. It is not an overstatement that for many homeless, resources are a matter of life and death. Providing support to treat primary medical care, mental health, drug and alcohol services and case management saves the taxpayers of Jackson County by preventing acute and chronic illness, reducing

clay, Platte,
Cass, MO

SEP 10 2010

Section D: 2011 Program Information

Complete a separate program information sheet for each program your agency is applying for funding.

Agency Name: Swope Health Services

Program Name: Health Care for the Homeless

Participants

Identify the number of participants by County that each program serves.

Jackson, MO	3,520
Clay, Platte, Cass, MO	85
Wyandotte, Johnson, KS	64
Other Missouri	5

Target Population

Describe target population and demographics to be served by each program.

The target population served by Swope Health Services' Health Care for the Homeless Program is diverse, 1% are children and teenagers and 99% adults. Females represent 31% and 69% are male. 55% are African American, 36% White, and 8% other races.

Would you provide these services to anyone at your door? **Answer Yes**
 Is anyone denied services? **Answer No**

What level of indigents (below poverty level) do you serve?

Please classify your program from the following types by percentage of your agency's overall services:

Senior Program	0 %
Indigent Program (Below Poverty Level)	100 %
Senior Indigent Program	0 %

What criteria do you have for the clients you serve?

Health Care for the Homeless applies the federal government's definition of homelessness. Living in an emergency shelter or transitional housing, such as domestic violence shelters, transitional programs, i.e., individuals transitioning from prison and jail Living on the street, under bridges, abandoned buildings, vehicle, motels, hotels and camp grounds. At risk of being homeless, i.e., eviction notice, Doubled up, which refers to a situation where individuals are unable to maintain their housing situation and are forced to stay with friends and/or extended family members.)

Section D: 2011 Program Information

Complete a separate program information sheet for each program your agency is applying for funding.

Agency Name: Swope Health Services

Program Name: Health Care for the Homeless

Service Delivery Area

Identify your specific geographic service delivery area for each program.

The service delivery area consists of consumers residing in Jackson County and receiving services at Swope Health Central or other Swope Health Services satellite facilities located in Jackson County.

Fund Separation

Indicate what measures your agency will take to ensure that funds received from Jackson County will be utilized for the benefit of Jackson County residents.

The Health Care for the Homeless Program has an existing system in place to ensure separate tracking and utilization of grant funds according to each grant's eligibility requirements. At the time of screening and registration for the program, all program participants are assigned a case code corresponding to their housing situation which assigns them to a payor source for medication. Additionally, each time a prescription is written it must be reviewed and approved by the medication assistance case worker who updates client information. This is required to ensure compliance with all grant requirements.

SEP 16 2010

Section D: 2011 Program Information

Complete a separate program information sheet for each program your agency is applying for funding.

Agency Name: Swope Health Services

Program Name: Health Care for the Homeless

Approach & Method

List the top three (3) objectives for each program.

1. Provide prescription assistance to homeless individuals who are homeless in Jackson County, targeting individuals and families who are homeless due to financial and/or other circumstances.

2. Health Care for the Homeless strives to improve the status of homeless individuals and families by reaching individuals who are living on the streets, homeless shelters and transitional housing centers to provide and promote preventive health services.

3. Provide integrated health care and social services and assist homeless individuals and families in accessing community and mainstream resources needed to obtain employment and housing.

Detail specific methods you will use to achieve these objectives.

The Health Care for the Homeless program provides medical, social services and prescription assistance services five days a week at Swope Health Central. The Health Care for the Homeless Team, comprised of a nurse practitioner, outreach worker and case manager provide services at shelter sites in Jackson County three days a week.

SEP 18 2010

Section D: 2011 Program Information

Complete a separate program information sheet for each program your agency is applying for funding.

Agency Name: Swope Health Services

Program Name: Health Care for the Homeless

Evaluation

How can the success of each program be evaluated?

Indicate performance measures or statistics you will use to demonstrate the success of each program.

Swope's Health Care for the Homeless Program utilizes databases to track and monitor the number of unduplicated clients served which shows clients in transitional housing and shelters as well as clients receiving services under this funding. A database tracks the number of visits for prescription assistance under each funding source. A prescription report is available through Swope Health Services pharmacy.

Notification

How will your organization make clients, the public and the media

aware of the generous taxpayer funding received from Jackson County? (Please attach any examples)

Swope Health Services promotes its programs and funding partners through its newsletters which is distributed twice a year to community residents and to its nearly 400 employees. The Healthcare for the Homeless staff provide community agencies and community leaders with information on available programs offered by HCH and Swope Health Services.

SEP 16 2011