

# Nick Pevato

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1-816-907-3563

## EXPERIENCE

### **Social Services Specialist – Missouri Department of Health and Senior Services, Kansas City, Missouri**

AUGUST 2024 - Present

Conduct in-home assessments for elderly, disabled, and low income Missourians and evaluate citizens' eligibility to receive home and community-based services.

Full-time, 40 hours per week. Minimum 35 face-to-face assessments per month.

### **International Student Advisor – University of Arkansas, Fayetteville, Arkansas**

DECEMBER 2022 - AUGUST 2024

Advise international students on a multitude of immigration-related areas, such as obtaining work authorizations, visa appointments, United States Citizenship and Immigration applications, etc.

Full-time, 40 hours per week.

### **Education Programming Coordinator – Sault Ste. Marie Museum, Sault Ste. Marie, Ontario, Canada**

SEASONAL/SUMMER 2020-2022; FULL-TIME SEPTEMBER 2022 - NOVEMBER 2022

Created educational programming for the city museum, with an emphasis on student-centered learning initiatives.

Full-time, 40 hours per week.

### **Secondary School Teaching Assistant – Instituto de Educación Secundaria las Encinas, Villanueva de la Cañada, Madrid, Spain**

OCTOBER 2020 - JUNE 2022

Member of the *Auxiliares de conversación extranjeros en España*, a teaching program directed by the Spanish Ministry of Education.

Part-time, 16 hours per week.

## EDUCATION

Concordia University  
Montreal, Quebec  
Bachelor of Arts in History  
September 2013 - August 2017

## FOREIGN LANGUAGES

English: Native

French: Full Working  
Proficiency  
DELF B2 – Certified

**Secondary School Teaching Assistant – Lycée Savary De Mauléon, Les Sables d'Olonne, France**

OCTOBER 2019 - APRIL 2020

Member of the Teaching Assistant Program in France (TAPIF) sponsored by the French Ministry of Education.

Part-time, 12 hours per week.

**Middle School Teaching Assistant – Collège Paul Langevin, Les Sables d'Olonne, France**

OCTOBER 2018 - APRIL 2019

Member of the Teaching Assistant Program in France (TAPIF) by the French Ministry of Education.

Part-time, 12 hours per week.

**VOLUNTEER EXPERIENCE**

**Volunteer – Mercy Children's Hospital, Kansas City, Missouri**

NOVEMBER 2024 - PRESENT

Facilitate activities, workshops, and games for patients in the oncology unit.

Part-time, 3 hours per week.

**In-Home Tutor – Ozark Literacy Council, Fayetteville, Arkansas**

OCTOBER 2023 - AUGUST 2024

Served as a language tutor, assisting a refugee family from Rwanda with their English linguistic development.

Part-time, 4 hours per week.

**Youth Soccer Referee – Fayetteville Parks and Recreation, Fayetteville, Arkansas**

AUGUST 2023 - OCTOBER 2024

Officiated youth soccer in the local recreational league at the U9, U12, and U16 boys and girls levels.

Part-time, 4 hours per week.

# DEBORAH PRIOR, MSN, APRN, FNP-BC

816-665-3444

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## Professional Summary

Highly accomplished and service-driven leader with over 20 years of healthcare experience. Experienced as a nurse clinician, and clinical administrator with extensive experience combining strategy and operational leadership with direct, high-quality patient care. Proven ability to efficiently execute care programs with teams across multiple states. Exceptional organizational and communication skills with expertise in motivating teams and conflict resolution. Valued mentor and educator with demonstrated commitment to helping others achieve their professional goals.

Strategy	Budget Management	Patient Relations & Education
Policy Development	Operational Direction/Performance	Regulatory Compliance
Program Development	Crisis Intervention	Recruitment/Staffing
Quality Control	EMR Design/Build/Implementation	Community Outreach/Diversity
Chart Review	Patient Complaint Investigation/Resolution	

### FEBRUARY 2021-Present

#### **PRESIDENT, Kansas City, MO Municipal Development & Funding, LLC**

Development of and finance structuring for municipal real estate projects

### NOVEMBER 2019 – December 2020

#### **REGIONAL DIRECTOR OF OPERATIONS, Pacific Northwest, VERA WHOLE HEALTH (Hybrid)**

- Accountability for assuring the mission, vision, values of Vera Whole Health using the coach approach in accordance with personnel policies.
- Facilitated and owned communication of mission, vision, projects, and direction of Vera Whole Health and connected the field team members and the support office.
- Accountable for the overall regional performance; both bottom and top line items and client, patient, and team member engagement.
- Drove regional opening and onboarding of new care centers. Supported the conversion/expansion of existing centers and clients.
- Established strong partnership with clients, serving as a trusted advisor and a valuable partner in optimizing the overall clinic experience. Provided strategic direction to the client on new services, projects and recommendations to achieve desired outcomes and joint business objectives. Facilitated best practice sharing within the markets and regions. Developed and implemented innovative solutions to complex clinical and business challenges.

- Promoted strong operational procedures and plans while communicating the “why” of business decisions with a positive message.
- Instrumental in standing up telehealth and remotely leading region at onset of pandemic.

**DECEMBER 2009 – NOVEMBER 2019**

**AREA DIRECTOR OF CLINIC OPERATIONS, WALGREENS HEALTHCARE  
CLINICS/TAKE CARE HEALTH SYSTEMS (Hybrid)**

- Responsible for operational and staff oversight of clinics and markets across multiple states.
- Managed key enterprise metrics, including patient volume, YOY growth, quality metrics, and patient and provider engagement scores.
- Responsible for market-level business development strategies, including grassroots marketing, support of health system affiliation relationship, and other local B2B relations.
- Leadership oversight of clinic/provider compliance related OSHA/CLIA, multi-state and federal regulatory agents and accreditation body of AAAHC.
- Policy committee, Clinical Practice committee, Quality committee, New Services committee, work and leadership including ensuring program implementation and execution across all clinics/markets/states.
- Successfully led multiple markets in multiple states thru AAAHC survey national accreditation and reaccreditation.
- Additional responsibilities including: on call duty for multiple markets/states, lab officer, OSHA safety officer, quality reviews, and Collaborative Physician relationships and retention.

**DECEMBER 2015 – SEPTEMBER 2016 (CONCURRENT)**

**MANAGER SPECIAL PROJECTS, WALGREENS HEALTHCARE CLINICS/TAKE CARE  
HEALTH SYSTEMS**

- Workflow design, build, implementation, training and adoption of Epic electronic medical record (EMR) in all clinics nationwide.
- Epic Ambulatory and Care Everywhere Certification

**MAY 2008 – NOVEMBER 2009**

**CLINICAL CONSULTANT – AMBULATORY CARE, CERNER CORPORATION (Remote)**

- Direct training and support of clinical end-users during conversions to and upgrades in EMRs.
- Assisted clients in the analysis of workflow design and build of software.
- Ambulatory certification.

**JULY 2003 – APRIL 2008**

**COORDINATOR OF CLINICAL PROGRAMS, STUDENT HEALTH SERVICES, FLORIDA  
ATLANTIC UNIVERSITY**

- Provided direct patient care to a diverse international student population.
- Department member of Student Affairs committee Alcohol and Other Drugs.
- Member of Pharmacy and Therapeutics committee.
- Member of Electronic Health Record Advisory committee.
- Key role in university pandemic planning.

**JULY 2004 – NOVEMBER 2008 (CONCURRENT)**

**COORDINATOR OF QUALITY ASSURANCE AND RISK MANAGEMENT, STUDENT HEALTH SERVICES, FLORIDA ATLANTIC UNIVERSITY**

- Leadership oversight of quality for multiple campuses.
- Responsible for updated standard operating procedures and policies.
- Successfully developed and implemented patient satisfaction surveys for multiple campuses and clinics.
- Clinical quality chart reviews across multiple campuses.
- Coordinated and led staff development and education including OSHA training and regulatory compliance.

**JANUARY 1996 – JUNE 2003**

**FAMILY NURSE PRACTITIONER, BLUE RIDGE FAMILY PHYSICIANS**

- Provided primary care to patients including sharing of afterhours call and management of complex health conditions.

**1992 – 1996**

**NURSE CLINICIAN, TRUMAN MEDICAL CENTER**

- Collaborated in the Development and implementation of the Fast Track program staffed with Nurse Practitioners within the Emergency Department of a Level 1 trauma center. Patient care of a diverse urban population within the Fast Track Clinic and emergency department.

**EDUCATION**

**DECEMBER 1996**

**MASTER OF SCIENCE NURSING/FAMILY NURSE PRACTITIONER, UNIVERSITY OF MISSOURI KANSAS CITY**

Graduated with honors Summa Cum Laude

**MAY 1994**

**BSN, WEBSTER UNIVERSITY**

Undergraduate Student Leadership Award  
Graduated with honors

**MAY 1990**

**ADN, PENN VALLEY COLLEGE**

## **CERTIFICATIONS**

- American Academy of Nurse Practitioners – Board Certified Family Nurse Practitioner
- Advanced Practice Registered Nurse licensed In state of Missouri
- Advanced Practice Registered Nurse licensed in state of Kansas
- Advanced Practice Registered Nurse licensed in state of Florida
- ANA Leadership Academy for Peak Performance Innovation and the Triple Aim certification
- Epic Certification - Ambulatory
- Epic Certification – Care Everywhere
- Cerner Certification – Delivery Consultant (Ambulatory Care)
- Cardiopulmonary Resuscitation (CPR) - Basic Life Support for Healthcare Providers
- 4 Disciplines of Execution – Stephen R. Covey Manager Certification

## **PROFESSIONAL ORGANIZATIONS**

Member of American Academy of Nurse Practitioners  
Member of American Nurses Association  
Member of Missouri Nurses Association  
Member of Mid America Immunization Coalition  
Member of Mother and Child Health Coalition Jackson County Missouri



# SUSAN BORGMEYER

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## Community Service

- Camden County Developmental Disability Resources Board (9 yrs)
- League of Women Voters
- President of Parish Council
- School Board Member
- Special Olympics Coach
- Camp counselor for children with disabilities

## Work experience

- 2011 - 2018 **Special Education Compliance Consultant**  
University of Missouri at Kansas City  
-Regional Professional Development Center  
Consultant for schools meeting special education compliance standards  
Worked in conjunction with the Missouri Department of Education
- 2010 - 2011 **Director of Special Education**  
Crestridge School District  
Coordinator of Special Education for the district gr. PK-12  
Supervised special education teachers throughout the district  
Compliance Officer  
Title One Coordinator  
504 Coordinator
- 2006 - 2010 **Speech and Language Pathologist**  
Camdenton School District  
Speech and language services for students gr. 3-12
- 2005 - 2006 **Assistant Director of Special Education Compliance Section**  
Missouri Department of Education  
Supervised section of compliance supervisors  
Participated in Missouri School Improvement Plans
- 2004 - 2005 **Supervisor of Special Education Compliance**  
Missouri Department of Education  
Support and guidance for Missouri stakeholders in special education law  
Onsite visits monitoring compliance
- 1990 - 2004 **Speech and Language Pathologist**  
Camdenton School District  
Speech and language services for students gr. K-12 throughout the district  
Process Coordinator  
Supervised after school care  
Summer School teaching
- 1979 - 1990 **Special Education Teacher/Speech Pathologist**  
Moberly Public Schools  
Taught life skills classroom gr. K-12  
Speech and language services gr. K-8  
Process Coordinator  
Salary Committee
- 1977 - 1979 **Teacher in Charge**  
Missouri State Schools for the Severely Disabled  
Sole teacher of life skills for students aged 8-21
- 1975 - 1976 **Speech Language Pathologist**  
Southern Boone School District  
Speech and language services for students gr. K-8
- 1972 - 1975 **Speech Language Pathologist K-12**





South Calloway School District  
Initiated speech and language program for the district  
Speech and language services for students gr. K-12

### Education

University of Missouri at Columbia  
Graduate hours in Speech and Special Education

1967 - 1971 **Speech and Language Pathology**  
Lincoln University

# ED VAN HAELE

## PROFILE

I AM INTERESTED IN VOLUNTEER WORK TO ASSIST OUR SPECIAL NEEDS INDIVIDUALS. AS A FATHER OF A SPECIAL NEEDS INDIVIDUAL I RECOGNIZE THE NEED FOR THE PLANNING AND EXECUTION OF RESOURCES TO HELP THIS IMPORTANT SEGMENT OF OUR POPULATION.

## EXPERIENCE

MANAGED THE ACOSTA/ ASSOCIATED WHOLESALE GROCERS GROCERY, FROZEN, AND DAIRY TEAM FOR EIGHT

divisions and 31 states, representing 90+ grocery manufacturers with over 750 million dollars in wholesale volume. My direct team consisted of three reporting Senior Customer managers, 28 Customer Managers, and an administrator. Developed close working relationships with the Associated Wholesale Grocers CEO, eight division Presidents, and division management teams. Had close business relationships with over 40 key customers supplied by Associated Wholesale Grocers. Personally coordinated ad activity at Price Chopper located in Kansas City while managing the sales team.

MANAGED 200+ RETAIL AND SALES PERSONNEL ACROSS A 25 STATE AREA SUPPLIED BY ASSOCIATED WHOLESALE

Grocers, Hy-Vee, and Schnucks.

MANAGED VARIOUS SALES TEAMS AND FUNCTIONS IN THE MID-WEST, REPRESENTING HUNDREDS OF

manufacturers, selling wholesale groceries to customers including Safeway, Milgrams, AWG, Fleming, Schnucks, Dillon's, and Hy-Vee. I was one of seven owners with over 300 company employees. Our company sold to Acosta Sales and Marketing.

WORKED AS CHECKER AND STOCKER THROUGH COLLEGE. PROMOTED TO MANAGEMENT ON GRADUATION AND

continued a career path to Store Director and District Management training.

BOARD OF DIRECTORS, DIRECTOR OF MEN'S MINISTRY, FINANCE COMMITTEE MEMBER, PERSONNEL BOARD,

courtesy/ safety team scheduling, and nominating committee member.

CAPITAL CAMPAIGN STEERING COMMITTEE MEMBER, 2017 ADVOCATE OF THE YEAR.

## EDUCATION

Central Missouri State University, Major Biology, Minor Geology, Graduate 1977

## SKILLS

PROBLEM SOLVER, ATTENTION TO DETAIL, IMPECCABLE FOLLOW UP, INNOVATIVE OUTSIDE THE NORM THINKING, BUDGET MANAGEMENT, PRIORITIZATION OF GOALS, STRONG MANAGEMENT SKILLS, DELEGATION EXPERTISE, UNDERSTAND AND FOLLOW DIRECTION, CALM IN HIGH PRESSURE SITUATIONS, AND SELF MOTIVATED TO GET JOB DONE.

[elvanhaele@sbcglobal.net](mailto:elvanhaele@sbcglobal.net)

- Managed daily cash and security transactions such as wires, transfer of assets, journals, corporate actions and required minimum distributions in excess of \$1,000,000
- Coordinated with fund administrators, relationship managers, clearing brokers and client services associates to resolve client, document and any other back office issues

#### Enterprise Holdings – O’Fallon, MO

August 2009 to October 2014: Management Trainee

- Acquired the communication skills needed to solve problems, answer questions, manage and understand all types of customers, vendors, and co-workers
- Created marketing strategies that reach out to local businesses to strengthen business-to-business relationships and company growth
- Provided excellent, professional, customer service contributing to the increase in customer service and revenue growth at my branch
- Developed creative time-management techniques needed to manage a team of professionals in a fast-paced environment

#### Sawvell’s MARS – O’Fallon, MO

December 2008 to August 2009: Office/Operations Manager

- Developed and maintained vendor and client relationships to ensure success for future projects
- Responsible for supply purchases and accurate inventory levels
- Used Quick Books and Microsoft Excel to reduce paper filing and organize business paperwork
- Assisted with payroll, tax, invoices, account processing and day-to-day operations

### **EDUCATION**

#### **Finance Major, Lindenwood University – St. Charles, MO**

**May, 2009**

- Member of the Lindenwood University Accounting and Finance Club
- Specialization Coursework: International Business, Business Administration, Marketing, Management, Corporate and Public Finance, Accounting, Informational Systems
- Four-year student athlete leading the football team and breaking 26 records: which included; Team Captain, Team Leadership Award, All Career/Season Passing Record Holder, Most Career/Season Wins

### **PROFESSIONAL AFFILIATIONS**

- |   |                        |
|---|------------------------|
| ▪ Special Olympics                                  | <b>2022 to Present</b> |
| ▪ Community Services League Volunteer               | <b>2010 to Present</b> |
| ▪ Independence School District Foundation Volunteer | <b>2010 to 2015</b>    |
| ▪ Make-A-Wish Foundation Volunteer                  | <b>2010 to 2017</b>    |