



CHANGE REQUEST (CR)

MANATRON, INC.

(Hereafter "Aumentum Technologies" or "Aumentum Tech")

Customer Name: Jackson County, Missouri

Project Name: Jackson County MO2018.001SCH201

Change Request (CR) Number: 04

Date Submitted: June 12, 2025

Original Master Agreement Contract Number: MO2018.001SCH201

This change request is an addendum to Customer's existing Master Agreement with Aumentum Technologies. All the terms and conditions of that agreement will pertain. If there is a conflict between the terms in the Master Agreement and terms in this agreement the terms in this agreement will control.

Aumentum Tech Project Manager: Joshua Twitchell

Description of Change: TeamSupport Ticket #199946| ADO # 1170861

The County has requested that the Public Access site display each account's current associated vehicle details—including Vehicle Identification Numbers (VINs)—so that taxpayers can confirm their own records online. Taxpayers may self-serve verification of their motor-vehicle assets without contacting County offices.

SOLUTION SCOPE

1. Extend the Public Access data model to include motor-vehicle asset records.
2. Surface account-level MV current asset data (including VINs) on the Public Access front end.

Jackson County acknowledges and agrees that Aumentum Technologies is not responsible for any unauthorized access, scraping, or capture of personally identifiable information (PII) from public-facing websites by third parties, and the Customer assumes all liability for the security and configuration of publicly accessible data

Change Request Pricing (include any travel/other expense): \$65,780, discounted 100% for No Charge

Change Request Impact to Schedule / Estimated Delivery Dates: TBD

List any other Change Request Impacts (development, testing, training, customer responsibilities):



Aumentum Technologies Change Request Submission Approval (*obtain before submission to Customer*):

Judy Peikert

Judy Peikert, Aumentum Technologies VP Professional Services

6/11/2025
Date

Hani Bahabeel

Hani Bahabeel, Aumentum Technologies VP RD

6/11/2025
Date

Andrew Wright, Aumentum Technologies EVP

Date

Customer Approval:

☐ Approved as written ☐ Rejected -- If Rejected, please explain:

Customer Name, Title & Signature

Date

Andrew Wright, Aumentum Technologies EVP

Date

Pricing and estimated delivery dates are valid for 30 calendar days from Change Request Date Submitted. If this change request has not been approved in writing by the Customer within 30 calendar days, Aumentum Technologies reserves the right to re-estimate the scope, timeline and pricing.

Payment Terms: 100% of total fee will be due and payable upon Customer approval/signing of this change request. Travel related expenses will be invoiced at completion of travel.

All on site travel will be mutually agreed upon prior to making any travel arrangements, and the Customer will authorize all travel. The Customer will be expected to reimburse for all travel related expenses according to the agreed upon contract terms and state statutes concerning travel. Any requested travel that exceeds stated reimbursable amounts must be approved prior to booking and if no agreements can be made, Aumentum Technologies will cancel the planned travel. All Aumentum Technologies travel will require a 15-day advance booking, per corporate policy. Travel expenses include travel time at a minimum amount of 8 hours per round trip per Aumentum Technologies Staff (billed at \$85 an hour or then current rates). Any travel deemed necessary outside of the estimated contracted budget will require a billable change request.

Aumentum Technologies/Manatron invoices are due on receipt.



DELIVERABLE ACCEPTANCE STATEMENT (DAS)

Purpose:

The purpose of this acceptance form is for the Customer to sign off on the completion of the products and / or services detailed in this change request.

Acceptance Criteria:

- Current Motor Vehicle asset data is displayable on the Public Access site.

Product and / or services delivered on the following date: _____.

Date DAS Submitted: _____

The Customer response period for this DAS is five (5) business days. After that time, this deliverable will be considered accepted and ready for billing unless otherwise documented in a formal written response to Aumentum Technologies with detailed contractual reference for rejecting this DAS. Rejection of a DAS will result in immediate escalation and halt deliverables for further review.

Billing and Signatures:

We, the undersigned, agree that this work is complete. Under the terms and conditions of this change request, the Customer will be billed _____, as well as any applicable travel-related expenses upon signing this DAS.

Customer Approval:

☐ Approved as written ☐ Rejected -- If rejected, please explain:

Aumentum Technologies Name, Title & Signature

Date

Customer Name, Title & Signature

Date