

Request for Legislative Action

Resolution No.: 21219
Sponsor: Venessa Huskey
Date: April 3, 2023

Completed by County Counselor's Office			
Action Requested:	Resolution	Res.Ord No.:	21219
Sponsor(s):	Venessa Huskey	Legislature Meeting Date:	4/3/2023

Introduction
Action Items: ['Award']
Project/Title:
Awarding a contract to purchase ten new 2023 Dodge Durango Pursuit Vehicles for use by the Sheriff's Office from Landmark Dodge of Independence, MO, under the terms and conditions of State of Missouri Contract No. CC222374008, an existing competitively bid government contract.

Request Summary
<p>The Sheriff's Office is requesting the purchase of ten new 2023 Dodge Durango Pursuit Vehicles. The cost of each vehicle is \$39,628 for a total cost to the County of \$396,280 for ten vehicles.</p> <p>Landmark Dodge responded to the Motor Vehicle Price Quote Request Form (PQF) issued by the Sheriff's Office confirming a total price of \$396,280. Landmark Dodge was issued a Jackson County Missouri Certificate of Compliance having met the following requirements:</p> <ul style="list-style-type: none">- Is duly listed and assessed on the tax rolls of Jackson County, Missouri and is not delinquent in the payment of any taxes due to the County, or did not have on December 31st of the previous year any property subject to taxation by the County.- Attests and agrees to Chapter 6 of the Jackson County Code which prohibits discriminatory employment practices and promotes equal employment opportunities by contractors doing business with Jackson County. <p>Pursuant to Section 1030.4 of the Jackson County Code, the Sheriff's Office recommends the purchase of the 2023 Dodge Durangos for \$396,280 from Landmark Dodge of Independence, MO, under the terms and conditions of State of Missouri Contract No. CC222374008, an existing competitively bid government contract. Landmark Dodge is the only Jackson County Missouri vehicle dealership that is represented on the State of Missouri Statewide Motor Vehicles Qualified Vendor's List. As noted above, Landmark Dodge provided the Price Quote Request Form as required by the contract.</p>

Contact Information			
Department:	Sheriff	Submitted Date:	3/16/2023
Name:	Elizabeth A. Money	Email:	EMoney@jacksongov.org
Title:	Office Administrator	Phone:	816-541-8017

Request for Legislative Action

Budget Information			
Amount authorized by this legislation this fiscal year:			\$396,280
Amount previously authorized this fiscal year:			\$ 0
Total amount authorized after this legislative action:			\$396,280
Is it transferring fund?			No
Single Source Funding:			
Fund:	Department:	Line Item Account:	Amount:
004 (Special Road & Bridge Fund)	1012 (Sheriff - Fleet Replacement)	58120 (Automobiles)	\$396,280

Prior Legislation	
Prior Ordinances	
Ordinance:	Ordinance date:
Prior Resolution	
Resolution:	Resolution date:
20148	September 26, 2022
20956	May 23, 2022

Purchasing	
Does this RLA include the purchase or lease of supplies, materials, equipment or services?	Yes
Chapter 10 Justification:	Fixed Price Contract
Core 4 Tax Clearance Completed:	Not Applicable
Certificate of Foreign Corporation Received:	Not Applicable
Have all required attachments been included in this RLA?	Yes

Compliance	
Certificate of Compliance	
In Compliance	
Minority, Women and Veteran Owned Business Program	
Goals Not Applicable for following reason: Contract is with another government agency	
MBE:	.00%
WBE:	.00%
VBE:	.00%
Prevailing Wage	
Not Applicable	

Request for Legislative Action

Fiscal Information

- There is a balance otherwise unencumbered to the credit of the appropriation to which the expenditure is chargeable and there is a cash balance otherwise unencumbered.

History

Submitted by Sheriff requestor: Elizabeth A. Money on 3/16/2023. Comments:

Approved by Department Approver Michael L. Montgomery on 3/17/2023 6:33:05 AM. Comments:

Returned for more information by Purchasing Office Approver Barbara J. Casamento on 3/17/2023 8:35:53 AM. Comments: This contract calls for a PQF to be filled out and the awarded dealer to quote. You have the quote and the contract; attach the PQF and explain this process in the summary.

Submitted by Requestor Elizabeth A. Money on 3/21/2023 3:54:08 PM. Comments: PQF added to summary; attached.

Approved by Department Approver Ronald A. Fletcher on 3/22/2023 10:55:31 AM. Comments:

Approved by Purchasing Office Approver Barbara J. Casamento on 3/22/2023 11:29:56 AM. Comments:

Approved by Compliance Office Approver Ikeela Alford on 3/22/2023 4:06:41 PM. Comments:

Approved by Budget Office Approver Mark Lang on 3/23/2023 2:56:04 PM. Comments:

Approved by Executive Office Approver Sylvya Stevenson on 3/24/2023 10:24:57 AM. Comments:

Approved by Counselor's Office Approver Katherine Henry on 3/30/2023 11:26:30 AM. Comments:

LANDMARK DODGE CHRYSLER JEEP
 1900 S NOLAND RD
 INDEPENDENCE, MO 640551316

Configuration Preview

Date Printed: 2022-09-15 4:15 PM
 Estimated Ship Date:

VIN:
 VON:

Quantity: 1
 Status: BA - Pending order
 FAN 1: 00JHG Next Step Living
 FAN 2:
 Client Code:
 Bid Number:
 PO Number:

Sold to:
 LANDMARK DODGE CHRYSLER JEEP (44378)
 1900 S NOLAND RD
 INDEPENDENCE, MO 640551316

Ship to:
 LANDMARK DODGE CHRYSLER JEEP (44378)
 1900 S NOLAND RD
 INDEPENDENCE, MO 640551316

Vehicle: 2023 DURANGO PURSUIT VEHICLE AWD (WDEE75)

	Sales Code	Description	MSRP(USD)	FWP(USD)
Model:	WDEE75	DURANGO PURSUIT VEHICLE AWD	41,415	41,228
Package:	2BZ	Customer Preferred Package 2BZ	0	0
	ERC	3.6L V6 24V VVT Engine Upg I w/ESS	0	0
	DFT	8-Spd Auto 850RE Trans (Make)	0	0
Paint/Seats/Trim:	PXJ	DB Black Clear Coat	0	0
	APA	Monotone Paint	0	0
	*C5	Cloth Bucket Seats w/ Shift Insert	0	0
	-X9	Black	0	0
Options:	LNF	Black Left LED Spot Lamp	610	549
	CKD	Floor Carpet	140	125
	ADL	Skid Plate Group	330	297
	5N6	Easy Order	0	0
	4FM	Fleet Option Editor	0	0
	4FT	Fleet Sales Order	0	0
	174	Zone 74-Denver	0	0
	4EA	Sold Vehicle	0	0
Non Equipment:	4WA	Misc Commercial Account	0	0
Discounts:	YG1	7.5 Additional Gallons of Gas	0	22
Destination Fees:			1,595	1,595
Total Price:			<u>44,090</u>	<u>43,816</u>

Order Type: Fleet
 Scheduling Priority: 1-Sold Order
 Salesperson:
 Customer Name:
 Customer Address:

PSP Month/Week:
 Build Priority: 99

Instructions: USA
 As on Missouri State Bid C C222374008
 \$39,628.00

Note: This is not an invoice. The prices and equipment shown on this priced order confirmation are tentative and subject to change or correction without prior notice. No claims against the content listed or prices quoted will be accepted. Refer to the vehicle invoice for final vehicle content and pricing. Orders are accepted only when the vehicle is shipped by the factory.

ATTACHMENT REVISED BY ADDENDUM 02**ATTACHMENT 5a.****State of Missouri****Motor Vehicle Price Quote Request Form (PQF)**

The PQF may be modified by state agencies as necessary to identify any unique or special requirements related to the vehicle required by the agency.

TO BE COMPLETED BY THE STATE AGENCY

State Agency Name: Jackson County Missouri Sheriff's Office

State Agency's Address: 4001 NE Lakewood Ct., Lee's Summit, MO 64064

Point of Contact at State Agency: Sgt. John Payne

State Agency Point of Contact's Phone Number: 816-541-8017 ext. 72264

State Agency Point of Contact's Email Address: jpayne@jacksongov.org

Return PQF to the Following Email Address: jpayne@jacksongov.org

PQF Issue Date: 3/20/2023

PQF Return No Later Than Date: 3/27/2023

STATE AGENCY'S VEHICLE REQUIREMENTS:

The state agency must provide a brief description of the vehicle required of the QVL contractor below:

Fleet or Off the Lot: Fleet

Brand: Dodge

Model: Durango Pursuit

Year: 2023

List of Requested Options/Features: as below

List of Required Options/Features: Black Left LED Spot Lamp, Floor Carpet, Skid Plate Group

Quantity: 10

Delivery Location (If applicable): N/A

QVL CONTRACTOR'S PROPOSED VEHICLE INFORMATION:

The QVL contractor must provide the following information regarding the vehicle proposed:

Fleet or Off the Lot: fleet

Brand: Dodge Police

Model: Durango

Vehicle Identification Number (VIN):

Year: 2023

List of Requested Options/Features Proposed: see list

List of Required Options/Features: _____

Quantity Proposed: _____

Vehicle Spec Sheet: The QVL contractor should attach a spec sheet to their response to the PQF that identifies all of the standard specifications of the vehicle proposed along with any options included on the vehicle.

PRICING FOR VEHICLE:

The QVL contractor shall provide a firm, fixed price for the proposed vehicle below:

Line Item	Firm, Fixed Price
Vehicle Price	\$ <u>385,480.00</u>
Price for Additional Options/Features in Addition to Vehicle Price	\$ <u>10,800.00</u>
Delivery Price to Location Identified Above	\$ _____
Total Price	\$ <u>396,280.00</u>

NOTE: COST EVALUATION: Objective Evaluation of 200 points

DELIVERY:

If vendor should identify delivery in days after receipt of order: 30 calendar days ARO.

QVL CONTRACTOR'S INFORMATION

QVL Contractor's Name: Landmark Dodge

QVL Contractor's Address: 1900 S Noland Rd Independence, Mo 64055

QVL Contractor's Point of Contact: Larry Wilson

QVL Contractor's Point of Contact's Phone Number: 816-651-6767

QVL Contractor's Point of Contact's Email Address: landmarkdodge1@yahoo.com

Signature of QVL Contractor's Point of Contact: 

STEP #3 SELECT - \$ OPTIONS (IF DESIRED)			
DESCRIPTION	\$FWP	\$MSRP	2_Z
18X8.0 PAINTED ALUMINUM WHEELS <i>Steel spare wheel with matching tire</i>	351	390	WP1
4 ADDITIONAL KEY FOBBS	103	115	XCS
BLACK LEFT LED SPOT LAMP <i>Option restricted to law enforcement agencies only</i>	549	610	LNF
BLACK RIGHT LED SPOT LAMP M/H LNF <i>Option restricted to law enforcement agencies only</i>	522	580	LNA
DEACTIVATE REAR DOORS/WINDOWS	77	85	CW6
DELETE LIFTGATE BADGE	N/C	N/C	MT8
DOOR/WINDOW ACTIVATION KIT M/H CW6	103	115	CW7
DRIVER SIDE BALLISTIC DOOR PANEL <i>Option restricted to law enforcement agencies only</i>	2,448	2,720	XDV
ENTIRE FLEET ALIKE KEY (FREQ 1) <i>8 key FOBs are standard</i>	145	160	GXF
ENTIRE FLEET ALIKE KEY (FREQ 2) <i>8 key FOBs are standard</i>	145	160	GXA
ENTIRE FLEET ALIKE KEY (FREQ 3) <i>8 key FOBs are standard</i>	145	160	GXE
ENTIRE FLEET ALIKE KEY (FREQ 4) <i>8 key FOBs are standard</i>	145	160	GXG
FLOOR CARPET	125	140	CKD
FRONT & REAR WIRE HARNESS <i>Includes Power Distribution Center (XWK); Late Availability</i>	1,440	1,600	XPW
FULL LENGTH FLOOR CONSOLE N/A W/CUG	297	330	CUF
PASSENGER SIDE BALLISTIC DOOR PANEL M/H XDV <i>Option restricted to law enforcement agencies only</i>	2,340	2,600	XDG
POLICE FLOOR CONSOLE	856	950	CUG
POWER LIFTGATE M/H GXQ <i>Key lock cylinder deleted from liftgate</i>	395	440	JRC
SECURITY ALARM	153	170	LSA
SKID PLATE GROUP	297	330	ADL
TECHNOLOGY GROUP	2,412	2,680	ADG
UCONNECT 5 NAV W 10.1" DISPLAY (USA)	986	1,095	UBN



**STATEWIDE MOTOR VEHICLES QVL
CC222374001 – CC222374009, CC230582001 – CC230582002, and
CC231422001-CC231422005**

Issuance Date: 7/6/22

Revised Date: 1/19/23

CONTRACT PERIOD/RENEWAL OPTIONS	
Current Contract Period:	July 6, 2022 through July 5, 2023
Original Contract Period:	July 6, 2022 through July 5, 2023
Available Renewal Period Options:	0
Potential Final Expiration Date:	July 5, 2023

ALL PURCHASES MADE UNDER THESE CONTRACTS MUST BE FOR PUBLIC (STATE AGENCY) USE ONLY. PURCHASES FOR PERSONAL USE BY PUBLIC EMPLOYEES OR OFFICIALS ARE PROHIBITED.

A state agency shall be defined as a division, section, bureau, office, program, board, regional/district office, etc., that exists within a department of Missouri State Government. For the purposes of this document, this shall also include the Judicial and Legislative branches of the State of Missouri.

BUYER CONTACT INFORMATION	
Name:	Jennie Rees
Email:	jennie.rees@oa.mo.gov
Phone Number:	(573) 751-6442



ORGANIZATION

Statewide Contract History

Contract Information

Instructions and Information

Contract Scope of Work

Appendix A – Satisfactory Survey

Attachment 1 – Passenger Vehicles (separate document)

Attachment 2 – Light Duty Trucks and Work Vans (separate document)

Attachment 3 – Medium duty Trucks and Cargo Vans (separate document)

Attachment 4 – Patrol Vehicles (separate document)

Attachment 5a – Motor Vehicle Price Quote Request Form (separate document)

Attachment 5b – Motor Vehicle Price Quote Request Form Award Record (separate document)

Attachment 6 – Domestic Products Procurement Act (separate document)



STATEWIDE CONTRACT HISTORY

The following table summarizes actions related to this Notification of Statewide Contract:

ACTION ISSUE DATE	SUMMARY OF CHANGES												
1/19/23	<p>Added additional contractors as a result of bidding RFPC30034902301422. Contracts CC231422001-005 were awarded and have been added as additional qualified vendors. Agencies must include these vendors when requesting quotes for the specific categories awarded to these vendors.</p> <p>Also updated contract CC230582001 to contract number CC230582003 due to an assignment of contract from Scheppers International Truck Center to Rush Truck Center Jefferson City.</p>												
12/2/22	<p>Added additional contractors as a result of bidding RFPC30034902300582. Contracts CC230582001 and CC230582002 were awarded and have been added as additional qualified vendors. Agencies must include these vendors when requesting quotes for the specific categories awarded to these vendors.</p> <p>Also updated contract CC222374006 to contract number CC222374009 due to an assignment of contract from Lou Fusz Ford to Lou Fusz Motor Company.</p>												
11/22/22	<p><u>See below for an update to Ford's current Order Bank dates:</u></p> <p style="text-align: center;">Ford Vehicle Line Ordering Summary as of November 20, 2022</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 40%;">23MY Vehicle</th> <th style="width: 30%;">Order Bank Open Date</th> <th style="width: 30%;">Order Bank Close Date</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">Super Duty</td> <td style="text-align: center;">11/28/2022</td> <td style="text-align: center;">1/13/2023</td> </tr> </tbody> </table>	23MY Vehicle	Order Bank Open Date	Order Bank Close Date	Super Duty	11/28/2022	1/13/2023						
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10/5/22	Updated the list of categories under section 8. Purchase Order Requirements to include which SamII line item should be used for each category. The list is the same for all contractors.																																																																							
9/22/22	Due to the overwhelming response of the order banks opening, Ford has notified the Division that the order banks for the Maverick and the Escape will be closing 9/23/22 by close of business.																																																																							



9/20/22	<p>See below for an update to Ford's current Order Bank dates:</p> <p style="text-align: center;">Ford Order Bank Summary as of September 18, 2022</p> <table border="1" data-bbox="329 422 1448 1129"> <thead> <tr> <th>23MY Vehicle Line</th> <th>Order Bank Open Date</th> <th>Order Bank Close Date</th> </tr> </thead> <tbody> <tr><td>Bronco</td><td>08/29/22</td><td>TBD</td></tr> <tr><td>Bronco Sport</td><td>08/05/22</td><td>TBD</td></tr> <tr><td>Econoline (2024)</td><td>10/17/22</td><td>TBD</td></tr> <tr><td>Edge</td><td>08/16/22</td><td>TBD</td></tr> <tr><td>Escape</td><td>09/19/22</td><td>TBD</td></tr> <tr><td>Expedition</td><td>08/15/22</td><td>TBD</td></tr> <tr><td>Police Interceptor Utility</td><td>08/05/22</td><td>09/09/22</td></tr> <tr><td>Explorer – Base (K7B/K8B)</td><td>08/05/22</td><td>TBD</td></tr> <tr><td>F150</td><td>07/18/22</td><td>08/19/22</td></tr> <tr><td>F150 Police Responder</td><td>07/18/22</td><td>08/19/22</td></tr> <tr><td>F150 Lightning</td><td>08/09/22</td><td>08/26/22</td></tr> <tr><td>Mach E</td><td>08/25/22</td><td>TBD</td></tr> <tr><td>Maverick</td><td>09/15/22</td><td>TBD</td></tr> <tr><td>Medium Truck (2024)</td><td>10/17/22</td><td>TBD</td></tr> <tr><td>Mustang</td><td>9/21/22</td><td>TBD</td></tr> <tr><td>Ranger</td><td>08/05/22</td><td>08/26/22</td></tr> <tr><td>Super Duty</td><td>11/07/22</td><td>11/10/22</td></tr> <tr><td>Transit – Gas</td><td>05/31/22</td><td>08/26/22</td></tr> <tr><td>E-Transit</td><td>08/26/22</td><td>TBD</td></tr> <tr><td>Transit Connect</td><td>08/16/22</td><td>TBD</td></tr> </tbody> </table> <p>Changes from Previous Week are Highlighted</p>	23MY Vehicle Line	Order Bank Open Date	Order Bank Close Date	Bronco	08/29/22	TBD	Bronco Sport	08/05/22	TBD	Econoline (2024)	10/17/22	TBD	Edge	08/16/22	TBD	Escape	09/19/22	TBD	Expedition	08/15/22	TBD	Police Interceptor Utility	08/05/22	09/09/22	Explorer – Base (K7B/K8B)	08/05/22	TBD	F150	07/18/22	08/19/22	F150 Police Responder	07/18/22	08/19/22	F150 Lightning	08/09/22	08/26/22	Mach E	08/25/22	TBD	Maverick	09/15/22	TBD	Medium Truck (2024)	10/17/22	TBD	Mustang	9/21/22	TBD	Ranger	08/05/22	08/26/22	Super Duty	11/07/22	11/10/22	Transit – Gas	05/31/22	08/26/22	E-Transit	08/26/22	TBD	Transit Connect	08/16/22	TBD
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9/16/22	<p>Dodge Order Bank Update:</p> <ul style="list-style-type: none"> ➤ Heavy Duty Series for Ram opened today... 09.12.22; Ram 2500, 3500, 4500 & 5500 series ➤ Ram Light Duty Segment.. 1500 series, DT- Platform opened roughly 2 ½ weeks ago ➤ Jeep Gr. Cherokee... WL series open ➤ Jeep Gladiator... JT series open <p><u>Law Enforcement</u></p> <ul style="list-style-type: none"> ➤ Durango Pursuit... Anticipate will open later this week (Thurs/Friday... 15th/16th) ➤ Charger Pursuit... Early October ➤ Ram SSV.... Early October 																																																															



9/12/22	<p>See below for Ford’s current Order Bank dates:</p> <hr/> <p style="text-align: center;">Ford Order Bank Summary as of September 12, 2022</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">23MY Vehicle Line</th> <th style="text-align: center;">Order Bank Open Date</th> <th style="text-align: center;">Order Bank Close Date</th> </tr> </thead> <tbody> <tr><td>Bronco</td><td>08/29/22</td><td>TBD</td></tr> <tr><td>Bronco Sport</td><td>08/05/22</td><td>TBD</td></tr> <tr><td>Econoline (2024)</td><td>10/17/22</td><td>TBD</td></tr> <tr><td>Edge</td><td>08/16/22</td><td>TBD</td></tr> <tr><td>Escape</td><td>09/19/22</td><td>TBD</td></tr> <tr><td>Expedition</td><td>08/15/22</td><td>TBD</td></tr> <tr><td>Police Interceptor Utility</td><td>08/05/22</td><td>09/09/22</td></tr> <tr><td>Explorer – Base (K7B/K8B)</td><td>08/05/22</td><td>TBD</td></tr> <tr><td>F150</td><td>07/18/22</td><td>08/19/22</td></tr> <tr><td>F150 Police Responder</td><td>07/18/22</td><td>08/19/22</td></tr> <tr><td>F150 Lightning</td><td>08/09/22</td><td>08/26/22</td></tr> <tr><td>Mach E</td><td>08/25/22</td><td>TBD</td></tr> <tr><td>Maverick</td><td>09/15/22</td><td>TBD</td></tr> <tr><td>Medium Truck (2024)</td><td>10/17/22</td><td>TBD</td></tr> <tr><td>Mustang</td><td>9/21/22</td><td>TBD</td></tr> <tr><td>Ranger</td><td>08/05/22</td><td>08/26/22</td></tr> <tr><td>Super Duty</td><td>10/20/22</td><td>TBD</td></tr> <tr><td>Transit – Gas</td><td>05/31/22</td><td>08/26/22</td></tr> <tr><td>E-Transit</td><td>08/26/22</td><td>TBD</td></tr> <tr><td>Transit Connect</td><td>08/16/22</td><td>TBD</td></tr> </tbody> </table>	23MY Vehicle Line	Order Bank Open Date	Order Bank Close Date	Bronco	08/29/22	TBD	Bronco Sport	08/05/22	TBD	Econoline (2024)	10/17/22	TBD	Edge	08/16/22	TBD	Escape	09/19/22	TBD	Expedition	08/15/22	TBD	Police Interceptor Utility	08/05/22	09/09/22	Explorer – Base (K7B/K8B)	08/05/22	TBD	F150	07/18/22	08/19/22	F150 Police Responder	07/18/22	08/19/22	F150 Lightning	08/09/22	08/26/22	Mach E	08/25/22	TBD	Maverick	09/15/22	TBD	Medium Truck (2024)	10/17/22	TBD	Mustang	9/21/22	TBD	Ranger	08/05/22	08/26/22	Super Duty	10/20/22	TBD	Transit – Gas	05/31/22	08/26/22	E-Transit	08/26/22	TBD	Transit Connect	08/16/22	TBD
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8/11/22	<p>Added a note under the “Contract Information” section for agencies that indicates all email requests for pricing on Dodge, Jeep, Ram and/or Chrysler vehicles should have Jose Lerma copied on the requests. Jose Lerma represents the manufacturer (Stellantis rep) and will assist the dealers with getting the right price concessions when requesting pricing for Dodge, Jeep, Ram, and/or Chrysler vehicles.</p>																																																															
7/19/22	<p>Included Attachments 1-6 as separate documents. The Signature Line for the State Fleet Manager approval was removed from Attachment 5b. The Fleet Manager’s approval process for vehicles is consistent with the process that has been in place for previous contracts. Added commodity code information to section 8 – Purchase Order Requirements.</p>																																																															
7/11/22	<p>Added information regarding included categories. Also added email distribution lists per category that agencies can copy into their email when sending out the Price Quote Form to vendors.</p>																																																															
7/6/22	<p>Initial issuance of new contracts.</p>																																																															



CONTRACT INFORMATION

CC222374001			
MissouriBUYS SYSTEM ID: MB00181437			
Contractor Name: Canoo Technologies Inc.			
Contractor Address: 15520 HWY 114 Suite 2C Justin, TX 76247			
Contact Information:	Name: Tom Bourne Phone Number: 310-749-9470 Fax Number: N/A Email Address: tom.bourne@canoo.com		
MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION			
MBE: No	WBE: No	SDVE: No	Blind/Sheltered Workshop: No
COOPERATIVE PROCUREMENT			
Cooperative Procurement:		Yes	

CC222374002			
MissouriBUYS SYSTEM ID: MB00185030			
Contractor Name: Corwin Ford Lincoln Republic			
Contractor Address: 1740 US HWY 60 E Republic, MO 65738			
Contact Information:	Name: Steve Forrester Phone Number: 417-350-5083 Fax Number: N/A Email Address: sforrester@corwinauto.com		
MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION			
MBE: No	WBE: No	SDVE: No	Blind/Sheltered Workshop: No
COOPERATIVE PROCUREMENT			



Cooperative Procurement:		Yes	
CC222374003			
MissouriBUYS SYSTEM ID: MB00128217			
Contractor Name: Corwin Motors of Springfield LLC			
Contractor Address: 3306 E. Kearney Street Springfield, MO 65803			
Contact Information:		Name: Steve Forrester Phone Number: 417-350-5083 Fax Number: N/A Email Address: sforrester@corwinauto.com	
MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION			
MBE: No	WBE: No	SDVE: No	Blind/Sheltered Workshop: No
COOPERATIVE PROCUREMENT			
Cooperative Procurement:		Yes	

CC222374004			
MissouriBUYS SYSTEM ID: MB00089555			
Contractor Name: Don Brown Chevrolet Inc.			
Contractor Address: 2244 South Kingshighway St Louis, MO 63110			
Contact Information:		Name: Dave Helterbrand Phone Number: 314-772-1400 Fax Number: N/A Email Address: dave@donbrownchevrolet.com	
MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION			
MBE: No	WBE: No	SDVE: No	Blind/Sheltered Workshop: No
COOPERATIVE PROCUREMENT			
Cooperative Procurement:		Yes	



CC222374005			
MissouriBUYS SYSTEM ID: MB00095149			
Contractor Name: Joe Machens Ford Lincoln			
Contractor Address: 1911 W. Worley P.O. Box 1078 Columbia, MO 65203			
Contact Information:		Name: Kelly Sells Phone Number: 573-777-1089 Fax Number: N/A Email Address: ksells@machens.com	
MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION			
MBE: No	WBE: No	SDVE: No	Blind/Sheltered Workshop: No
COOPERATIVE PROCUREMENT			
Cooperative Procurement:		Yes	

CC222374009 (Formerly CC222374006)			
MissouriBUYS SYSTEM ID: MB00128838			
Contractor Name: Lou Fusz Motor Company			
Contractor Address: 10950 Page Ave St. Louis, MO 63132			
Contact Information:		Name: John Dolan Phone Number: 636-390-9200 Fax Number: 636-519-8005 Email Address: john.g.dolan@fusz.com	
MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION			
MBE: No	WBE: No	SDVE: No	Blind/Sheltered Workshop: No
COOPERATIVE PROCUREMENT			
Cooperative Procurement:		Yes	



CC222374007			
MissouriBUYS SYSTEM ID: MB00169042			
Contractor Name: Reed Motors STJ LLC			
Contractor Address: 3100 S. US Highway 169 Saint Joseph, MO 64503			
Contact Information:		Name: Roger Auxier Phone Number: 816-233-9149 ext. 1429 Fax Number: 816-901-4158 Email Address: roger.auxier@reedauto.com	
MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION			
MBE: No	WBE: No	SDVE: No	Blind/Sheltered Workshop: No
COOPERATIVE PROCUREMENT			
Cooperative Procurement:		Yes	

CC222374008			
MissouriBUYS SYSTEM ID: MB00089820			
Contractor Name: Landmark Dodge			
Contractor Address: 1900 S. Noland Rd. Independence, MO 64055			
Contact Information:		Name: Larry Wilson Phone Number: 816-651-6767 Fax Number: 816-833-0008 Email Address: landmarkdodge1@yahoo.com	
MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION			
MBE: No	WBE: No	SDVE: No	Blind/Sheltered Workshop: No
COOPERATIVE PROCUREMENT			
Cooperative Procurement:		Yes	



NOTE: On all requests for Dodge, Jeep, Ram and/or Chrysler vehicles, please copy Jose Lerma: Jose.Lerma@Stellantis.com.



CC230582003 (Formerly CC230582001)			
MissouriBUYS SYSTEM ID: MB00091667			
Contractor Name: Rush Truck Center Jefferson City			
Contractor Address: 1722 Southridge Dr P.O. Box 104223 Jefferson City, MO 65110			
Contact Information:		Name: Scott Kliethermes Phone Number: 573-636-2133 x. 1170 Fax Number: 573-636-5024 Email Address: kliethermess@rushenterprises.com	
MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION			
MBE: No	WBE: No	SDVE: No	Blind/Sheltered Workshop: No
COOPERATIVE PROCUREMENT			
Cooperative Procurement:		Yes	

CC230582002			
MissouriBUYS SYSTEM ID: MB00189340			
Contractor Name: Czar Companies LLC			
Contractor Address: 2102 Thornton St Camron, TX 76520			
Contact Information:		Name: Adrienne Gattis Phone Number: 979-567-1500 Fax Number: N/A Email Address: agattis@caldwellcountry.com	
MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION			
MBE: No	WBE: No	SDVE: No	Blind/Sheltered Workshop: No
COOPERATIVE PROCUREMENT			
Cooperative Procurement:		Yes	



CC231422001			
MissouriBUYS SYSTEM ID: MB00130340			
Contractor Name: Behlmann Chrysler Dodge Jeep Ram			
Contractor Address: 175 Turnbull Trail Troy, MO 63379			
Contact Information:		Name: Mike Benz Phone Number: 636-775-2900 Fax Number: 636-775-2998 Email Address: mikeb@behlmann.com	
MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION			
MBE: No	WBE: No	SDVE: No	Blind/Sheltered Workshop: No
COOPERATIVE PROCUREMENT			
Cooperative Procurement:		Yes	

CC231422002			
MissouriBUYS SYSTEM ID: MB00089574			
Contractor Name: Broadway Ford Truck Sales Inc.			
Contractor Address: 1501 S. 7 th Street St. Louis, MO 63104			
Contact Information:		Name: Jeff Houston Phone Number: 314-241-9140 Fax Number: N/A Email Address: jhouston@broadwaytruck.com	
MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION			
MBE: No	WBE: No	SDVE: No	Blind/Sheltered Workshop: No
COOPERATIVE PROCUREMENT			
Cooperative Procurement:		Yes	



CC231422003			
MissouriBUYS SYSTEM ID: MB00190833			
Contractor Name: Jim Butler Centralia LLC			
Contractor Address: 700 W. Hwy 22 Centralia, MO 65240			
Contact Information:		Name: Beth Kovarik Phone Number: 573-682-2146 Fax Number: 573-682-5371 Email Address: beth@jimbutlerchevrolet.com	
MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION			
MBE: No	WBE: No	SDVE: No	Blind/Sheltered Workshop: No
COOPERATIVE PROCUREMENT			
Cooperative Procurement:		Yes	

CC231422004			
MissouriBUYS SYSTEM ID: MB00089699			
Contractor Name: Putnam Chevrolet Inc.			
Contractor Address: PO Box 168 31304 Highway 87 South California, MO 65018			
Contact Information:		Name: Bill Campbell Phone Number: 573-796-2131 Fax Number: N/A Email Address: Bill@putnamchevrolet.com	
MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION			
MBE: No	WBE: No	SDVE: No	Blind/Sheltered Workshop: No
COOPERATIVE PROCUREMENT			
Cooperative Procurement:		Yes	



CC231422005			
MissouriBUYS SYSTEM ID: MB00111004			
Contractor Name: Shawnee F LLC			
Contractor Address: 11501 Shawnee Mission Parkway Shawnee, KS 66203			
Contact Information:		Name: Jay Cooper Phone Number: 913-248-2287 Fax Number: 913-268-7125 Email Address: jay.cooper@shawneemissionford.com	
MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION			
MBE: No	WBE: No	SDVE: No	Blind/Sheltered Workshop: No
COOPERATIVE PROCUREMENT			
Cooperative Procurement:		Yes	



INSTRUCTIONS AND INFORMATION



1. **MANDATORY USE:** The contractor shall provide services on an as needed, if needed basis. The State of Missouri does not guarantee any usage of the contract whatsoever. However, any state agency needing the services shall be required to use the contract unless an exemption is granted by the Division of Purchasing. In addition, the contractor shall agree and understand that the contract shall not be construed as an exclusive arrangement and if it is in the best interest of the State of Missouri and approved by the Division of Purchasing, a state agency may obtain alternate services elsewhere.

2. **DEFINITIONS:**
 - a. **Evaluation Form** – Attachment 5 b., used to record the evaluation of the price quotes received from the awarded contractors.
 - b. **Fleet Purchases Only** – The QVL contractor must provide the specific motor vehicle requested in the PQF, including all specified additional options identified in the PQF, unless the QVL contractor provides documentation from the manufacturer indicating the additional option is not available at the time of the PQF request. A new fleet motor vehicle available off the QVL contractor's lot shall mean a vehicle which has never been owned except by a manufacturer, distributor or dealer and has never been registered, and of the current model year of the vehicle.
 - c. **Fleet Vehicles** – Manufacturer designated fleet vehicles defined as the vehicles purchased through the manufacturers' fleet program.
 - d. **OA Fleet Management** – Office of Administration – Fleet Management, the pre-approval authority for all state agencies (except where special delegation exists). Any anticipated vehicle purchases must be pre-approved by OA Fleet Management prior to attempting to make a purchase.
 - e. **Off the Lot Purchases Only** – If a QVL contractor has a vehicle located on a lot that meets the requirements of the specific motor vehicle requested in the PQF, but the vehicle may also include additional options not requested by the agency. In which case the vendor should provide a PQF response that specifies



the additional options already installed on the vehicle that the state agency did not request. A new motor vehicle available off the QVL contractor’s lot shall mean a vehicle which has never been owned except by a manufacturer, distributor or dealer and has never been registered, regardless of the model year of the vehicle.

- f. **Price Quote Form (PQF)** – Attachment 5 a., Price Quote Form, utilized for requesting price quotes from the awarded contractors.
 - g. **Qualified Vendor’s List (QVL)** – Qualified Vendor’s List (contractors CC222374001-CC222374008, CC230582001-CC230582002, and CC231422001-005), an established supply channel for acquiring new motor vehicles and manufacturer designated fleet vehicles for various state agencies located throughout the state of Missouri.
 - h. **State Agency** – defined as a division, section, bureau, office, program, board, regional/district office, etc., that exists within a department of Missouri State Government. For the purposes of this document, this shall also include the public Universities and the Judicial and Legislative branches of the State of Missouri.
3. **Vehicle Categories Included Within this Contract:**

Motor Vehicle Categories
Passenger Vehicles (25101503)
Light Duty Trucks (25101507)
Medium Duty Trucks (25181602)
Work Vans (25101505)
Cargo Vans (25101505)
Patrol Vehicles (25101702)

4. **Awarded Categories by Contractor:**

Contract Number	Off the Lot Vehicles	Fleet Motor Vehicles
CC222374001 – Canoo Technologies	N/A	Passenger Vehicles Work Vans
CC222374002 – Corwin Ford Lincoln Republic	All Categories	All Categories
CC222374003 – Corwin Motors of Springfield	All Categories	All Categories
CC222374004 – Don Brown Chevrolet	All Categories	All Categories
CC222374005 – Joe Machens Ford Lincoln	All Categories	All Categories



Contract Number	Off the Lot Vehicles	Fleet Motor Vehicles
CC222374007 – Reed Motors STJ, LLC	N/A	All Categories
CC222374008 – Landmark Dodge	N/A	Passenger Vehicles Light Duty Trucks Patrol Vehicles
CC222374009 – Lou Fusz Motor Company	All Categories	All Categories
CC230582002 – USA Automotive Partners LLC dba Czar Companies LLC	N/A	All Categories
CC230582003 – Rush Truck Center Jefferson City	Medium Duty Trucks	Medium Duty Trucks
CC231422001 – Behlmann CDJR	Patrol Vehicles	All Categories
CC231422002 – Broadway Ford Truck Sales Inc.	Medium Duty Trucks	Medium Duty Trucks
CC231422003 – Jim Butler Centralia LLC	All Categories	All Categories
CC231422004 – Putnam Chevrolet, Inc.	Passenger Vehicles Light Duty Trucks Medium Duty Trucks Work Vans Cargo Vans	Passenger Vehicles Light Duty Trucks Medium Duty Trucks Work Vans Cargo Vans
CC231422005 – Shawnee F LLC	Light Duty Trucks Medium Duty Trucks Work Vans Cargo Vans Patrol Vehicles	N/A

5. **Email distribution lists by category to utilize when issuing your Price Quote Forms to the contractors:**

Motor Vehicle Categories	Email Distribution for Off the Lot	Email Distribution for Fleet
Passenger Vehicles	sforrester@corwinauto.com ; dave@donbrownchevrolet.com ; ksells@machens.com ; john.g.dolan@fusz.com ; beth@jimbutlerchevrolet.com ; Bill@putnamchevrolet.com	tsforrester@corwinauto.com ; dave@donbrownchevrolet.com ; ksells@machens.com ; john.g.dolan@fusz.com ; om.bourne@canoo.com ; roger.auxier@reedauto.com ; landmarkdodge1@yahoo.com ; agattis@caldwellcountry.com ; mikeb@behlmann.com ; beth@jimbutlerchevrolet.com ; Bill@putnamchevrolet.com



Light Duty Trucks	sforrester@corwinauto.com ; dave@donbrownchevrolet.com ; ksells@machens.com ; john.g.dolan@fusz.com ; beth@jimbutlerchevrolet.com ; Bill@putnamchevrolet.com ; jay.cooper@shawneemissionford.com	sforrester@corwinauto.com ; dave@donbrownchevrolet.com ; ksells@machens.com ; john.g.dolan@fusz.com ; roger.auxier@reedauto.com ; landmarkdodge1@yahoo.com ; agattis@caldwellcountry.com ; mikeb@behlmann.com ; beth@jimbutlerchevrolet.com ; Bill@putnamchevrolet.com
Medium Duty Trucks	sforrester@corwinauto.com ; dave@donbrownchevrolet.com ; ksells@machens.com ; john.g.dolan@fusz.com ; kliethermess@rushenterprises.com ; jhouston@broadwaytruck.com ; beth@jimbutlerchevrolet.com ; Bill@putnamchevrolet.com ; jay.cooper@shawneemissionford.com	sforrester@corwinauto.com ; dave@donbrownchevrolet.com ; ksells@machens.com ; john.g.dolan@fusz.com ; roger.auxier@reedauto.com ; kliethermess@rushenterprises.com ; agattis@caldwellcountry.com ; mikeb@behlmann.com ; jhouston@broadwaytruck.com ; beth@jimbutlerchevrolet.com ; Bill@putnamchevrolet.com
Work Vans	sforrester@corwinauto.com ; dave@donbrownchevrolet.com ; ksells@machens.com ; john.g.dolan@fusz.com ; beth@jimbutlerchevrolet.com ; Bill@putnamchevrolet.com ; jay.cooper@shawneemissionford.com	tsforrester@corwinauto.com ; dave@donbrownchevrolet.com ; ksells@machens.com ; john.g.dolan@fusz.com ; om.bourne@canoo.com ; roger.auxier@reedauto.com ; agattis@caldwellcountry.com ; mikeb@behlmann.com ; beth@jimbutlerchevrolet.com ; Bill@putnamchevrolet.com
Cargo Vans	sforrester@corwinauto.com ; dave@donbrownchevrolet.com ; ksells@machens.com ; john.g.dolan@fusz.com ; beth@jimbutlerchevrolet.com ; Bill@putnamchevrolet.com ; jay.cooper@shawneemissionford.com	sforrester@corwinauto.com ; dave@donbrownchevrolet.com ; ksells@machens.com ; john.g.dolan@fusz.com ; roger.auxier@reedauto.com ; agattis@caldwellcountry.com ; mikeb@behlmann.com ; beth@jimbutlerchevrolet.com ; Bill@putnamchevrolet.com



Patrol Vehicles	sforrester@corwinauto.com ; dave@donbrownchevrolet.com ; ksells@machens.com ; john.g.dolan@fusz.com ; mikeb@behlmann.com ; beth@jimbutlerchevrolet.com ; jay.cooper@shawneemissionford.com	sforrester@corwinauto.com ; dave@donbrownchevrolet.com ; ksells@machens.com ; john.g.dolan@fusz.com ; roger.auxier@reedauto.com ; landmarkdodge1@yahoo.com ; agattis@caldwellcountry.com ; mikeb@behlmann.com ; beth@jimbutlerchevrolet.com
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NOTE: Steve Forrester is the representative for both Corwin Ford Lincoln Republic and Corwin Motors of Springfield.

- PRICE QUOTE FORM (PQF) Requirements (see section 2.7 of the Scope of Work for additional details)** – The state agency will contact all QVL contractor(s) via email (which includes a pre-filled out attachment 5 a., PQF) who were awarded the requested motor vehicle category(ies) to obtain firm, fixed price quotes. All applicable fields to the agency should be filled out prior to sending the request to the contractors. In addition, the quote request will include the specifications required and the quantity of vehicles required. The state agency’s quote request will also indicate if the state agency desires or requires any additional options or features (upgrades) to be included with the motor vehicle in addition to the base model vehicle defined.

NOTE: 1) If additional options and features are already installed on the vehicle then the QVL contractor shall price the vehicle as one total dollar amount for the motor vehicle that includes the already installed options and features. 2) If the PQF requests or requires options and features that are not currently installed on the vehicle proposed by the QVL contractor, then the QVL contractor must price those items separately to ensure the vehicle proposed meets the requirements identified in the PQF.

Agencies are also required to provide a blank Attachment 6, Domestic Product Procurement Act (Buy American) Preference with the PQF form to all contractors at the time of issuing a PQF form. Contractors must fill out Attachment 6 and return it with their PQF response in order to be considered for the award of the purchase order.

- EVALUATION OF THE PQF (see section 2.8 of the Scope of Work for additional details)** – Since multiple contracts exist, the state agency shall evaluate and record the total cost provided in each contractor’s PQF response utilizing attachment 5 b., Evaluation Form, to determine the lowest-priced contractor. Agencies will need to process the steps outlined in section 2.8 of the Scope of Work. The state agency shall determine the lowest-priced contractor by determining each contractor’s total cost for the requested vehicle based



upon the specifications, anticipated options required, quantity(ies) and the prices quoted on the PQF form. In the event the lowest-priced contractor is unable to provide the required vehicle due to unavailability, the state agency shall contact the next lowest-priced contractor as determined by processing the steps in section 2.8 of the Scope of Work. If additional contracts exist, and the first two lowest-priced contractors were unable to provide the vehicles, the state agency shall continue to use the same criteria for selecting a contractor until the needs of the state agency are met. All pricing shall include all shipping, and freight charges **FOB Destination, Freight Prepaid and Allowed**. The State of Missouri shall not make additional payments or pay add-on charges for freight or shipping.

State agencies shall make every attempt to process an award of a PQF within forty-eight (48) hours of the PQF deadline date. Any delays in the forty-eight (48) hour timeframe must be communicated to the QVL contractors that submitted a response to a PQF. QVL contractors shall not face consequences for selling a vehicle off the lot to another customer in the event an award has not been made within the forty-eight (48) hour timeframe and failure of the agency to communicate a delay occurs.

The PQF shall be awarded to the lowest and best QVL contractor defined herein as the specification-compliant QVL contractor who scores the highest number of evaluation points considering:

- a. The specifications and contents included on the PQF form and Attachment 5(b), Evaluation Form
- b. Cost, including the Missouri Domestic Products Procurement Act preference,
- d. As applicable, when alternative fuel vehicles are bid, a life cycle cost evaluation must be performed based on the requirements stated in Chapter 414.415 RSMo. The evaluation of cost shall be completed as a life cycle cost analysis based on the quoted firm, fixed vehicle base price included in the response to the PQF using the following: (a) an average life span of 120,000 miles for the vehicle; (b) the combined city/highway fuel mileage rating for the vehicle; and (c) the fuel cost per gallon on the date the PQF responses are due as published in the most recent Missouri Energy Bulletin. The state agency will use the following formula to determine the life cycle cost:

$$LCC = UP + \frac{(LV \times GC)}{MPG}$$

LCC = Life Cycle Cost

UP = Unit Price of vehicle proposed

LV = Life of vehicle is 120,000 miles



GC = Gasoline cost per gallon for this PQF response will be the current average price for Mid-Missouri on the due date of the PQF

MPG = Miles per gallon, combined city/highway mileage as stated by the vendor for each model

NOTE: If there is an inconsistency between vendor responses for the combined city/highway mileage, the state agency shall contact the manufacturer representative for all models quoted for that line item to verify the information. If the combined city/highway mileage is not provided by the vendor for the model proposed, the state agency reserves the right to use the EPA combined city/highway mileage as state at www.fueleconomy.gov when determining the life cycle cost per model. If the combined city/highway mileage is not available at www.fueleconomy.gov, the state agency reserves the right to contact the manufacturer to receive the combined city/highway mileage.

The state agency will provide all responding QVL contractors of the results of the PQF awarded by providing a copy of the completed Attachment 5b. - Motor Vehicle Price Quote Request Form (PQF) Award Record.

8. **Purchase Order Requirements** – The state agency must also provide authorization to proceed through issuance of a purchase order or specific written authorization to ship.

Note to State Agencies: Prior to making a vehicle purchase, the state agency must complete a vehicle pre-approval form and submit to Adam Wankum, OA - Fleet Management. The pre-approval form can be found at the following website address: <https://oa.mo.gov/general-services/state-fleet-management/vehicle-preapproval-process-and-vehicle-credits>

Once the state agency receives approval from OA - Fleet Management, the agency shall issue its own PGQ (Quick Price Agreement) order in SAMII or a requisition within MissouriBUYS. **State agencies must use the following Line Item/Commodity (UNSPSC) code combinations when issuing their purchase orders (these line items and codes are the same for all contracts):**

Line item 1	25101503	Automobiles or Cars
Line item 2	25101505	Minivans or Vans
Line item 3	25101507	Light Trucks or Sport Utility Vehicles
Line item 4	25101702	Police Vehicles
Line item 5	25181602	Trucks Chassis



Cooperative Procurement Members Note: The Vehicle Pre-Approval Form does not apply to cooperative procurement members – only to State of Missouri agencies.

9. **Delivery** – Delivery for all vehicles shall be due as indicated by the state agency on the PQF form prior to issuing the PQF. The QVL contractor who was awarded the PQF shall only deliver upon receipt of an authorized purchase order. The QVL contractor must call the state agency 24 hours prior to making an appointment for delivery. Delivery must be made between the hours of 8:00 a.m. and 12:00 Noon or 1:00 p.m. and 4:00 p.m., Monday through Friday, Central Time. Deliveries shall not be made on state holidays.

Each delivered vehicle shall be clean, lubricated, serviced and ready for immediate service. This shall include installation of all required options and accessories and removal of all plastic and signage (e.g. window sticker) from the interior and exterior of the vehicle. The window sticker may be left in the “glove box” or included with other documentation.

Each vehicle delivered shall include a proper form to apply for Missouri title and license including the Manufacturer’s State of Origin and invoice, an owner’s manual, and warranty. The title and invoice for all alternative fuel vehicles must clearly indicate the vehicle is alternative fuel (flex fuel (FFV) or E-85).

The Manufacturer’s Standard Factory Warranty shall apply to all vehicles. The warranty shall not become effective until the vehicle is delivered to and accepted by the state agency.

Within forty-eight (48) hours of delivery, the state agency shall fully inspect the vehicle’s interior and exterior, including any options required on the vehicle. The state agency must notify the dealer within forty-eight (48) hours of any unacceptability relating to the delivered vehicle. If the state agency fails to notify the dealer of any unacceptability within the forth-eight (48) hour timeframe, the dealer reserves the right to deem the vehicle as acceptable. Agencies are advised to ensure the proper measures are taken as it relates to insuring vehicles beyond the forty-eight (48) hour acceptance timeframe.

10. **Potential Recall or Manufacturer Initiated Customer Service Action/Notification Requirement:** The contractor shall be responsible for accessing potential recall notices from the National Highway Traffic Safety Administration (NHTSA), as well as any manufacturer initiated customer service actions prior to delivering the vehicles to the state agency location. If a recall or customer service action is found for the vehicle being delivered to the state agency, the contractor should, to the best of their ability, complete the necessary action(s) prior to delivery. If the contractor is unable to address the required recall or customer service action(s) prior to delivery, the contractor must inform the state



- agency of the “open” recall or customer service action upon delivery. The contractor shall then assist the state agency in getting the recall or customer service action(s) completed as quickly as possible.
11. **SCOPE OF WORK** – Due to the large amount of information included in the contract’s Scope of Work, the information is not included in the Statewide Contract Notification. The information is available through the Awarded Bid & Contract Document Search at <https://oa.mo.gov/purchasing/bidding-contracts/awarded-bid-contract-document-search> or through MissouriBUYS at <https://missouribuys.mo.gov/>
 12. **CONTRACT MANAGEMENT:**
 - a. The state agency should monitor, measure, and manage the contractor’s performance of services and delivery of products according to the contractual requirements. Please refer to the Contract Management Guide: <https://oapurch.state.mo.us/procurementsources.shtm>
 - b. In the event your state agency encounters any issues or has any concerns or questions regarding the contract, please contact the Division of Purchasing in writing to the attention of the buyer shown on the front page of this document.
 - c. To assist the Division of Purchasing in monitoring the performance of the contractors and ensuring quality services are provided to state agencies, state agencies are strongly encouraged to submit documentation regarding the contract and contractor performance to the Division of Purchasing to the attention of the buyer listed on the front page of this document.
 13. **SATISFACTION SURVEY:** Customer service is a top priority. The Division of Purchasing desires to work with state agencies to identify solutions if there are any contract concerns. State agencies are encouraged to complete the Satisfaction Survey, Appendix A, regarding their experience with the contract. Please submit your completed survey to the Division of Purchasing to the attention of the buyer shown on the front page of this document.



Appendix A Satisfaction Survey



This satisfaction survey is provided for users to report good and/or poor contractor performance. Any contract user may complete the survey and return it to the buyer identified on page one of this notice.

Users are advised that serious contractor performance issues should be immediately reported to the buyer identified on page one of this notice.

GENERAL CONTRACT INFORMATION	
Contract Number and Contractor Name	Contract Number: Contractor Name:
Does the contract meet the needs of your state agency?	Yes: <input type="checkbox"/> No: <input type="checkbox"/> If no, please explain:
How could the contract be improved?	

Please complete the following form to document your agency's experience with the contractor.

PRODUCT RATING	EXPLANATION
Do the products meets the needs of your agency:	Yes: <input type="checkbox"/> No: <input type="checkbox"/> If no, please explain:



Do the products meet the contract specifications?	Yes: <input type="checkbox"/> No: <input type="checkbox"/> If no, please explain:
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CONTRACTOR PERFORMANCE	EXPLANATION
Did the contractor deliver products in accordance with the delivery timelines in the contract?	Yes: <input type="checkbox"/> No: <input type="checkbox"/> If no, please explain:
Describe the responsiveness of the contractor to inquiries.	Please explain:
Has your agency encountered any problems with the contractor? If so, how would you rate their ability to resolve the problem?	Yes: <input type="checkbox"/> No: <input type="checkbox"/> If no, please explain:
Were the contractor's employees courteous?	Yes: <input type="checkbox"/> No: <input type="checkbox"/> If no, please explain:
Did the contractor handle recall notices effectively?	Yes: <input type="checkbox"/> No: <input type="checkbox"/> If no, please explain:

SURVEY COMPLETED BY:
Name:
State Agency:
Email:
Date:

Please submit your completed survey to the Division of Purchasing to the attention of the buyer shown on the front page of this document.