

September 13, 2011

Mr. V. Edwin Stoll Director of Collections Jackson County, Missouri 415 E. 12th Street, Suite 100 Kansas City, MO 64106

Web ACH Transactions Confirmed

Dear Mr. Stoll:

UMB is pleased that the County has exercised its option to renew its banking services arrangement with the Bank through September 18, 2012, with the option to renew for two additional one year extensions, under the same terms and conditions of the County's RFP and UMB's most recent proposal to the County for ACH (e-check) and credit/debit card processing services for year round online tax payments for the County's Collection Department and lockbox services for the County's Collection Department (collectively, the "Services").

Accordingly, the following current pricing for the Services will remain in effect through September 18, 2012, and, if exercised by the County, for each such additional one year renewal period, and represents charges on a per Item or per transaction basis, as applicable.

\$0.40

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Web ACH Transactions Returned	\$2.50
Convenience Fee charge for credit/debit	
cards(charged by UMB directly to	
and collected by UMB directly from	
the cardholder)	2.4%
Detail Lockhey File Trenominging Monthly	
Retail Lockbox File Transmission Monthly	4405.00
(November, December and January)	\$125,00
Retail Lockbox CD Monthly (November,	
December, and January)	\$200.00
Retail Lockbox Multiple Items	\$0,28
Retail Lockbox Single Items Automated	\$0.21
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MARY JO SPINO COUNTY CLERK Mr. V. Edwin Stoll, Dir. of Collections Jackson County, Missouri September 13, 2011 Page 2

Retail Lockbox Single Items Manual		\$0.21
Retail Lockbox Single Hi-Speed		\$0.21
Retail Lockbox Single Low Speed	,	\$0.21
Retail Lockbox Go-Backs		\$0.26
Retail Lockbox Address Change		\$0.02

If you have any question concerning the foregoing, please communicate with me. We sincerely appreciate Jackson County's business and this opportunity to continue our great partnership with the County!

Very truly yours, UMB Bank, N.A.

Kimberly J. Sidden

Vice President

Treasury Management

JACKSON COUNTY, MO

Q: Froy Thomas

Director of Finance & Purchasing

APPROVED AS TO FORM:

ATTEST BY:

William G. Snyder, Senior Deputy. County Counselor

Mary Jo Spino, Clerk of the County Legislature

REVENUE CERTIFICATE

This award is made on a need basis and does not obligate Jackson County to pay any specific amount. The availability of funds for specific purchases is subject to annual appropriation.

Date Date

Director of Finance and Purchasing

Account No. 001-1403-56790-26000

049-1403-56790 - 39,500

V. EDWIN STOLL



DIRECTOR OF COLLECTIONS

415 East 12th Street, Suite 100 Kansas City, Missouri 64106 (816) 881-3187

Fax: (816) 881-3200 www.jacksongov.org

Memo

Date:

8/17/2011

To:

Barb Casamento, Purchasing Supervisor, Jay Haden, Chief Deputy County Counselor

From:

V. Edwin Stoll, Director of Collection

RE

Request for extension time to re-write bid specifications

The Collection department is requesting extension time to re-write the bid specifications for the Website Services (online bill payment) and Remittance Processing (Lockbox Services) until after the 2011 tax bill season. The extension is needed because there is insufficient time before the 2011 tax bill process begins for installation and testing time of a new process to ensure that all systems are properly integrated and functioning per specifications. This is a one-time extension request and future contract termination dates will take the implementation and testing times into consideration. The current vendor has agreed to extend their current contract price quotes for both services for this extension time. Since this is the same amount used to project the 2011 budget, no additional funding should be necessary. The online bill payment expenses for 2011 (\$26,000) are encumbered on open PO #1403-18490 (funded from 001-1403-56790-11). The lockbox services for fall 2011 are budgeted at \$36,000 and are to be funded from 049-1403-56790-11. Prior resolutions for these services are: #16020 9/18/06, #15195 10/12/04, 5-day review online payment 10/30/03, #14342 10/21/02, #13329 8/28/00. Please contact me if any further information is needed to complete the RLA.

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