Res. #21024

Sponsor: Theresa Cass Galvin

Date: August 8, 2022

Completed by County Counselor's Office				
Action Requested:	Resolution	Res.Ord No.:	21024	
Sponsor(s):	Theresa Galvin	Legislature Meeting Date:	8/8/2022	

Introduction
Action Items: ['Transfer']
Project/Title:
New Telephone Setup Resolution

#### **Request Summary**

Resolution to approve transferring funds from Circuit Court accounts to County IT account in the sum of \$53,551. The purpose of this transfer is to fund the one-time costs necessary to set up a separate Cisco VOIP phone instance for the Courts through the County Term and Supply Vendor ConvergeOne of Overland Park, KS

Setting up a separate instance for the Courts will move towards completing a separation between the Court and County network infrastructure for purposes of improving Cybersecurity posture. The Courts and County Information Technology departments manage their respective networks with different tools and security standards. Thus reducing the intersections between Court and County networks is in the best interests of both entities.

In addition to Cybersecurity, setting up a separate phone instance for the Courts will allow Court IT staff to support the Court end users. This will ultimately result in the County IT staff supporting approximately 700 fewer users.

Contact Information					
Department:	Circuit Court	Submitted Date:	7/7/2022		
Name:	Anthony Kelley	Email:	anthony.kelley@courts.mo.go v		
Title:	Director of Finance and Budget	Phone:	816-435-4751		

Budget Information	
Amount authorized by this legislation this fiscal year:	\$53,551
Amount previously authorized this fiscal year:	\$ 0
Total amount authorized after this legislative action:	\$53,551
Is it transferring fund?	Yes

Transferring Fund From:			
Fund:	Department:	Line Item Account:	Amount:
001 (General Fund)	3001 (Circuit Court)	58150 (Office Furniture	\$48,000
		& Fixtures)	
001 (General Fund)	3001 (Circuit Court)	56661 (Software	\$5,551
		Purchases)	
Transferring Fund To:			
Fund:	Department:	Line Item Account:	Amount:
001 (General Fund)	1305 (Information	56082 (Information	\$53,551
	Technology)	Technology Consulting	
		Services)	

Prior Legislation	
Prior Ordinances	
Ordinance:	Ordinance date:
Prior Resolution	
Resolution:	Resolution date:
20746	August 30, 2021

Purchasing	
Does this RLA include the purchase or lease of	No
supplies, materials, equipment or services?	
Chapter 10 Justification:	
Core 4 Tax Clearance Completed:	
Certificate of Foreign Corporation Received:	
Have all required attachments been included in	
this RLA?	

Compliance	
<b>Certificate of Compliance</b>	
Not Applicable	
Minority, Women and Ve	teran Owned Business Program
Goals Not Applicable for fo	ollowing reason: Courts
MBE:	.00%
WBE:	.00%
VBE:	.00%
Prevailing Wage	
Not Applicable	

#### **Fiscal Information**

• Funds sufficient for this appropriation and/or transfer are available from the source indicated on the budget information tab.

Submitted by Circuit Court requestor: Anthony Kelley on 7/7/2022. Comments:

Approved by Department Approver Anthony Kelley on 7/12/2022 4:12:02 PM. Comments: Mary Marquez on vacation approved by Tracy Smedley

Returned for more information by Purchasing Office Approver Barbara J. Casamento on 7/13/2022 9:30:19 AM. Comments: per request

Submitted by Requestor Anthony Kelley on 7/13/2022 10:31:20 AM. Comments:

Approved by Department Approver Theresa Byrd on 7/13/2022 10:40:47 AM. Comments:

Returned for more information by Purchasing Office Approver Barbara J. Casamento on 7/13/2022 10:58:52 AM. Comments: This ERLA needs to be deleted per IT

Submitted by Requestor Anthony Kelley on 7/14/2022 9:42:06 AM. Comments:

Approved by Department Approver Theresa Byrd on 7/14/2022 10:01:39 AM. Comments:

Returned for more information by Purchasing Office Approver Barbara J. Casamento on 7/14/2022 11:18:04 AM. Comments: Please make the following changes: in the Request Summary please correct the first paragraph to read "County Term and Supply Vendor ConvergeOne of Overland Park, KS"

And include a copy of the quote under "Attachments"

Submitted by Requestor Anthony Kelley on 7/14/2022 3:09:28 PM. Comments:

Approved by Department Approver Theresa Byrd on 7/14/2022 3:13:39 PM. Comments:

Returned for more information by Purchasing Office Approver Barbara J. Casamento on 7/15/2022 8:58:48 AM. Comments: Please make the changes requested

Submitted by Requestor Anthony Kelley on 7/15/2022 1:41:36 PM. Comments:

Returned for more information by Department Approver Anthony Kelley on 7/15/2022 3:10:57 PM.

Comments: Attach quote

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Submitted by Requestor Anthony Kelley on 7/15/2022 3:15:36 PM. Comments:

# **Fiscal Note:**

Funds sufficient for this transfer are available from the sources indicated below.

	PO#		300122001 000				
Date:	July 18, 2022			e	RES# RLA ID#:	21	024 578
Org Co	ode/Description	Object	Code/Description	Fro	From		
001	General Fund	-					
3001	Circuit Court	58150	Office Furniture & Fixtures	\$	48,000	\$	_
3001	Circuit Court	56661	Software Purchases		5,551		_
1305	Information Technology	56082	IT Consulting Services				53,551
						-	
			-				
	-		-				
	-	_	-				
	-	<u> </u>	-				
	,						
	ROVED  rk Lang at 4:12 pm, Jul 18, 2022			\$	53,551	\$	53,551

Budget Office



Date: 7/15/2022 Page #: 1 of 1

Documents #: OP-000682308 SO-000760959

Solution Name: Cisco C1CX Courts Change

Order

Customer: JACKSON COUNTY

### **Solution Summary**

#### Cisco C1CX Courts Change Order

Customer: JACKSON COUNTY

Ship To Address: 415 E 12TH STREET RM G-6

Bill To Address: 415 E 12TH STREET RM G6
Customer ID: AOSJACKS002

Customer PO:

ACCEPTED BY:

Primary Contact: Mike Erickson

Email: merickson@jacksongov.org

Phone: 816-881-3155

National Account Manager: Thomas Messersmith

Email: TMessersmith@convergeone.com

Phone: +19137443255

Solution Summary	Current Due	Next Invoice	Due	Remaining	Total Project
One Time Services- Jackson County Courts Carve Out	\$53,551.00		One-Time		\$53,551.00

This Solution Summary summarizes the document(s) that are attached hereto and such documents are incorporated herein by reference (collectively, this "Order"). Customer's signature on this Order (or Customer's issuance of a purchase order in connection with this Order) shall represent Customer's agreement with each document in this Order and acknowledgement that such attached document(s) are represented accurately by this Solution Summary.

Products and/or Services not specifically itemized are not provided hereunder. This Order will be valid for a period of thirty (30) days following the date hereof. Thereafter, this Order will no longer be of any force and effect. Due to rapidly changing prices in the market for third party Products and/or Services, after the expiration of the foregoing 30 day period, Seller reserves the

BUYER:	DATE:	SELLER:	DATE:
TITLE:		TITLE:	

# Item Number	Description	remi	Qty	Unit Price	Exterided Price
1 C1CX-SERVICES-MS OTC	One Time Onboarding Fee to Carve out 800 C1CX users to their own C1CX instance	Prepaid	1	\$53,551.00	\$53,551.00
	Carve Out Includes:			Total:	\$53,551.00
	5 Additional Hunt Groups ( Basic / Complex)				
	Hardware ( paid by county)				
	Software ( paid by county)				
	Separate Instance from County				
	Project Team				
	SIP bundle separate from County				

Initial Migration will be a like for like translation from the Avaya platform to the Cisco C1CX design. Once the initial migration takes place, optimization of call flows and hunt groups will be adjusted up to the allotment budgeted above.

All migration services will be completed in accordance to the County's original timeline/plan and all optimization will occur thereafter.

Any additional and or customized requests outside of this initial design will be subject to change order.