



FRANK WHITE, JR.
Jackson County Executive

EXECUTIVE ORDER # 21-18

**TO: MEMBERS OF THE LEGISLATURE
CLERK OF THE LEGISLATURE**

**FROM: FRANK WHITE, JR.
JACKSON COUNTY EXECUTIVE**

DATE: May 19, 2021

RE: APPOINTMENT TO THE LAND TRUST OF JACKSON COUNTY, MO

RECEIVED

MAY 21 2021 *JWR 3:40pm*

MARY JO SPINO
COUNTY CLERK

I hereby appoint **Rachel R. Epler, MPA** to the Land Trust of Jackson County, Missouri, to fill the vacancy occasioned by the resignation of Diane Burnette, for a term to expire on February 1, 2022. A copy of Ms. Epler's resume is attached.

Frank White, Jr., County Executive

Date: 5/20/21



RACHEL R. EPLER, MPA

5828 Locust Street - Kansas City, Missouri 64110

LinkedIn: www.linkedin.com/in/rachelrepler

rniewoehner@gmail.com

QUALIFICATIONS

Project Management | Data Analysis | Organizational Development

Accomplished, results-oriented professional boasting 13+ years of progressive experience within the nonprofit and healthcare sectors. Demonstrated success guiding the achievement of program metrics related to strategic plan facilitation and implementation, benchmarking, and internal and external stakeholder satisfaction. Strong leadership skills, directing evaluation, project, training, and data analysis initiatives. Proven ability to conceptualize, develop, and implement systems and tools to maximize efficiency and improve organizational health.

PROFESSIONAL EXPERIENCE

CHILDREN'S MERCY KANSAS CITY

2016 – Present

Manager, Strategy and Analytics (October 2018 – Present)

- Project lead for software solution implementation to support patient care navigation across spectrum of care.
- Built dashboards and data visualizations resulting in improvements in productivity, justifications of position expansion, improvements in denial recapture, and regulatory compliance.
- Facilitate and support multiple department strategic planning, process improvement, and service enhancements.

Project Manager (March 2016 – October 2018)

- Facilitated department strategic plan workgroups, achieving 95% of total 24-month cycle KPIs in the first nine months.
- Produced marketing and educational materials including an annual report and a monthly newsletter.
- Expanded data available and in use by department and hospital overall, including metrics around regulatory compliance, productivity, readmissions, length of stay, and Emergency Department utilization.

TREADWELL, LLC

2015 – 2016

Associate Consultant

- Provided advanced system configuration and administration and create thoughtful, timely report design and execution in SAP Business Objects in conjunction with Efforts to Outcomes by Social Solutions software.

CATHOLIC CHARITIES OF KANSAS CITY – ST. JOSEPH, Kansas City, Missouri

2008 – 2015

Performance Quality Manager (2012 – 2015)

- Co-authored the 2013-2016 strategic plan, establishing a customer-centric business model focused on the acquisition of quality data through optimized system integration while maintaining fiscal sustainability and growth.
- Co-led 2014 reaccreditation process leading to expedited reaccreditation from the Council of Accreditation.
- Project lead for multiple technology solution implementations.

Evaluation & Monitoring Specialist (2011 – 2012)

- Secured a 5% increase in grant compliance by managing Quarterly Performance Quality Improvement case file reviews.

Technical Assistance Outreach Coordinator (2009 – 2011)

- Ensured compliance with federal requirements and facilitated the acquisition of targeted capacity building results for 40 local nonprofit organizations.

Administrative Assistant (2008 – 2009)

EDUCATION

UNIVERSITY OF MISSOURI – KANSAS CITY, Kansas City, Missouri

Master of Public Administration – Nonprofit Management & Urban Policy and Administration, 2010

UNIVERSITY OF MISSOURI, Columbia, Missouri

Bachelor of Science – Hotel & Restaurant Management, Minor – Business, 2007

TECHNICAL PROFICIENCIES

- Pediatric Health Information System (PHIS)
- REDCap
- SAP Business Objects
- Innovaccer InCare solution
- Power BI