



KATHERYN SHIELDS

JACKSON COUNTY EXECUTIVE

JACKSON COUNTY COURTHOUSE
415 EAST 12TH STREET
KANSAS CITY, MISSOURI 64106

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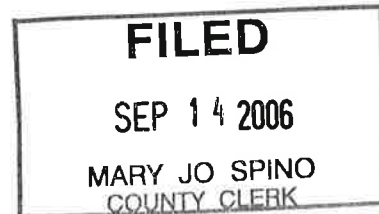
EXECUTIVE ORDER # 06-19

**TO: MEMBERS OF THE LEGISLATURE
CLERK OF THE LEGISLATURE**

**FROM: KATHERYN J. SHIELDS
JACKSON COUNTY EXECUTIVE**

DATE: SEPTEMBER 14, 2006

**RE: APPOINTMENTS TO THE COMMUNITY MENTAL HEALTH FUND
BOARD**



I hereby make the following appointments to the Community Mental Health Fund Board of Trustees:

1. **Andrea Bough**, to fill the vacancy created by the resignation of William Brunjes, such term to expire September 30, 2009.
2. **Ronald Eiman** to replace Erma Coleman, such term to expire September 30, 2007.
3. **Victor Hammond**, to replace Maureen Hardy, such term to expire September 30, 2009.
4. **Mercedes Mora**, to fill the vacancy created by the resignation of Fran Ryan, such term to expire September 30, 2009.

Copies of their resumes are attached.



Katheryn J. Shields, County Executive

Date: 9/14/06



ANDREA G. BOUGH

1025 Arno Road, Kansas City, Missouri 64113
Phone: (816) 523-0876 (h) • (816) 421-2500 (w) • (816) 896 - 0207 (c)
Fax: (816) 472-2500 • E-Mail: agbough@lrf-kc.com

EXPERIENCE

Lewis, Rice & Fingersh, L.C.

1010 Walnut, Suite 500
Kansas City, Missouri 64106

Of Counsel

2003 - Pres.; 2001 - 2002

- Practice Areas: Economic Development Incentives; Urban Redevelopment; Zoning and City Approvals

Missouri Court of Appeals for the Western District of Missouri

1300 Oak
Kansas City, Missouri 64106

Law Clerk to The Honorable Harold Lowenstein and The Honorable Patricia Breckenridge

2003; 2000- 2001

- Performed legal research and drafted judicial opinions

Litigation Resource Group, P.C.

1025 Arno Road
Kansas City, Missouri 64113

President

2002 -- 2003

- Provided litigation support to small law firms

EDUCATION

University of Missouri-Kansas City School of Law

Kansas City, Missouri
Juris Doctorate, with distinction

2000

- Law Review, Administrative Editor 1999-2000
- Law Review, Staff Member 1998-1999

- Urban Lawyer, Staff Member 1998

Missouri State University (formerly Southwest Missouri State University)

Springfield, Missouri

Bachelor of Science, Political Science, cum laude

1993

- Phi Eta Sigma National Honor Society

PROFESSIONAL ACTIVITIES

Member, The Missouri Bar

Member, Kansas Bar Association

Member, Kansas City Metropolitan Bar Association

Vice-President, Jackson County Law Library Board of Trustees (2005 – pres.)

Board Member, Association for Women Lawyers of Greater Kansas City (2002 – 2003; 2003 President's Award)

CIVIC AND CHARITABLE ACTIVITIES

Member, Committee for County Progress (2005 – pres.)

Endowment Trustee, County Club Christian Church (2004 – pres.)

Elder, Country Club Christian Church (2005 – pres.)

Jackson County Democratic Committeewoman, 8th Ward (2004 – 2006)

Board Member, Greater Kansas City Women's Political Caucus (2005 – 2006)

PUBLICATIONS

Searches and Seizures in Schools: Should Reasonable Suspicion or Probably Cause Apply to School Resource/Liaison Officers? UMKC Law Review 67:3 (1999)

Conflicts of Laws and Class Actions: How Variations in State Law Affect the Predominance Requirement of Rule 23(b)(3). UMKC Law Review 68:1 (1999) (with Stephen R. Bough)

Supplemental Jurisdiction and its Affect on Diversity Requirements in Class Actions: The Death and Rebirth of State Law Class Actions. J. Kan. Trial Lawyers Assn. (March 2000) (with Stephen R. Bough)

Punitive Damages in Title VII Employment Discrimination Cases: Redefining the Standard. UMKC Law Review 69:2 (2000)

Ronald Eiman
4320 S. Atherton Ct.
Independence, MO 64065
816-373-0913

MARITAL STATUS Married to Rebecca A. (Vollenweider) Eiman

**WORK
EXPERIENCE**

Trans World Airlines – Accounting Analyst (Retired)

Army (Retired)

EDUCATION

Central Missouri State University
Warrensburg, MO
Bachelor of Science in Business Administration
Degree: Accounting

William Chrisman High School
Independence, MO

**ORGANIZATIONS/
INTERESTS**

Independence Chamber of Commerce
Blue Springs Chamber of Commerce
IBS Industries, Inc. - Board President
Jackson County Board of Services (Initial Board
Member)
Independence Jaycees (Former President and
Served on Regional and State)

VICTOR B. HAMMONDS

118 NE Woodglen Lane
Lee's Summit, Missouri 64064
(816) 373-3344 or (816) 616-2391

SUMMARY OF SKILLS

Executive Leadership & Management

- Financial Executive with 18 years of diverse business, financial, sales, and training experience
- Six Sigma Certification
- Team Leading, Development, and Building with direct supervision of up to 50 associates
- Human Resource Functions: Recruitment, Retention, and Employee Recognition Programs
- Operational Management in the retail, finance, credit card, and banking environments

Financial & Sales

- New Business Development in an Emerging Real Estate Market
- Successful Credit Card Penetration in a 4 State Region
- Development of Community Partnerships & Collaborations
- Promotion of Banking Lending Services and Products in the Real Estate community

Training Curriculum & Development in the following:

- New product and Promotional Sales
- Coaching & Leadership
- Cultural Change & Change Management
- Customer Service & Sales Methodologies
- Diversity Awareness
- Organizational Development
- Quality Improvement & Controls

Marketing

- Bank Mortgage Related Products
- Bank Lending Services and Products
- Product Merchandising
- Credit Card Merchandising

EXPERIENCE

UMB Bank

Kansas City, Mo

2006- current

Vice President

- Business Development

- Develop and expand relationships for long term business partnering with customer
- Identify, evaluate and develop strategies to increase revenue and enhance customer loyalty
- Generate new relationships targeting mid market organizations
- Nurture business relationships resulting in increased loan approvals
- Promote and cross sell the six major lines of business: Commercial Banking and Lending, Corporate Services, Banking Services, Consumer Services, Asset Management and Investment Services Group
- Responsible for managing relationship with customer understanding their business needs, how their business is growing and changing, and functioning as an advisor providing resources and potential solutions
- Responsible for facilitating the introduction of banking services and UMB banking business experts to present options for their needs today and in the future

Capitol Federal Savings

Overland Park, Kansas

1997- current

Vice President

- Sales & Training / Marketing / Mortgage Lending

- Directly responsible for developing new service and sales culture.
- Responsible for sales development and training of 35 branch locations.
- Development of sales goals and objectives .
- Development of sales & training needs assessment.

- Responsible for development of sales and marketing promotions, and advertisements.
- Developed and implemented customer service standards.
- Increase employee customer service awareness and standards by 50%.
- Increased sales goals by 10% annually & Retail branch sales by 30%.
- Development of sales training methodology utilizing SERVICE PLUS training curriculum.
- Developed profitable mortgage originations and sales in a new market resulting in increased market penetration in less than 12 months.
- Increased mortgage loans in a new market by \$20 million in less than 12 months.
- Development and implementation of strategic business plan for the mortgage consumer.
- Development and analysis of Community Consumer needs assessment.
- Establishment of strong community partnerships with community consumers, land developers, builders, Realtors, and community leaders.
- Responsible for the daily operation of an Independent Mortgage Lending Office.

GE Capital

Overland Park, Kansas

1993-1997

Process Improvement Manager

- Directly responsible for all process improvement projects for Clients.
- Utilized process mapping and Project Management skills to re-engineer client retail credit card approval process.
- Decreased credit card approval process in retail locations by 60 seconds.

Credit Merchandiser Manager

- Direct liaison for credit sales between credit center and retail stores.
- Resolution of credit compliance issues.
- Created and implemented 360 degree feedback tool for merchandising department.
- Implemented a fraud prevention training program for 17 retail stores.
- Decrease fraudulent activity by 20% over 12 month period.
- Increased new credit card business by \$480,000.00 of new consumer charge privileges.
- Improved credit sales by 66% within 3 months that resulted in 2.5 million in consumer charging privileges through relationship, marketing, and training efforts.

Portfolio Control Team Manager

- Supervised 20-40 collection team associates in an automated dialer and manual collection environment.
- Maximized collection effectiveness by 10% and reduced delinquency rate by 5%.
- Achieved a collection effectiveness rate of 32.47 % based on a goal of 31.43% resulting in reduced year end losses.
- Developed and implemented employee recognition programs.
- Developed and implemented budget control measures resulting in 60% savings.

FORD MOTOR CREDIT COMPANY

1988 – 1993

Program Manager

Repossession Manager

Credit / Collections Customer Service Representative

- Supervised 35 customer service representatives for in-bound call center regarding automotive financing.
- Supervised repossession department personnel. Provided vehicle recovery services for lease and consumer accounts.
- Performed various functions with increasing responsibility related to financial services for automobile dealers and consumers.
- Streamlined vehicle recovery operations and expenses by reevaluating services providers,

Mercedes Mora, CSACII
300 South Brighton
Kansas City, Missouri 64126
816-241-9804
mmora@guadalupecenters.org

Professional Experience

1994 - Present: Substance Abuse Program Coordinator, Dia Por Dia Outpatient Substance Abuse Treatment Program. Guadalupe Centers, Inc., 2600 Belleview, Kansas City, Missouri. Responsible for all counseling, supervision and certification functions of a bilingual treatment program serving adults and adolescents.

1990-1994: HIV/AIDS Educator, Salud Center. Guadalupe Center, Inc., 2641 Belleview, Kansas City, Missouri.

1990-1993: Accounting Clerk. Sol De Zamora newspaper. Zamora, Michoacan, Mexico

Education

1997: Certified Alcohol and Substance Abuse Counselor II (CSAC II)
University of Missouri-Kansas City, Mid America Addiction Technology Transfer Center (MATTC). Substance Abuse Treatment Certification 1997:

1989: Professional Accounting Certification
Centro Education de Capacidades Acontabilidad Profesionales y Servicios (CECAPS)

Missouri Certifications

Certified Spanish/English Legal Interpreter
Certified Spanish/English Medical Interpreter

Professional Affiliations

State of Missouri Minority Health Advisory Committee, Board Member
Hispanic AIDS Coalition of Greater Kansas City, Secretary
National Council of La Raza, Affiliate Member
Promotora de Salud (Women's Health Promoter)
Kansas City Terminal / GCI Federal Credit Union, Secretary
Binational Health Week, Committee member
Ryan White Consortium, Member
Community Health Improvement Plan, Mental Health and Addictions Subcommittee

deriving at a net savings of \$50,000 annually.

- Sales coordination of vehicles through national automobile auctions.

EDUCATION

Masters of Business Administration

Webster University

2002

Bachelors of Science, Business Administration

Lincoln University

1988

BOARD APPOINTMENTS & COMMITTEES

Kansas City Regional Association of Realtors

American Society for Trainers and Developers

Bank Marketing Association

Urban Financial Coalition

Lee's Summit Chamber of Commerce